

From: Reid, Randy (NHTSA)
Subject: FW: Scan from a Xerox WorkCentre
Date: Thursday, June 09, 2011 4:08:51 PM
Attachments: [img-609114630-0001.pdf](#)

-----Original Message-----

From: WorkCentre 7335 [<mailto:Xerox7335@dot.gov>]
Sent: Thursday, June 09, 2011 12:47 PM
To:
Subject: Scan from a Xerox WorkCentre

Please open the attached document. It was scanned and sent to you using a Xerox WorkCentre.

Number of Images: 5
Attachment File Type: PDF

Device Name: WorkCentre 7335
Device Location:

For more information on Xerox products and solutions, please visit <http://www.xerox.com/>

MC
061411
TGW



Yorktown Heights, NY

6/8/11

NHTSA

Region 2

222 Mamaroneck Ave, Suite 204
White Plains, N.Y. 10605

Re: JAGUAR SAFETY problem.
Gentlemen

The attached letter was sent to Washington which was the address in the JAGUAR manual pertaining to such matters. It was returned as undeliverable.

update: We have been in constant contact with JAGUAR customer service. As of today, JAGUAR's ENGINEER looks at the car on Thursday 6/2/11. He claims there is nothing wrong, AL though no diagnostic testing was done.

There have been other similar incidents listed on the Internet (JAGUAR brake/acceleration problem) one man hit a stone wall.

RECEIVED

JUN - 9 2011

NHTSA

Customer Service AT Jaguar (Wanda)
Advised us that they would investigate
further & get back to us on Thurs. 6/9.

In the meantime, I maintain
there is a serious problem here. I
did not step on the gas pedal. The
original incident confirmed that
when they checked the car's computer
system

IF I had been first at that
red light, I would have been thrust
into oncoming traffic.

Thank you for your attention
to this matter

Sincerely yours





Yorktown Heights, NY

5/10/11

NHTSA.

U.S. Dept of Transportation

400 7th St., SW

Washington, D.C. 20590

RE. 2006 Jaguar X-Type

VIN: SAJWA51AX6W [REDACTED]

Pur. 6/29/06 Mt Kisco Jaguar, N.Y.

Gentlemen:

I feel there is a potentially dangerous problem with the above car.

On Thurs, 5/5/11 at approximately 4:30 PM I was pulling out of a parking lot in the town of Yorktown Hts, onto U.S. 202. Traffic was stopped for a red light, as I pulled ahead, I braked, but the car didn't stop so I pushed harder on the brake, at which point the car surged forward & slammed the car in front of me. I again pressed the brake

and the car again surged forward hit the car in front a second time. Extensive damage was done to the front of my car. Minimal damage to the other party. My car had to be towed.

This is the second occurrence of this problem. The first was on Sept. 21. Under similar circumstances.

One again after the first incident, I was stopped for a light. I was making a right turn and as I stepped on the gas, the car surged forward. This time nothing happened.

I feel something is defective in this car and I am reluctant to drive it.

Perhaps you can correct the problem.

Thank you

cc. Jaguar
cc. Alstate Ins.



Yorktown Heights, NY

WESTCHESTER NY 105

08 JUN 2011 PM 4 T



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