

Subject: FW: Case Escalation
Date: Wednesday, June 22, 2011 7:47:48 AM
Importance: High

Report Vehicle Safety Defects!



www.safercar.gov

From: NHTSAHotline@telesishq.com [mailto:NHTSAHotline@telesishq.com]
Sent: Tuesday, June 14, 2011 1:57 PM

Subject: Case Escalation
Importance: High

Notification of Case Escalation (All times are GMT-0400)

Project: NHTSA Hotline Center
Case: seat belt reminders
Case Number: 357652

Escalation: Click it or Ticket **Status:** Closed
Date: 2011-06-14 **Time:** 13:57:24
Creation Date: 2011-06-08 **Creation Time:** 14:48:54

Description:

Entered on 06/14/2011 at 13:57:24 EDT (GMT-0400) by BOL:

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We appreciate the time you have taken to contact us and value your opinion. Your comments

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TGW

have been forwarded to the appropriate NHTSA personnel.

However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

Entered on 06/08/2011 at 14:48:53 EDT (GMT-0400) by nhtsa.webmaster@dot.gov:

Sender Name: [REDACTED] Sender Email: [REDACTED] Subject: seat belt reminders
Comments: I have a 2011 Toyota Avalon, which is a great car, except for one thing. The seat belt reminder alarm dings a couple of times, which is fine, then goes into a rapid, obnoxious, extended reminder. Toyota says the government doesn't allow changing the alarm. We don't need to be badgered into wearing seat belts. Although I wear a seat belt 99% of the times, there are instances where I don't want to wear a seat belt - and I don't want an extended reminder. Imposing a system on everyone based on the dumbest person in the country is going beyond what we need our government to do.

Contact Information:

Last Name: [REDACTED] First Name [REDACTED]
Email Address: [REDACTED] NHTSA ID: 297374