

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) ACT AND SAFETY HOTLINE		FOR AGENCY USE ONLY 100148									
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received AUG 29 2011 07-JUL-2011		Repository ☐ Reference No. 10410835							
OWNER INFORMATION (Type or Print)													
Name		Address		City		State		Zip Code		Daytime Telephone Number		E-mail Address	
				TEXARKANA		AR							
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).													
VEHICLE INFORMATION													
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year					
JKAZX4J127A				KAWASAKI		ZX600J7F		2007					
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:					
Original Owner		Dealer's City		State		Zip Code		No; Cylinders					
Transmission Type		☐ Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)					
		☐ Cruise Control						02-JUL-2011					
FAILED COMPONENT(S)/PART(S) INFORMATION													
Vehicle Component Code: 160000 STRUCTURE								Failure Mileage		Failure Speed			
								37345		0			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE													
Tire Make				Tire Model (Name or Number)				Tire Size (Example P215/65R15)					
DOT No. (Example: DOTM9ABC036)				☐ Original Equipment		☐ Prior Repair		Failure Location:					
Tire Component Code								Tire Failure Type:					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE													
Make:				Date Manufactured:				Model No./Name:					
Seat Type:				Installation System:									
Child Seat Component Code:				Failed Part:									
APPLICABLE INCIDENT INFORMATION													
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)													
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police					
☐ Yes ☒ No		☐ Yes ☒ No						N					
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).													
TL* THE CONTACT OWNS A 2007 KAWASAKI ZX600-J1 (N/A) MOTORCYCLE. THE CONTACT STATED THAT THE VEHICLE WAS PARKED WHEN HE NOTICED THAT THE FRAME APPEARED TO BE CRACKED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE THE CONTACT WAS INFORMED THAT THE FRAME WAS IN FACT CRACKED. THE VEHICLE WAS THEN TAKEN TO AN AUTHORIZED DEALER WHERE THEY OFFERED NO ASSISTANCE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 37,345.													
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY													
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.													

STATUS : QUOTE
Reference #
Open Date: 08/01/2011

CYCLE ZONE OF TEXARKANA
220 WEST 7TH
TEXARKANA, TX 75501
TEL: 903-794-0822

Quote # 4,138



CUSTOMER [Redacted] TEXARKANA, AR. [Redacted] [Redacted] <i>OL Address</i>	SERVICE WRITER RANDY RAPE	VIN JKAZX4J127A [Redacted]	MILEAGE IN 38,233	MILEAGE OUT 38,233
	SALES TYPE Regular or Over the Counter	TAG NUMBER	TERMS COD	CUSTOMER PO
	YEAR / MAKE / MODEL 2007 / KAWASAKI / ZZR 600		TAX CODE TX	PROMISED DATE 8/1/2011

T	Req	Fill	OEM	Item	Description	Bin Location	Labor	Price Each	Total Amount	W	Stat
L	12.00	12.00		ON ROAD	FRAME REPLACEMENT	0	ON ROAD	\$60.00	\$720.00	N	
I	1.00	0.00	KAWASAKI	32160-1621-45	FRAME-COMP,AL,FR,P,SI			\$1,193.73	\$0.00	N	
I	1.00	0.00	KAWASAKI	16097-0004	FILTER-ASSY-OIL			\$12.06	\$0.00	N	
I	4.00	4.00	YAMAHA	LUB-20W50-A	20W50 PERFORMANCE OI			\$4.95	\$19.80	N	
I	1.00	1.00	MIC	P-12	ANTIFREEZE 50/50 ANTIFREEZE COOLANT			\$9.50	\$9.50	N	

Estimated Initial: Final:	S/O Totals Subtotal \$1,205.79 Sales Tax \$99.48 Total S/O \$1,305.27 Deposit \$0.00 Total Due on Pickup \$0.00	Totals Item \$29.30 Labor \$720.00 Kit \$0.00 Misc \$0.00 Subtotal \$749.30 Misc Charges \$7.50 Shipping \$0.00 Sales Tax \$2.42 S/O Deposit Amount \$1,305.27 Total Due \$2,064.49 Total Paid \$0.00 Balance Due \$2,064.49
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Repair Order Recommendation

Complete Repair and Maintenance - Experience with Integrity.

Storage Fee of \$25.00 per day will be charged starting 10 Days after repairs are completed.

Disclaimer:

EMISSION WAIVER: I understand that I have the right to have emission service and/or adjustments done elsewhere.

30 day warranty on parts and labor.

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicles to secure the amount of repairs thereto. Not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond our control.

X _____



