

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		Date Received AUG 29 2011 29-JUN-2011		Repository ☐	
OWNER INFORMATION (Type or Print)		Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]		E-mail Address [REDACTED]	
City BUFFALO GROVE	State IL	Zip Code [REDACTED]		None	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FAHP34NX5W [REDACTED]		Make FORD		Model FOCUS	
Model Year 2005		Engine: No: Cylinders 4		Fuel Type: REG GAS	
Date Purchased 05	Dealer's Name and Telephone Number CAR NOW + BOUNTY AT 1 YEAR OLD		Original Owner ☒		Dealer's City ?
State		Zip Code		Transmission Type AUTO	
☒ Antilock Brakes		☒ Cruise Control		Powertrain	
Multiple Failure:		Incident Date(s) 07-MAY-2011			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 170000 LATCHES/LOCKS/LINKAGES, 171100 LATCHES/LOCKS/LINKAGES: DOORS: LATCH				Failure Mileage 80000	
				Failure Speed 5	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 FORD FOCUS. WHILE DRIVING APPROXIMATELY 5 MPH, THE REAR PASSENGER DOOR RELEASED WITHOUT INTENT. THE CONTACT WAS ABLE TO MANEUVER TO THE SIDE OF THE ROAD; HOWEVER, THE DOOR FAILED TO LATCH PROPERLY AND HAD TO BE SECURED WITH A BUNGEE CORD. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO STATED THE DOOR LATCH NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. IN ADDITION, THE FAILURE OCCURRED WITH THE REAR PASSENGER SIDE DOOR LATCH. THE VEHICLE WAS REPAIRED IN 2005 FOR A RECALL UNDER NHTSA CAMPAIGN ID NUMBER 05V030000 (LATCHES/LOCKS/LINKAGES: DOORS: LATCH). THE REMEDY FAILED TO CORRECT THE PROBLEM. THE VEHICLE WAS NOT REPAIRED FOR THE MOST RECENT FAILURE. THE MANUFACTURER WAS MADE AWARE OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 80,000. THE VIN WAS UNAVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SAFETY - POSS INJURY OR DEATH SITUATION.

WE WILL NOT ALLOW ANYONE IN BACK SEAT.

ITS A LIFETIME RECALL SITUATION THAT DIDNT WORK.

I CALLED MANY FORD DEALERS WHO ALL STOCK REAR DOOR
LATCH PARTS FOR FOCUS - NO OTHER MODELS ???

THE DOORS JUST OPEN BY SELF + NO NOT RELATED

ATTACH ADDITIONAL SHEETS IF NECESSARY

- PLEASE RECALL THE RECALL -

FORD 800 # TO NO AVAIL - WAS TOLD TO HOLD ON
TIGHT WHILE RIDING IN REAR SEAT?

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

