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U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 21, 2011

[REDACTED]
Halifax, MA [REDACTED]

NVS-216 nam
Ref. No. 10411466

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2001 Ford F-150 truck. Your email was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. You indicated that in addition to a problem with corroded fuel tank straps, which is addressed with NHTSA Safety Recall Campaign No. 11V-385, the frame of your MY 2001 Ford F-150 truck has corrosion at several areas.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to frame corrosion problems in MY 2001 Ford F-150 vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. We will actively monitor our data regarding frame corrosion while we review the performance of NHTSA Safety Recall Campaign No. 11V-385. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. A brochure explaining our investigation process is enclosed for your information or you may visit our web site at www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely yours,



Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure