INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Subject: FW: Vehicle Complaint
Date: Wednesday, June 29, 2011 2:50:00 PM

10408931

www.safercar.gov

Subject: FW: Vehicle Complaint

From:
Sent: Wednesday, June 29, 2011 2:40 PM
To: Reed, Trella CTR (NHTSA)
Subject: Re: Vehicle Complaint

no child seat. It involves the serpentine belt coming off in rain. When it pops off you lose all power assist steering. It has happened 4 or 5 times over the past 5 years after a rain. I looked online and found others having the same problem with the Chrysler/Dodge minivans.

On Wed, Jun 29, 2011 at 2:06 PM, <trella.reed.CTR@dot.gov> wrote:
Good Afternoon,

This email is in reference to the IVOQ(Internet Vehicle Owner's Questionnaire) 10408931 you submitted online. I was emailing to inquire whether there was infact a child safety seat concern involved with your complaint? Can you please contact us via email to provide us with this information?

Thank you

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[redacted]
Winter Park, FL [redacted]