 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148 Date Received SEP 16 2011 20-JUN-2011 Repository <input type="checkbox"/> Reference No. 10407573	
OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		Daytime Telephone Number
Address	[REDACTED]		E-mail Address
City	FORISTELL	State	MO
Zip Code	[REDACTED]	Evening Telephone Number	[REDACTED]
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
4S2CM58V6T-[REDACTED]		ISUZU	RODEO
Model Year		1996	
Date Purchased	Dealer's Name and Telephone Number		Engine:
1-97	BOMMARTO ISUZU - 636-391-7200		No: Cylinders
Original Owner	Dealer's City	State	Zip Code
<input checked="" type="checkbox"/>	ELLISVILLE, MO	MO	63011
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure: YES
Auto	<input checked="" type="checkbox"/> Cruise Control	4 wheel dr.	Incident Date(s)
			09-JUN-2009
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 161000 STRUCTURE: FRAME AND MEMBERS		and GAS TANK	Failure Mileage
Failure from RUST			150000
			Failure Speed
			0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:	
	<input type="checkbox"/> Prior Repair		
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
			Reported to Police
			N
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 1996 ISUZU RODEO. THE CONTACT STATED THAT EXCESSIVE RUST WAS BUILDING UP UNDER THE VEHICLE. THE CONTACT STATED THAT THE VEHICLE WAS UNSAFE TO DRIVE AND REFERENCED NHTSA CAMPAIGN ID NUMBER: 10V436000 (SUSPENSION:REAR) BUT THE YEAR OF THE VEHICLE DID NOT COMPLY WITH THE RECALL. THE CONTACT BELIEVED THAT THE MANUFACTURER SHOULD EXTEND THE RECALL TO LATER MODEL VEHICLES AS THE FAILURE WAS CONCURRENT WITH THE FAILURE. 150,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

GAS TANK LEAKS FROM RUSTING OUT
GAS TANK SUPPORTS RUSTED OUT
FRAME CRUMBLING FROM RUST
ENTIRE UNDERNEATH ATE UP WITH RUST

Mechanic informed us our vehical is beyond repair
stated he has never seen a vehicle rusted away like this

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

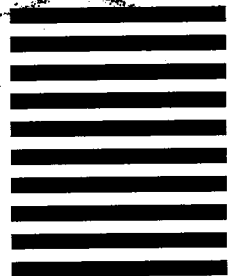
Official Business
Penalty for Private Use \$300

ST LOUIS, MO 63101

SEP 23 1998



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



[REDACTED]
Foristell, MO
[REDACTED]

4 August 2010

Isuzu Motors America, LLC
Owner Relations
1400 S. Douglass Road, Suite 100
Anaheim, CA 92806

Re: Unusable -Vehicle 1996 Isuzu Rodeo
4 wheel drive, 6 Cylinder

Owner Relations:

We are writing this letter due to the fact that we are in disbelief of the reported condition **of the undercarriage of our vehicle.**

Explanation, we took a trip with a visiting guest, and noted that there was a continuous **gasoline smell in the vehicle. We cracked the windows and ignored the smell while we were traveling.**

Our assumption was that the fuel pump, which is located on the top of the gas tank on this vehicle must had a leaking connection. We dropped off the vehicle for evaluation, next day we received a call, and were very surprised to hear that the vehicle's undercarriage was completely rusted and that there was very little support for the gas tank left.

The auto mechanic indicated that he was amazed at the amount of rust and deterioration – he made a comment that it looked like this vehicle had been parked in a lake.

This vehicle has 145,000 miles, we maintain it regularly, timing belt replaced, along with an overall maintenance check and other items replaced at an Isuzu dealer.

This vehicle was used on a very limited basis, and now it cannot be used/driven at all, it **leaks continuously, and pours gasoline off the tank while being driven.**

We are looking for an explanation from Isuzu the Manufacturer what would cause this **major rust/deterioration. We have a 1992 Chevy truck and there is no rust deterioration under this vehicle, same with our 2001 Honda Accord. Why would this vehicle that is a four wheel drive vehicle for off road use and one of the most expensive vehicles we own would have this type of a problem?**

Isuzu Motors America, LLC

4 August 2010

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We are sure that we are not the only customer that has had this type of problem occur, we **never took the vehicle off road, and it has self destructed. It has never even been in any** type of automobile accident, and for the first five years it was garaged. When any of our vehicles are driven in inclement weather, we always go through a car wash and have the under carriage cleaned.