

JUN 1 9 2011

DAVID McDERMOTT
CHEVROLET LEXUS

655 MAIN ST. - CONN. TPKE. I-95
EAST HAVEN, CT 06512 (203) 466-1000

SERVICE ADVISOR STEVEN FRANKLIN

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
26MAY11	26MAY11		1G4HD57257U [REDACTED]	106213	T876		26MAY11	274305
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
		07	BUICK LUCERNE	[REDACTED]	98.00	10NOV06	1192	1192
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
70495	70495	[REDACTED]						

	TECH.	TYPE	HOURS	LIST/UNIT	NET/UNIT	TOTAL
A REPLACE L/R WHEEL						
1		REPLACE L/R WHEEL				
	1163	CC	0.50		30.00	30.00
1	15263240	VALVE KIT		8.82	7.72	7.72
CUSTOMER PAY HAZ WASTE & SHOP SUPPLIES FOR REPA						2.50

Mrs. Brim-shall
 \$ 295.00
 inst. l. c.
 \$ 42.63

** PRE-INVOICE **		DESCRIPTION	TOTALS
		LABOR AMOUNT	30.00
		PARTS AMOUNT	7.72
		GAS,OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		HAZARDOUS WASTE DISPOSAL CHARGES	2.50
		TOTAL CHARGES	40.22
			0.00
		SALES TAX	2.41
		PLEASE PAY THIS AMOUNT	42.63
		CUSTOMER SIGNATURE	
		X	

NAM
061611
TRW

NAM
061611
Tzw

CUSTOMER COPY

6.8.2011

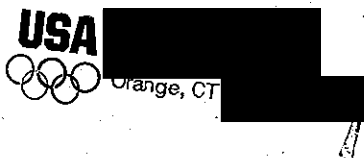
Dear Sir, I would like to asked what
can be done about defective mounted
L/R wheel that valve was leaking air.
Car is Buick Lucerne VIN 1G4HD57257
U [REDACTED] bought 2007.

I have no problems with other
wheels & I like the car.

I have those problem corrected
on 5.8.2011

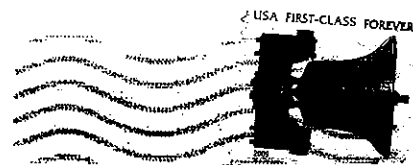
Please let me know what is
your action.

Thank you
[REDACTED]



SOUTHERN CT 064

08 JUN 2011 PM 4 T



US Dept of Transportation XHTSA
Office of Defects investigation "XVS 210"
1200 New Jersey Ave SE
West Building
Washington, DC 20590