



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

**JUL 29 2011**  
22-JUN-2011

Repository ☐

Reference No.  
10408518

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City **CHESTERFIELD** State **VA** Zip Code [REDACTED]

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
**1B3ES56CX5D** [REDACTED] Make **DODGE** Model **NEON** Model Year **2005**  
Date Purchased **6-4-11** Dealer's Name and Telephone Number **Quality Motors** Engine: No: Cylinders **210L-145FI** Fuel Type: **Unleaded**  
Original Owner ☐ Dealer's City **Colonial Heights** State **VA** Zip Code **23834**  
Transmission Type ☐ Antilock Brakes ☐ Cruise Control Powertrain Multiple Failure: Incident Date(s) **04-JUN-2011**

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: **180000 VEHICLE SPEED CONTROL** Failure Mileage **60000** Failure Speed **5**

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:  
Tire Component Code Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured **1** Number of Deaths **0** Reported to Police **Y**

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2005 DODGE NEON. THE CONTACT STATED WHILE DRIVING VARIOUS SPEEDS THE VEHICLE WOULD SUDDENLY ACCELERATE TO HIGHER SPEEDS. THE DRIVER WAS UNABLE TO STOP THE VEHICLE AND CRASHED INTO A TREE. NO ONE WAS INJURED. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC AND WHEN IT WAS ON THE TOW TRUCK, IT STARTED TO ACCELERATE AGAIN. THE MECHANIC WAS UNABLE TO DIAGNOSE THE VEHICLE BECAUSE WHEN THE VEHICLE WAS TURNED ON IT WOULD ACCELERATE ON ITS OWN. THE FAILURE MILEAGE WAS APPROXIMATELY 60,000. THE VIN WAS UNAVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Car it will take off by itself !!!  
This happens when moving it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



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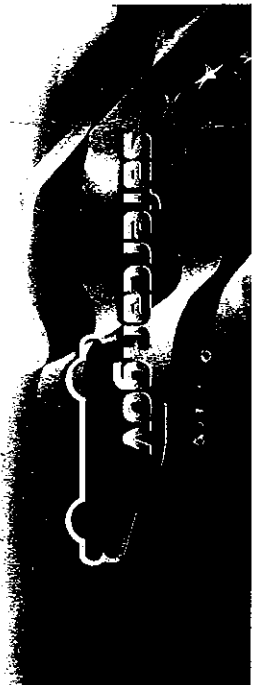
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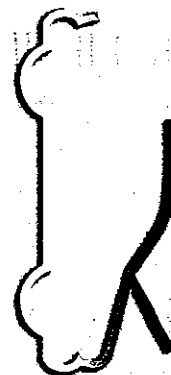
WASHINGTON, DC

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**US Department of Transportation**  
**National Highway Traffic Safety Administration**  
**Office of Defects Investigation, NVS-210**  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**[www.safercar.gov](http://www.safercar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration