

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

Date Received
AUG 29 2011
23-JUN-2011

Repository
Reference No.
10408704

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ROCHESTER State NY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KNAFU4A26A5 [REDACTED] Make KIA MOTOR Model FORTE Model Year 2011
Date Purchased 10-20-2009 Dealer's Name and Telephone Number Fucillo Kia / 585-780-9055 Engine: No: Cylinders 4 Fuel Type: Gas
Original Owner Dealer's City Rochester State NY Zip Code 14620
Transmission Type Automatic Antilock Brakes Powertrain Automatic Multiple Failure: YES Incident Date(s) 11-JUN-2011
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION Failure Mileage 16532 Failure Speed 35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTMAL9ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2011 KIA MOTOR FORTE. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 35 MPH THE CHECK ENGINE LIGHT BEGAN TO ILLUMINATE ON THE INSTRUMENT PANEL AND THE VEHICLE WOULD NO LONGER ACCELERATE FURTHER. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE TRANSMISSION WAS REPLACED. UPON RECEIVING THE VEHICLE FROM THE DEALER, THE CONTACT STATED THAT SHE COULD HEAR SCREECHING NOISES COMING FROM THE ENGINE. THE VEHICLE WAS TAKEN BACK TO THE AUTHORIZED DEALER WHERE THEY WERE UNABLE TO DIAGNOSE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 16,532.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Additionally on 7/23/11 I brought my vehicle in for routine oil change. I spoke to the Manager (Christian Mathewson) & told him car still makes noise. ~~the~~ Christian said he would have mechanic test drive car before oil change. He said they "could not duplicate sound I will talk to someone to see what else we can do for you."

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

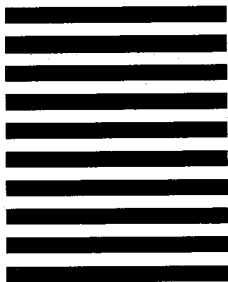
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

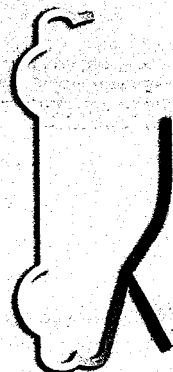
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

To whom it may Concern:

I am attaching for informational purposes only, a **Certificate with respect to trade in Vehicle** . I had to trade in a brand new vehicle 2110 Kia forte 4 door sedan at 1,450 miles due to manufacturer defect. Check engine light kept coming on. I was told by service tech they were going to take engine and transmission out of brand new car, rebuild engine and transmission and return car to me. Original car was left in shop for extensive period of time.

I contacted the attorney general's office of New York and he assisted with the process of obtaining a new vehicle under lemon law. You may see ~~the~~ Vin#'s in regards to some documentation. This is because original purchase was exact same type, year make and model. Were having same mechanical issues at early mileage. With the help of the attorney general I was given a new vehicle at 0 mileages. Current vehicle having check engine and transmission issues also. There is obviously an issue with this make and model of car. The Vin # in question is KNAFU4A265A5 [REDACTED] (Currently Own)

I thank you for your time Please let me know if there is any other documentation you require.

[REDACTED] cell-preferred

[REDACTED] home phone-after 5:00pm

[REDACTED] Work/Daytime

FUCCILLO ENTERPRISES OF GREECE, INC.
DBA FUCCILLO KIA
 3950 RIDGE ROAD WEST
 ROCHESTER, NY 14626
 585-720-9055

COP

CELL: [REDACTED]

CUSTOMER NO. 8298	ADVISOR MIKE	TAG NO. 4003	INVOICE DATE 06/23/11	INVOICE NO. K1CS29369
[REDACTED]	LABOR RATE 90.00	LICENSE NO.	MILEAGE 16.821	COLOR 12554
ROCHESTER, NY [REDACTED]	YEAR / MAKE / MODEL 10/KIA/FORTE/4DR SDN EX AT	DELIVERY DATE 10/20/09	DELIVERY MILES 6	STOCK NO. 12554
	VEHICLE I.D. NO. K N A F U 4 A 2 6 A 5	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 06/23/11	REPRINT# 1
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 16821	

LABOR & PARTS			
# 1 30K1Z11	FR CALIPER SERVICE	TECH(S): 4006	INTERNAL
	SERVICE FRONT CALIPERS SLIDERS, CLEAN PADS AND INSTALL ANTI-SQUEEK COMPOUND COMPLETED		
PARTS	QTY	FP-NUMBER	DESCRIPTION
JOB # 1	1	03431	BRAKE KIT
			UNIT PRICE
			INTERNAL
			JOB # 1 TOTAL PARTS 0.00
			JOB # 1 TOTAL LABOR & PARTS 0.00
# 2 30K1Z12	RR CALIPER SERVICE	TECH(S): 4006	INTERNAL
	SERVICE REAR CALIPERS AND CLEAN PADS, INSTALL ANTI-SQUEEK COMPOUND COMPLETED		
PARTS	QTY	FP-NUMBER	DESCRIPTION
			UNIT PRICE
			INTERNAL
			JOB # 2 TOTAL PARTS 0.00
			JOB # 2 TOTAL LABOR & PARTS 0.00
COMMENTS	DROP OFF		
TOTALS			
			TOTAL LABOR.... 0.00
			TOTAL PARTS.... 0.00
			TOTAL SUBLET... 0.00
			TOTAL G.O.G.... 0.00
			TOTAL MISC CHG. 0.00
			TOTAL MISC DISC 0.00
			TOTAL TAX..... 0.00
			TOTAL INVOICE \$ 0.00

DISCLAIMER OF WARRANTIES

THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

LIMITED EXPRESS WARRANTY

Labor and parts are warranted for 90 days or 4000 miles whichever occurs first. The dealer hereby limits any implied warranties of merchantability and fitness to the same period.

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE SPECIFIED.

THANK YOU!

Reynolds and Reynolds REFALZRNVE C0228954 Q (07/09)

FUCCILLO ENTERPRISES OF GREECE, INC.
DBA FUCCILLO KIA
 3950 RIDGE ROAD WEST
 ROCHESTER, NY 14626
 585-720-9055



CELL:

CUSTOMER NO. 8298		ADVISOR MIKE	TAG NO. 4003	INVOICE DATE 06/20/11	INVOICE NO. K1CS29280
		LABOR RATE 90.00	LICENSE NO.	MILEAGE 16,617	COLOR
ROCHESTER, NY		YEAR / MAKE / MODEL 10/KIA/FORTE/4DR SDN EX AT	DELIVERY DATE 10/20/09	STOCK NO. 12554	DELIVERY MILES 6
		VEHICLE I.D. NO. K N A F U 4 A 2 6 A 5	SELLING DEALER NO. 1	PRODUCTION DATE	
RESIDENCE PHONE		BUSINESS PHONE	COMMENTS	R. O. DATE 06/18/11	
					MO: 16617

LABOR & PARTS-----
 # 1 05K17 DRIVEABILITY TECH(S): 4003 INTERNAL
 CUSTOMER STATES THERE IS A LOUD SCREECHING SOUND WHEN DRIVING
 AFTER DIAG COULD NOT DUPLICATE ISSUE. CHECKED BELTS. SERVICE MANAGER DROVE VEHICLE AND HEARD NO NOISE
 NO WORK PERFORMED AT THIS TIME
 JOB # 1 TOTAL LABOR & PARTS 0.00

COMMENTS-----
 DROP OFF
 TOTALS-----

 CASH CHECK CK NO. [] *
 VISA MASTERCARD DISCOVER *
 AMER XPRESS OTHER CHARGE *

 NYS REPAIR SHOP# 7102191
 THANK YOU FOR YOUR BUSINESS !!!!
 TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

DISCLAIMER OF WARRANTIES

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LIMITED EXPRESS WARRANTY

Labor and parts are warranted for 90 days or 4000 miles whichever occurs first. The dealer hereby limits any implied warranties of merchantability and fitness to the same period.

