

Subject: FW: ref # 10408491
Date: Wednesday, July 06, 2011 12:22:24 PM
Attachments: [NHTSA form 001.bmp](#)


www.safercar.gov

From: Mattson, Ryan CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Wednesday, July 06, 2011 11:10 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: ref # 10408491

From:
Sent: Wednesday, July 06, 2011 10:22 AM
To: DataQuality, DataQuality (NHTSA)
Subject: ref # 10408491

Please find attached vehicle owner's questionnaire for ref # 10408491 which has some corrections to the mileage information. Please let me know if/when any action is taken regarding this issue.

Thank you,

 <p style="text-align: center;">DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>			FOR AGENCY USE ONLY 100148		
			Date Received 22-JUN-2011		Repository <input type="checkbox"/>
Reference No. 10408491					
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		E-mail Address
Address					
City TOOMSUBA		State MS	Zip Code		
Evening Telephone Number					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GKDS13S742			Make GMC	Model ENVOY	Model Year 2004
Date Purchased June 2004		Dealer's Name and Telephone Number			Engine: No: Cylinders
Original Owner <input checked="" type="checkbox"/>		Dealer's City Meridian	State MS	Zip Code 39301	Fuel Type:
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s) 20-MAY-2011
	<input type="checkbox"/> Cruise Control				
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage 65300 60492	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTMAL9ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:		
		<input type="checkbox"/> Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 GMC ENVOY. THE CONTACT STATED THAT THE GAUGES ON THE INSTRUMENT PANEL TO INCLUDE THE FUEL AND THE SPEEDOMETER WERE NOT RESPONDING. THE DEALER DIAGNOSED THE FAILURE AND DETERMINED THAT THE INSTRUMENT CLUSTER WOULD NEED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE FAILURE MILEAGE WAS 65,300 AND THE CURRENT MILEAGE WAS 65,600.					
Mileage shown is incorrect - failure mileage was approx. 60492 - mileage when fixed was slightly more Current mileage is only 60829					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					