



INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
JUL - 3 2011
15-JUN-2011

Repository
Reference No.
10406955

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City BALA CYNWYD State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KMHGC4DE3BU [REDACTED] Make HYUNDAI Model GENESIS Model Year 2011
Date Purchased 12/10 Dealer's Name and Telephone Number 561-265-0000 DELRAY HYUNDAI - 655 N.E. SIXTH AVE
Original Owner Dealer's City DELRAY BEACH, FL State FL Zip Code [REDACTED]
Transmission Type Antilock Brakes Cruise Control Powertrain Multiple Failure: 2 ACCIDENTS Incident Date(s) 23 APR-2011, 3 JUNE 2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL Failure Mileage 1000 Failure Speed 5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2011 HYUNDAI GENESIS. THE CONTACT STATED WHILE ATTEMPTING TO PARK, THE VEHICLE SUDDENLY ACCELERATED CAUSING THE CONTACT TO CRASH INTO A PARKED VEHICLE AND THEN INTO A POLE. THE CONTACT AND PASSENGER WERE NOT INJURED. A POLICE REPORT WAS FILED AND WAS AVAILABLE UPON REQUEST. THE DEALERSHIP WAS CONTACTED AND STATED THAT THEY HAD NEVER HEARD OF THAT TYPE OF FAILURE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS 1,000 AND THE CURRENT MILEAGE WAS 2,000. INTO WALL. @N APRIL 23, 2011
② ACCIDENT 2 - JUNE 3, 2011 - WHEN COMING TO STOP SIGN VEHICLE ACCELERATED THROUGH STOP SIGN AND STRUCK ANOTHER CAR ON REAR FENDER. POLICE REPORT WAS FILED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AFTER 1ST ACCIDENT I CALLED MARTIN
INFIELD THE SALESMAN AND HE SAID THEY
NEVER HAD A PROBLEM LIKE WE REPORTED
WE HAVE NOT BEEN INVOLVED IN AN ACCIDENT
IN OVER 10 YEARS. I WAS DRIVING IN THE
FIRST ACCIDENT AND MY HUSBAND WAS
DRIVING IN THE SECOND ONE.

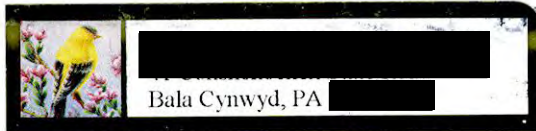
ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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