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE SPECIFIED.

THANK YOU!

CUSTOMER SIGNATURE _____

Reynolds and Reynolds ERAZLNWVE C0228554 Q (07/00)

FUCCILLO ENTERPRISES OF GREECE, INC.
DBA FUCCILLO KIA
 3950 RIDGE ROAD WEST
 ROCHESTER, NY 14626
 585-720-9055



COF
[Handwritten signature]

CELL: [REDACTED]

CUSTOMER NO. 8298	ADVISOR MIKE	TAG NO. 4003	INVOICE DATE 06/17/11	INVOICE NO. K1CS29133
[REDACTED]	LABOR RATE 90.00	LICENSE NO.	MILEAGE 16,532	COLOR
ROCHESTER, NY [REDACTED]	YEAR / MAKE / MODEL 10/KIA/FORTE/4DR SDN EX AT	DELIVERY DATE 10/20/09	DELIVERY MILES 6	STOCK NO. 12554
	VEHICLE I.D. NO. K N A F U 4 A 2 6 A 5	SELLING DEALER NO. 1	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 06/13/11	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: 16532

LABOR & PARTS
 # 1: 05K1Z03 CHECK ENGINE LIGHT (TECH(S)-4006) WARRANTY

CUSTOMER STATES CHECK ENGINE LIGHT ON
 HEARD A POP AND VEHICLE IS JERKING WHEN DRIVING.WILL NOT
 SPEED UP OR SWITCH GEARS
 AFTER DIAG FOUND CODE P0765.TRIED TO CLEAR AND WOULD NOT
 CAUSE IT WAS A HARD CODE DUE TO A SOLENOID FAILURE,INTERNAL
 FAULT WITH TRANS UNIT
 REPLACED WITH A REMAN TRANSMISSION TO CORRECT
 45000RC0 .2 NA2 CA5
 45000RQ0 .3 NA2 CA5

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	45000-23490R	REMAN TRANS		
JOB # 1	-1	45000-23490R	CORE RETURN		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

COMMENTS
 DROP OFF

TOTALS

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

 CASH CHECK CK NO. [] *
 VISA MASTERCARD DISCOVER *
 AMER XPRESS OTHER CHARGE *

NYS REPAIR SHOP# 7102191
 THANK YOU FOR YOUR BUSINESS !!!!

**DISCLAIMER
 OF WARRANTIES**

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 CLAIMS ALL WARRANTIES EITHER EXPRESS
 OR IMPLIED, INCLUDING ANY IMPLIED WAR-
 RANTY OF MERCHANTABILITY OR FITNESS
 FOR A PARTICULAR PURPOSE, AND SELLER
 NEITHER ASSUMES NOR AUTHORIZES ANY
 OTHER PERSON TO ASSUME FOR IT ANY
 LIABILITY IN CONNECTION WITH THE SALE
 OF SAID PRODUCTS.

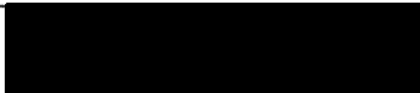
LIMITED EXPRESS WARRANTY

*Labor and parts are warranted for 90
 days or 4000 miles whichever occurs
 first. The dealer hereby limits any
 implied warranties of merchantability
 and fitness to the same period.*

ALL PARTS INSTALLED ARE NEW
 UNLESS OTHERWISE SPECIFIED.

THANK YOU!

