



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
JUL 29 2011
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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City CHARLOTTE State NC Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G2NE52T01M [REDACTED] Make PONTIAC Model GRAND AM Model Year 2001

Date Purchased 6-25-10 Dealer's Name and Telephone Number ELMERS USED CARS Engine: No: Cylinders Fuel Type: Mid Grade

Original Owner Dealer's City State SC Zip Code 29715

Transmission Type Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 26-MAY-2011
Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING Failure Mileage 100000 Failure Speed 45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036) Original Equipment Prior Repair Failure Location:

Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 PONTIAC GRAND AM. WHILE DRIVING APPROXIMATELY 45 MPH, THE ENGINE STALLED WITH THE ILLUMINATION OF THE ABS WARNING INDICATOR. THE VEHICLE RESTARTED AFTER WAITING A PERIOD OF FIVE HOURS. ALSO, THERE WAS A SMALL AMOUNT OF COOLANT AND WATER LEAKAGE ON THE GROUND AS THE ENGINE WOULD OVERHEAT SPORADICALLY. THE VEHICLE WAS DIAGNOSED BY TWO DIFFERENT INDEPENDENT MECHANICS WHO INFORMED THE CONTACT THAT THE HEAD GASKET, INTAKE GASKET AND THERMOSTAT WOULD NEED TO BE REPLACED. THE FAILURES CONTINUED TO OCCUR. THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS NOT MADE AWARE OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 100,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.