

From: [REDACTED]
To: [Reid, Danielle](#)
Subject: RE: Ford F-150 Complaint to U.S. Dept. of Transportation Agency Follow Up
Date: Monday, July 25, 2011 3:37:16 PM

1 strap was rusted through. The 2nd strap was rusted close to a complete brake.

Larry

From: Danielle.Reid@dot.gov [mailto:Danielle.Reid@dot.gov]
Sent: Monday, July 25, 2011 1:13 PM
To: [REDACTED]
Subject: Ford F-150 Complaint to U.S. Dept. of Transportation Agency Follow Up

Dear [REDACTED]

My name is Danielle Reid and I work for the National Highway Traffic Safety Administration (NHTSA), through the U.S. Department of Transportation. I am assisting an investigation into the alleged problems with Ford F-150 pick-up trucks involving fuel tank strap failure. We received your complaint dated July 7, 2011, and I want to thank you for bringing it to our attention.

In your complaint to us, you described symptoms similar to what we have been looking at and I'd like to ask you for some follow up information. Please respond to the following questions by replying to this email:

1. Describe the condition of the fuel tank support straps? Aside from the break, did the straps appear to be in good shape? If not, how would you describe them (be as detailed as possible)?

Your response is greatly appreciated. As our investigation continues, we are very appreciative of receiving your complaint and any additional information you provide us. Feel free to contact me by email or telephone. Thank you.

Regards,

Danielle Reid
Investigative Assistant
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