Reynolds and Reynolds, ERALZBNNE CC208951 C (07/09)



New York State Department of Motor Vehicles
RETAIL CERTIFICATE OF SALE

TYPE OF SALE
 WHOLESALE OR RETAIL:
 New Used Demo Salvage

No. **35253913**

VEHICLE INFORMATION:

Year	Make	Model	Body Type	Color	Weight (Unladen)	Fuel Type	Cylinders	Adult Seating Capacity
2010	KIA	FORTE	4DSD	BR	2740	G	4	5
Vehicle Identification Number			Lien(s)	Inspection Certificate Number		Date of Inspection		Inspection Station Number
K N A H U 4 A 2 G A 5			11					7104836
Plate/Permit Number	Number of Dealer Plate Loaned		<input type="checkbox"/> Lease Buyout (Insp. Not Required)		Selling Price \$			
	N/A				224676			

DEALER INFORMATION (Print Name and Address)
 FUCCILLO ENT. OF GREECE INC DBA
 FUCCILLO KIA 3950 RIDGE RD W ROCHESTER NY 14626

PURCHASER INFORMATION (Print Name and Address)
 [Redacted] ROCHESTER NY [Redacted]

Date of Sale: 10/20/2009

PRIOR OWNER INFORMATION (Print Name and Address Source of Ownership)
 KIA MOTORS CORPORATION
 111 PETERS CANYON RD IRVINE CA 92606

Date of Purchase: 10/16/2009

ODOMETER DISCLOSURE STATEMENT

Federal and state laws require that you state the mileage of the vehicle described on this certificate, when transferring ownership. Failure to do so, or not telling the truth about the mileage may result in fines and/or imprisonment.

The odometer on the vehicle described above has: 5 digits 6 digits, not including tenths

I certify that, to the best of my knowledge, this odometer reading reflects the "ACTUAL MILEAGE" of the vehicle described above.

I certify that, to the best of my knowledge, this odometer reading "EXCEEDS MECHANICAL LIMITS."

I certify that, to the best of my knowledge, this odometer reading is "NOT THE ACTUAL MILEAGE. WARNING: ODOMETER DISCREPANCY."

ODOMETER READING				

(no tenths)

DEALER CERTIFICATION:

certify: The vehicle described above was sold to the purchaser on the date indicated. At the time of delivery the purchaser was entitled to register the vehicle. This vehicle complied with equipment requirements of the Commissioner's Regulations. At the time of delivery, such equipment was in condition and repair to render satisfactory and adequate service on the public highway under normal use. Equipment certification does not apply to a vehicle sold as new, wholesale, or salvage. All New York State and local taxes due as a result of this sale have been collected from the purchaser. False statements made herein are punishable as a Class A misdemeanor pursuant to Section 210.45 of the Penal Law.

DEALER (or authorized representative) - (SIGN full name)	PRINT full name of dealer or authorized rep.	Date	Dealer Facility No.
[Redacted Signature]	FUCCILLO ENT. OF GREECE INC FUCCILLO KIA	08/20/2009	7104836
PURCHASER - (SIGN full name)	PRINT full name of purchaser	Date	Selling Dealer NYS Sales Tax No.
[Redacted Signature]	[Redacted Name]	10/20/2009	20-8945257

PART 3 — CUSTOMER COPY
ANY CHANGE OR ALTERATION VOIDS THIS CERTIFICATE

SPOT DELIVERY AGREEMENT

Customer Name: _____

Customer Address: _____

ROCHESTER NY _____

Home Phone #: _____

Work Phone #: _____

Financing Source: _____

WACHOVIA DEALER SERVICES INC

Vehicle Description: _____

2010 KIA FORTE

Vehicle Vin: _____

KNAFU4A26A5 _____

As a courtesy to you, this Vehicle is being delivered pending receipt of proceeds of financing and/or final payment of a check or draft. You agree to return the Vehicle to this Dealership upon demand if there is a failure in payment for any reason. The Dealership does not guarantee credit approval.

If you do not return the Vehicle on demand, we have the right to repossess it at your expense using any necessary and appropriate means. This Agreement does not give you any option to change your mind about your purchase of the Vehicle.

You agree to obtain collision, comprehensive and third-party liability insurance coverages to act as primary coverage in a kind and amount sufficient to protect the Dealership from any liability relation to the Vehicle for claims for personal injury or property damage. You further agree to indemnify and hold the Dealership harmless from any such loss, damage or claims. You hereby grant the Dealership a security interest in the insurance (and proceeds) required to be maintained by you pursuant to this Agreement. You are responsible for any damages to this Vehicle.

