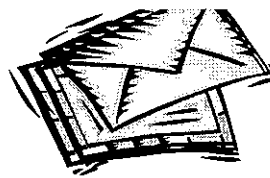


NHTSA ccmMercury Routing Slip



Congressional

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Printed: 7/6/2011

CL-10411300-1961

NHTSA #: ES11-004350	Rec'd Date: 7/6/2011	Referred By: NPO-011
XREF #:	Doc Type: CNG	Doc Date: 7/5/2011
Delivery: MESSENGER ENV.	Address To: DOT/I	Due Date: 8/4/2011
S10 #:	DOT/I #: 2011-2283	RMP #:
Subject: FAX ON BEHALF OF [REDACTED] REQUEST ASSISTANCE RE HER 2002 ISUZU RODEO, RECENTLY HAD VEHICLE INSPECTED FOR A RECALL, BUT ISUZU WANTS VEHICLE SENT TO A DIFFERENT CENTER FOR REPAIRS DESPITE BEING DECLARED UNSAFE; REPLY ATTN ELIZABETH MILLER/BURLINGTON		
Ack Date:	Ack By:	Signed For:
Sign Office: DIR. GOVT. AFFAIRS	Signature: CHAN LIEU	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	Closed Date:
Added By: SHARRIS x62534	Modified By: SANDRA.HARRIS	
Most Recent Comment:		

Author:

The Honorable BERNARD SANDERS
 U.S. HOUSE OF REPRESENTATIVES
 1 CHURCH STREET, 2ND FLOOR
 BURLINGTON, VT 05401
 Tel: 802-862-0697 Fax: 802-860-6370 E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	7/6/2011	8/4/2011	
NVS-010	INFORMATION	7/6/2011		7/6/2011
NIA-110	INFORMATION	7/6/2011		7/6/2011

JUL - 7 2011

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ET
 070711
 DW

BERNARD SANDERS

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United States Senate

WASHINGTON, DC 20510-4504

FAX COVER SHEET

337 SENATE DIRKSEN OFFICE BUILDING
WASHINGTON, DC 20510
(202) 224-51411 CHURCH STREET, 2ND FLOOR
BURLINGTON, VT 05401
(802) 862-0697
1 (800) 339-8834

www.sanders.senate.gov

From the office of:
Senator Bernard Sanders
1 Church Street, 2nd Floor
Burlington, Vermont 05401

TO: Mr. Robert Letteney
 Deputy Assistant Secretary for Governmental Affairs
 U.S. Department of Transportation
 1200 New Jersey Avenue, SE
 Washington, DC 20590

FAX NUMBER: (202) 366-3675

FROM: EKM Elizabeth K. Miller, Constituent Advocate, Office of Senator Bernard Sanders

PHONE: (802) 862-0697 (phone) (802) 860-6370 (fax)

MESSAGE:

NHTSA Campaign ID Number: 10V436000

Senator Sanders has asked me to send you a copy of the enclosed email from his constituent [REDACTED] [REDACTED] has requested Senator Sanders' assistance concerning her 2002 Isuzu Rodeo.

[REDACTED] informed our office that she had her car inspected as part of the Isuzu Rodeo recall. She reported that the vehicle is unsafe and was declared terminal by the original inspectors. However, she has expressed serious concern that despite the original inspectors declaring the vehicle unsafe, Isuzu wants it sent to a different service center for repairs. We bring the enclosed correspondence from [REDACTED] that specifically details her concerns to your attention for your appropriate review and response.

We respectfully request that you look into this matter at your earliest convenience and that you give it full and fair consideration, consistent with applicable law and regulations. We also ask that you keep our office apprised of your disposition in this matter.

Thank you in advance for your consideration.

PAGE 1 OF 2

ES11-004350

E-Mail Viewer

519210

[Message](#) [Details](#) [Attachments](#) [Headers](#) [Source](#)[HTML](#)

From: "website@sanders.senate.gov" <website@sanders.senate.gov>
Date: 5/27/2011 11:17:31 AM
To: "webmail@sanders-iq.senate.gov" <webmail@sanders-iq.senate.gov>
Cc:
Subject: casework

<IP>65.183.141.51</IP>
<APP>SCCMAIL
<PREFIX>[REDACTED]</PREFIX>
<FIRST>[REDACTED]</FIRST>
<LAST>[REDACTED]</LAST>
<ADDR1>[REDACTED]</ADDR1>
<ADDR2/>
<CITY>Colchester</CITY>
<STATE>VT</STATE>
<ZIP>[REDACTED]</ZIP>
<EMAIL>[REDACTED]</EMAIL>
<PHONE>[REDACTED]</PHONE>
<ISSUE>casework</ISSUE>
<MSG>I own a 2002 Isuzu Rodeo, which has a serious recall issue. I recently had my car inspected for the recall at Willie Racine's, and they determined my vehicle terminal. Isuzu corp. in California is fighting this issue, and wants to tow my vehicle 80 miles to a service center that will repair my vehicle. However the vehicle is unsafe, and has been found terminal already by the original inspectors. I am a single mom, I depend on my car for my job, and am currently paying over \$300.00/month between car insurance and car payments on a vehicle I haven't driven in 2 months. I am hoping I am not the first case to come to you with this issue, as Willie Racine's has assured me, I am not the first person to fight on the recall status of my vehicle. Thank you for your time, I look forward to hearing from you soon.</MSG>
</APP>

[Close](#)

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www.sanders.senate.gov

United States Senate

WASHINGTON, DC 20510-4504

FAX COVER SHEET

From the office of:

Senator Bernard Sanders
1 Church Street, 2nd Floor
Burlington, Vermont 05401

TO: Mr. Robert Letteney
Deputy Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590

FAX NUMBER: (202) 366-3675

FROM: EKM Elizabeth K. Miller, Constituent Advocate, Office of Senator Bernard Sanders

PHONE: (802) 862-0697 (phone) (802) 860-6370 (fax)

MESSAGE:

Re: NHTSA Campaign ID Number: 10V436000

Senator Sanders has asked me to notify you that he has received requests for assistance from constituents that own Isuzu Rodeos that are part of NHTSA Campaign ID Number 10V436000.

The constituents have expressed serious concern about the safety of the vehicles that are a part of this campaign. Specifically, we have received the following concerns:

- The NHTSA investigation should be expanded to include full frame corrosion. Vehicles are still unsafe after the rear suspension lower link bracket fix due to full frame corrosion.
- Vehicle repairs can take months and owners have had to pay for a rental car out of pocket.
- Isuzu is offering extremely low buyouts. Owners are unable to purchase a comparable vehicle.

We inquire concerning the current status of NHTSA Campaign ID Number: 10V436000. We also inquire regarding what Isuzu Rodeo/Honda Passport owners should do if they have continued concerns about his/her vehicle.

We respectfully request that you look into this matter at your earliest convenience and that you give this matter full and fair consideration, consistent with applicable law and regulations. We also ask that you keep our office apprised of your disposition in this matter. Thank you in advance for your consideration.

PAGE 1 OF 1

05-Jul-11

2011 Senate Report - Governmental Affairs Correspondence
Control Sheet (I-10), W85-328

Control Number: 2011 - 2283
Date DOT Received: 7/5/2011
Date DOT Entered: 7/5/2011
Member's Date: 7/5/2011
Member Last Name: Sanders
Member First Name: Bernard
Member Organization: United States Senator
Address1 1 Church Street, 2nd Street
Address2
City: Burlington
State: VT
Zip 05401
Constituent File Name: [REDACTED]
Constituent Date
Action Office: National Highway Traffic Safety Administration
Subject: her 2002 Isuzu Rodeo
Action Office Code: NHTSA
Due Date: 7/22/2011
Member Contact: Elizabeth
Pending Yes
Member Contact Phone: (802) 862-0697
Closed Date:
Remarks:
Direct Reply/Comeback Copy Yes
Congressional Affairs Contact

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2011 JUL - 6 P 3:34
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