

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received AUG 29 2011 27-JUN-2011	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City MINSTER State OH Zip Code [REDACTED]				Repository ☐	
				Reference No. 10409111	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Daytime Telephone Number [REDACTED]	
				E-mail Address NONE	
				Evening Telephone Number Same	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B7HF16Z41S [REDACTED]		Make DODGE		Model RAM	
Model Year 2001		Engine: No: Cylinders		Fuel Type: Gas	
Date Purchased 10-13-06		Dealer's Name and Telephone Number CARS 419-678-3969		Original Owner ☐	
Dealer's City COLDWATER		Mileage 65624		State OH	
Zip Code 45828		Transmission Type ☐ Antilock Brakes ☒ Cruise Control		Powertrain	
Multiple Failure:		Incident Date(s) 27-JUN-2011			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 021000 SUSPENSION: FRONT, 017500 STEERING: LINKAGES: TIE ROD ASSEMBLY				Failure Mileage 84000 act. actual 86390	
				Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2001 DODGE RAM. THE CONTACT STATED THAT WHILE THE VEHICLE WAS PARKED, THE TIE ROD ON THE FRONT DRIVERS SIDE DETACHED FROM THE VEHICLE. THE VEHICLE WAS NOT TAKEN TO HAVE THE FAILURE DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE, BUT OFFERED NO ASSISTANCE. THE CONTACT EXPRESSED CONCERN OVER A POTENTIAL CRASH IF THE FAILURE OCCURRED WHILE DRIVING. THE FAILURE MILEAGE WAS 84,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

INVOICE

Print Date : 07/07/2011

Minster, OH
Home
Cust ID : 207

Ref # :

2001 Dodge - Pickup R1500

5.9L, V8, VIN (Z)

Lic # :

Unit # :

Vin # : 1B7HF16Z41S

Hat # :

Odometer In : 86390

Part Description / Number	Qty	Sale	Extended	Labor Description	Hours	Extended
Outer Tie Rod End RES3526	1.00	58.74	58.74	2 Wheel Alignment Align vehicle back to factory specs	N/A	43.13
Left Front Spindle 01006362	1.00	160.00	160.00	SPINDLE Labor to replace the left front spindle.	1.50	79.50
Shop Supplies		11.67	11.67	TIE ROD Labor to replace the left outer tie rod end.	0.90	47.70

To Whome it may concern!

I was shocked to hear that (2) of the workers at this Rindler Automotive garage had seen a steering drop rod dropped to the floor before they seems mine.

Since then the (1) worker said a

Dodge Dakota had the same problem. Maybe this problem is not being reported to your people. Maybe you should check with vehicle garages to see how many have been repaired by them. Thank goodness this didn't happen to me going down the highway!

Sincerely,

[Technicians : Richards, Graham]

[Payments -]

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Labor:	127.20
Parts:	230.41
Sublet:	43.13

Sub:	400.74
Tax:	28.05
Total:	428.79
Bal Due:	\$428.79

SIGNATURE.....

Date..... Time.....