

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received JUL 29 2011 22-JUN-2011		Repository ☐ Reference No. 10408517
		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]		
OWNER INFORMATION (Type or Print)						
Name		[REDACTED]		Daytime Telephone Number		E-mail Address
Address		[REDACTED]		Evening Telephone Number		[REDACTED]
City		CLINTON TOWNSHIP	State	MI	Zip Code	[REDACTED]
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year	
JHMGD38647S [REDACTED]			HONDA	FIT	2007	
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:	
	JIM RIEHL'S FRIENDLY HONDA 586 412-9600			No: Cylinders 4	REG.	
Original Owner	Dealer's City	State	Zip Code			
☒	CLINTON TOWNSHIP, MI	MI	48035			
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)		
AUTO	☐ Cruise Control	FRONT WHEEL	☒	01-NOV-2010		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING				Failure Mileage	Failure Speed	
				90000	Idle + All	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)						
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police		
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2007 HONDA FIT. WHILE DRIVING ANY SPEED, THE CONTACT STATED THAT THE VEHICLE FELT AS IF THE ENGINE WAS ROTATING AND THE ENGINE RESPONDED AS IF THE VEHICLE WERE GOING TO STALL. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THEY REPLACED THE SPARK PLUGS; HOWEVER, THE VEHICLE CONTINUED TO STALL. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE CURRENT MILEAGE WAS 96,000. THE APPROXIMATE FAILURE MILEAGE WAS 90,000. PLEASE CHECK HONDA 2007 FIT FORUMS AS: 1. MISFIRE 2. CONSTANT SPEED 'STUTTER' WAS ASKED AT JIM RIEHL'S FRIENDLY HONDA TO MONITOR AND NOTE TYPICAL TIME OF PROBLEM. NOTED PROBLEM GREATLY DECREASED WHEN AIR CONDITIONER TURNED OFF. *THIS PROBLEM STARTED AFTER RECALL SERVICE FOR LOW BEAM SWITCH REPAIR.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

PROBLEM STARTED 4-5-11, 89,217 MILES, AFTER SERVICE TO COMPLETE REPAIRS FROM RECALL CAMPAIGN NHTSA #10V624000. WHEN I PICKED UP VEHICLE NOTICED; MISFIRE, STUTTER, HESITATION. THE CAR HAD BEEN WASHED BY SERVICE DEPT. SO I THOUGHT WATER IN ENGINE COMPARTMENT MAY BE PROBLEM. PLEASE NOTE: VEHICLE HAD NEVER DISPLAYED THIS PROBLEM PRIOR TO THIS HONDA SERVICE. HAVE TAKEN TO VICTORY HONDA, PLANTATION. TESTER FOUND MISFIRE AT DIFFERENT CYLINDERS - PLUGS REPLACED - COILS TESTED AND I STILL HAVE SAME PROBLEM. SIGNIFICANT POWER LOSSES RANDOM.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration