



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
AUG 29 2011
11-JUL-2011

Repository
Reference No.
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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City **LANGLEY** State **WA** Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **KNALD225995** [REDACTED]
Make: **KIA** Model: **AMANTI** Model Year: **2009**
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: **MAGIC TOYOTA** Engine: No: Cylinders **6** Fuel Type: **REGULAR**
Original Owner: Dealer's City: **LYNNWOOD** State: **WA** Zip Code: [REDACTED]
Transmission Type: **5SP AUTO w/ SELECT SHIF** Antilock Brakes Cruise Control Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): **09-JUL-2011**

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: **180000 VEHICLE SPEED CONTROL, 110000 ELECTRICAL-SYSTEM**
Failure Mileage: **20300** Failure Speed: **60**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: **N**

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2009 KIA AMANTI. WHILE DRIVING APPROXIMATELY 60 MPH THE VEHICLE SUDDENLY DECELERATED ON ITS OWN. THE CONTACT WAS ABLE TO DRIVE TO THE SHOULDER OF THE ROAD AND TURN THE VEHICLE OFF. WITHIN APPROXIMATELY FORTY FIVE MINUTES THE VEHICLE FUNCTIONED NORMALLY. THE FAILURE OCCURRED TWICE BEFORE THE CONTACT WAS ABLE TO DRIVE THE VEHICLE HOME. THE VEHICLE WAS NOT TAKEN TO A DEALER FOR DIAGNOSTIC TESTING. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 20,300.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

JULY 21 2011 (THE DAY THE MALFUNCTION OCCURRED)
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies) GOT INTO

THE SECOND TIME THE ENGINE SPEED DROPPED TO IDLE I WAS IN A PRIVATE HOUSING DEVELOPMENT IN WHICH I LIVED. THE AUTO. CONTINUED TO OPERATE AT ONLY IDLE SPEED - UP A HILL IT WENT ABOUT 4 MPH ^{TO} THE KIA TROUBLE NUMBER YOU SUPPLIED HANDLED THE SITUATION VERY COURTEOUSLY - OFFERED TOWING ETC. THE NEXT DAY THE AUTO STARTED AND OPERATED AS THOUGH NOTHING WAS WRONG - GOT TO THE KIA DEALER (PERFORMANCE KIA SOUTH EVERETT, WA) - VERY COURTEOUS ALSO - THEY REPLACED A DEFECTIVE SENSOR IN THE THROTTLE BODY AND DID SOMETHING IN THE GAS PEDAL ITSELF (I HAVE MISLAIN THE WORD OWNER - (WIFE ASKED FOR A DUPLICATE. AUTO. HAS WORKED VERY SATISFACTORILY SINCE.

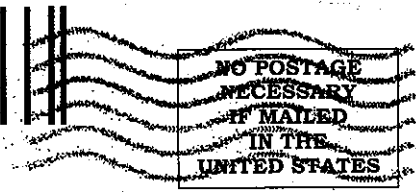
ATTACH ADDITIONAL SHEETS IF NECESSARY

YOUR DEPARTMENT SEEMS TO HANDLE A SITUATION LIKE THIS VERY COMPETENTLY - THANK YOU

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

EVERETT WA 982

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safecar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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