

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

EQ-10410086-7942

Subject: FW: honda REceipt
Date: Tuesday, September 06, 2011 8:26:06 AM
Attachments: [Untitled.jpg](#)

Report Vehicle Safety Defects!

www.safercar.gov

-----Original Message-----

From: Reid, Randy (NHTSA)
Sent: Tuesday, September 06, 2011 8:21 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: honda REceipt
please add this attachment to VOQ 10410086 per John Abbot's request, private repository.

-----Original Message-----

From: Abbott, John (NHTSA)
Sent: Tuesday, September 06, 2011 6:39 AM
To: Reid, Randy (NHTSA)
Subject: FW: honda REceipt

Hi Randy,

Please add the attached repair invoice to VOQ 10410086 [REDACTED]

Thanks

John Abbott, Investigator
United States Department of Transportation National Highway Traffic Safety Administration Office of
Defects Investigation Vehicle Integrity Division (NVS-212) Room W45-202 1200 New Jersey Avenue S.E.
Washington, DC 20590

Telephone:
202-366-5221
877-536-8368-65221 (toll free)
202-366-1767 (fax)

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-----Original Message-----

From: [REDACTED]
Sent: Friday, September 02, 2011 9:26 AM
To: Abbott, John (NHTSA)
Subject: FW: honda REceipt

Spoke to you yesterday. Pls send reply if you receive this.

[REDACTED]
Honda CRV

-----Original Message-----

From: [REDACTED]

Sent: Friday, September 02, 2011 4:31 AM

To: [REDACTED]

Subject: FW: honda REceipt

From: [REDACTED]

Sent: Thursday, July 14, 2011 10:20 PM

To: 'john.abbot@DOT.gov'

Subject: FW: honda REceipt

John,

Attached is the Receipt for the Honda CRV head light failure.

Can you send me a reply that you received this email? Let me know if you need anything else.

Thanks,

[REDACTED]

[REDACTED]

Jerry Damson

HONDA
2200 Bob Wallace Avenue
Huntsville, Alabama 35805
(256) 538-5300

ACURA
2402 Leeman Ferry Rd
Huntsville, Alabama 35805
(256) 837-2272

RO: 119141
Cashier: 002774 09:43-1
Date Out: 06/30/2011
Status: REPRINT
CLOSED
IN: 06470UT:1133

Customer: 100237

VIN: JHLRD78442C

2002 HOND CR-V LX

Miles-In: 151962 Out: 151964

Delivered: 02/11/2005

HUNTSVILLE AL

Work:

Home:

Cellular:

E-mail:

Advisor: 000262-JR REYNOLDS

Hat: 648

Date In: 06/30/2011

CP	Acct	Tech	Hours	Complaint/Cause/Correction	Per Unit	Extended Price

[CUSTOMER PAY]						
A	CH	ROMA SH			Labor Total:	157.32
				CUSTOMER STATES CHECK LOW BEAMS DONT WORK ADVISE		
				REPLACED HEADLIGHT SWITCH, REPINNED NEW CONNECTOR AND		
				SOLDERED IN NEW WIRE		
				Parts: 1 35255-S5A-A02 SWITCH ASSY.	50.48	50.48
					Total Parts:	50.48
					Operation Total:	207.80

[CUSTOMER PAY]						
B	CH	Ima Te			Labor Total:	0.00
				CUSTOMER STATES NIGHT DROP		
				Technician: 000001		

[CUSTOMER PAY]						
C	CH	Ima Te	CW		Labor Total:	0.00
				CUSTOMER STATES CAR WASH - EXTERNAL ONLY - FREE		
				Technician: 000001		

SUPPLIES AND/OR HAZARDOUS WASTE REMOVAL: 15.00

Customer Pay Subtotal: 222.80

Customer Pay Sales Tax: 4.04

Customer Total Due: 226.84

mEx: 226.84

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. Express mechanic's lien is hereby acknowledged on the vehicle to secure amount of repairs thereto. I authorize the retrieval of on-board data as needed to facilitate vehicle manufacturer for diagnosis.

Signature not on file

DISCLAIMER OF WARRANTIES: All warranties on this product are the manufacturer's. JERRY DAMSON HONDA ACURA hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and JERRY DAMSON HONDA ACURA neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the product. This disclaimer by JERRY DAMSON HONDA ACURA in no way affects the terms of the manufacturer's warranty.

"All parts installed are new/salvaged or reconditioned parts."

TERMS: STRICTLY CASH unless arrangements made.
ALL REPAIRS SUBJECT TO A MINIMUM OF 3 HOUR DIAGNOSTIC TIME

Signature: _____