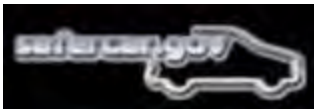


Subject: FW: Consumer requests status of Vehical Safety Complaint -- ODI #10408595
Date: Wednesday, August 24, 2011 12:40:52 PM
Attachments: [image001.png](#)

Report Vehicle Safety Defects!



www.safercar.gov

Sent: Wednesday, August 24, 2011 11:33 AM

Subject: FW: Consumer requests status of Vehical Safety Complaint -- ODI #10408595

ET
082911
TGW

Make : TOYOTA

Model : COROLLA

Year : 2007

Manufacturer : TOYOTA MOTOR CORPORATION

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10408595

Number of Deaths: 0

Date of Failure: June 20, 2011

VIN : 1NXBR32E37Z...

Component: SERVICE BRAKES, HYDRAULIC

Summary:

SAFETY ISSUE I HAVE 2007 (NEW FROM THE DEALER) COROLLA HAS ONLY 46K MILE, I REPLACED THE BREAK AT 31K AT THE END OF 2009 WHEN THE DEALER CONFIRM THAT THE BREAK PAT NEED TO BE REPLACED AND I WAS SURPRISED TO HEAR THAT FOR 2 YRS OLD CAR WITH ONLY 31K. I DID REPLACE THE BREAK PAT TO PROTECT THE CAR YESTERDAY THE CAR HAS GRIDDING NOISE, AND I TOOK THE CAR TO THE DEALER AND HE TOLD ME THAT THE LEFT PAT ONLY IS COMPLETELY GONE, I WAS SURPRISE, BECAUSE IT IS ONLY 15K SINCE LAST TIME HE REPLACED THE BREAK PAT, HE TOLD ME THAT THE CALIPER STUCK AND CAUSE THIS PROBLEM BECAUSE THE MOISTURE GET INSIDE THE BREAK DISC AND FREEZE THE DISK AND FROZE THE CALIPERS AND CAUSE THIS THE CAR HAS ONLY 46K AND TO CHANGE THE BREAK TWICE THERE IS SOME DESIGN AND SAFETY ISSUE WITH MOISTURE GET INTO THE CALIPER. IT IS TOYOTA DESIGN AND ALL COROLLA IN THE USA NEED TO FIX THE MOISTURE GETTING INTO THE CALIPER AND CAUSE IT TO STUCK. IT IS PUBLIC SAFETY I DID NOT FIX THE CAR WITH THE DEALER BECAUSE HE WAS SO IGNORANT AND I AM CONCERN ABOUT THE TOYOTA SERVICE AT THIS DEALER AND I WILL ELEVATE THAT TO HIGHER LEVEL WITH DISTRICT ATTORNEY BECAUSE IT IS PUBLIC SAFETY CONCERN FOR ME AND MY FAMILY AND THE PUBLIC

Sent: Wednesday, August 24, 2011 10:57 AM

To: donotreplyodi (VOLPE)

Subject: Re: Acknowledgement from NHTSA/ODI of your safety complaint

I would like to know the status of this claim.

I appreciate that

Regards

On Wed, Jun 22, 2011 at 11:24 PM, US DOT NHTSA <donotreplyodi@dot.gov> wrote:

Thank you for filing your safety-related complaint via our Web site or our Vehicle Safety Hotline. The ODI Number listed below will be a direct link to your complaint as soon as it is ready to view. Please allow at least two business days for approval and processing before trying to view your complaint online. You will then be able to view it and search any associated documents.

Your Confirmation number (ODI Number) is: [10408595](#)

Your complaint information will be entered into the NHTSA vehicle owner complaint database. NHTSA technical staff review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defects trends. Also, the NHTSA complaint database provides valuable information to other consumers and to manufacturers.

If you have any questions regarding this complaint, please contact ODI:

- By phone: [1-888-327-4236](tel:1-888-327-4236) 8:00AM to 10:00PM Monday-Friday
TTY: [1-888-424-9153](tel:1-888-424-9153)
Have your ODI Number available.
(Spanish-speaking operators available)
- By e-mail: <http://www-odi.nhtsa.dot.gov/contact.cfm>
Indicate your ODI Number in the contact form.

Thank you,

Office of Defects Investigation (ODI)
National Highway Traffic Safety Administration (NHTSA)
U.S. Department of Transportation (DOT)

To find out more about NHTSA, please go to the [Safercar.gov](http://www.safercar.gov) Web site or call our Vehicle Safety Hotline toll-free at [1-888-327-4236](tel:1-888-327-4236).

Our [Privacy Policy](#) can be found at this Web page.

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A black rectangular redaction box covering the signature area of the email.