

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 08-JUL-2011 AUG 9 2011		Repository ☐
				Reference No. 10411474		
OWNER INFORMATION (Type or Print)						
Name [REDACTED]			Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]			Evening Telephone Number [REDACTED]			
City AUBURN HILLS		State MI	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GCHG39R721 [REDACTED]			Make CHEVROLET	Model MOTOR HOME	Model Year 2002	
Date Purchased 2002	Dealer's Name and Telephone Number [REDACTED]			Engine: No: Cylinders 8	Fuel Type: Gas	
Original Owner ☐	Dealer's City Tecumseh, Ontario	State MI	Zip Code 48226			
Transmission Type Automatic	☐ Antilock Brakes ☒ Cruise Control	Powertrain 5.7L Vortec	Multiple Failure: [REDACTED]	Incident Date(s) 08-JUL-2010		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 130000-VISIBILITY Rear side window on Driver's side directly above Generator Exhaust pipe does not close, allowing fumes to enter vehicle.				Failure Mileage 85000	Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make [REDACTED]		Tire Model (Name or Number) [REDACTED]		Tire Size (Example P215/65R15) [REDACTED]		
DOT No. (Example: DOTM9ABC036) [REDACTED]		☐ Original Equipment ☐ Prior Repair	Failure Location: [REDACTED]			
Tire Component Code [REDACTED]				Tire Failure Type: [REDACTED]		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]		
Seat Type: [REDACTED]		Installation System: [REDACTED]				
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)						
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured [REDACTED]	Number of Deaths [REDACTED]	Reported to Police N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). Roadtrek 190 Popular						
TL* THE CONTACT OWNS A 2002 CHEVROLET ROAD TREK (NA). THE CONTACT STATED THAT FUMES WOULD ENTER THE VEHICLE WHENEVER THE GENERATOR WAS TURNED ON. THE CONTACT STATED THAT THE FUMES WERE ENTERING THE VEHICLE BECAUSE THE WINDOWS WERE NOT SECURED PROPERLY. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE CONTACT WAS INFORMED THAT THE VEHICLE NEEDED A NEW WINDOW CRANK AND THE WINDOWS NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED AND THEY WERE GETTING INTO CONTACT WITH THE DEALER. THE FAILURE MILEAGE WAS APPROXIMATELY 85,000. THE VIN WAS UNAVAILABLE. Is listed above.						
Dealer contact details: A's RV Center 2375 N. Opdyke Rd. Auburn Hills, MI 48326 248-373-5811						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

A & S RV CENTER

2375 N. Opdyke Rd.

Auburn Hills, MI 48326

248-373-5811

www.asrvcenter.com

A & S RV CENTER

2375 N. OPDYKE

AUBURN HILLS, MI

48326

248-373-5811

09:15am

SAT 10 JUN 11

INVOICE# 144733

CODE# CSE

CUSTOMER 999 - CASH CUSTOMER

PST Exempt# B38-3400040

1.00 42008581 516.95 516.95

- 22.25x32.75 WINDOW

Subtotal: 516.95

Tax: 31.02

Total: 547.97

Payments: CHARGE CARD

547.97

Card#:

Authorization Number:

Customer

Signature:

THANKS FOR SHOPPING WITH US

me [REDACTED] Cust # [REDACTED]

dress [REDACTED]

y [REDACTED] State [REDACTED] Zip [REDACTED]

☐ Service to Install☐ Ship to Customer☒ Call CustomerExp: [REDACTED] ☐ Visa ☐ M/C ☐ Discover

a [REDACTED] RO# [REDACTED] Phone [REDACTED]

r [REDACTED] Make Chevy Model / Decor #

al # 16CH639K721 [REDACTED] Vin #

1 [REDACTED] Warranty Internal C/P

ght [REDACTED] E mail [REDACTED]

Y	PART NUMBER	DESCRIPTION	PRICE
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1	42008581	10' x 14' 1/2" Window	516.95
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NO RETURNS ON SPECIAL ORDER PARTS