10/20/09

Date: _____

10/20/09

Date: _____

Customer Signature _____

FUCCILLO ENT. OF GREECE INC DBA FUCCILLO KIA

Dealership

Dealer's Authorized Representative

FUCCILLO ENTERPRISES OF GREECE, INC.
DBA FUCCILLO KIA
 3950 RIDGE ROAD WEST
 ROCHESTER, NY 14626
 585-720-9055

30F

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01K1Z022 00K1Z100I	22500 MILE SERVICE COURTESY OIL CHANGE	MO MI	0.00 0.00	01K1Z015 00K1Z100F	15000 MILE SERVICE 1ST SERVICE	MI MI	0.00 28.50

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/09/11	27826	14559	4003	4006	I	00K1Z100	LUBE, OIL, FILTER
12/27/10	25826	11771	4011	4006	C	50K1Z03	ROTATE
11/04/10	24795	10472	4003	4005	W	30K1Z01	BRAKE CONCERN
				4005	C	00K1Z100	LUBE, OIL, FILTER
				4005	C	03K1Z	STATE INSPECTION
				4003	C	85K1Z	ACCESSORIES

SALESPERSON NO. 2080 NIKOLAY N BONDARUK **S E R V I C E** STATE REG# 7104836

TERMS	VEHICLE I.D. NO. KNAFU4A26A5	YEAR/MAKE/MODEL 10/KIA/FORTE/4DR SDN EX AT	PRODUCTION DATE	STOCK NO. 12554	LICENSE NO.	R. O. NO. 29133	
CASH			DELIVERY DATE 10/20/09	DELIVERY MILES 6	SELLING DEALER NO. 1	R. O. DATE 06/13/11	
M/C		CUSTOMER NO. 8298		CONTRACT NO. 16532	EXPIRATION DATE	EXPIRATION MILES	
VISA	ROCHESTER, NY	COLOR	TURBO	M/MC K1ZZ	AIR COND.	P.S.	
ROAD TESTED <input type="checkbox"/>			TRANS	MILEAGE 14,559	ADVISOR NO. 4003	ADVISOR MIKE	
WAITING	RESIDENCE PHONE	BUSINESS PHONE	I hereby authorize the repair work therein set forth to be done you, together with the furnishing by you of the necessary parts and other material for such repair, and agree: that you are not responsible for any delays caused by unavailability or delay unavailability of parts or material for any reason; that you neither assume or authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss or damage to the above vehicle, or articles left therein; in case of fire, theft or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highways or elsewhere for the purpose of testing and/or inspecting such vehicle. Storage fees \$10.00 per day outside \$15.00 per day inside.				
<input type="checkbox"/> Yes	TIME RECEIVED 07:40am	DATE/TIME PROMISED 06/13/11 05:00pm	PRIORITY	LABOR RATE 90.00			
<input type="checkbox"/> No				CELL: [REDACTED]			
APPOINTMENT	<input checked="" type="checkbox"/> No						

COMMENTS :
DROP OFF

W 05K1Z03 CHECK ENGINE LIGHT
CUSTOMER STATES CHECK ENGINE LIGHT ON

CUSTOMER LABOR CHARGES ARE PER HOUR
 BASED ON A RATE OF: \$

PRELIMINARY ESTIMATE AUTHORIZED BY:
 REVISED ESTIMATE AUTHORIZED BY: DATE/TIME

ALL PARTS REMOVED WILL BE DISCARDED UNLESS INSTRUCTED OTHERWISE.
 SAVE DISCARD

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE SPECIFIED.

LIMITED EXPRESS WARRANTY
 Labor and parts are warranted for 90 days or 4000 miles whichever occurs first. The dealer hereby limits any implied warranties of merchantability and fitness to the same period.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

ON BEHALF OF SERVICING DEALER I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER OR ON A CO-PAY BASIS. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR ONE YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF MANUFACTURER.

SIGNED DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE

SHOP COPY

29133

