



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

August 12, 2011

[REDACTED]
Toms River, NJ [REDACTED]

NVS-216 nam
Ref. No. 10406701

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2004 Honda Civic LX vehicle. Your letter was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. You stated that the instrument panel light for the air bag system remains on in your MY 2004 Honda Civic LX. You are aware that Honda extended the warranty for this problem on MY 2001 through 2003 Honda Civic LX owners and dealers are repairing these vehicles free of charge. You request that we open an investigation for a possible defect involving the air bag system in MY 2004 Honda Civic vehicles.

We have reviewed our database and have not identified a safety defect trend with regard to the air bag supplemental restraint system (SRS) indicator light staying on in MY 2004 Honda Civic LX vehicles. At this time there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention. A brochure explaining the investigation process is enclosed for your information, or you may visit our web site at www.odi.nhtsa.dot.gov.



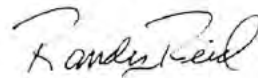
[REDACTED]

We are aware of Honda's service bulletin (SB) 06-009 (summary enclosed), regarding a problem with the occupant position detection system (OPDS) which causes the SRS light to illuminate on the instrument panel in certain Honda vehicles. Honda extended the warranty of the OPDS in vehicles affected by this problem to 10 years, 157,500 miles. According to your vehicle identification number, your MY 2004 Honda Civic is not eligible for the OPDS warranty extension. We recommend you continue to work with your local dealer or contact Honda at 1-800-999-1009 to resolve your problem.

The Federal Trade Commission (FTC) has jurisdiction over non-safety defects, paint, fraud or deception, warranty and dealership problems, remuneration matters, and fair trade practices. There are three ways you can contact the FTC: by toll free telephone at 1-877-FTC-HELP (1-877-382-4357); by mail at the Federal Trade Commission, CRC-240, Washington, DC 20590; and by the Internet complaint form at www.ftc.gov/ftc/complaint.htm.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely yours,



Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures

10024565

Applies To: See VEHICLES AFFECTED

February 5, 2008

Warranty Extension: OPDS Unit or OPDS Sensor Triggers SRS DTC(s) 15-1, 15-2, 15-3

(Supersedes 06-009, dated September 21, 2007, to update the information marked by the black bar)

BACKGROUND

NOTE: Because of a class action settlement, the warranty extension coverage for the OPDS unit and the OPDS sensor on 2002 Accords, 2002-04 Civics, 2003-04 Civic Hybrids, 2002-04 CR-Vs, 2003 Elements, 2002 Odysseys, and 2003-04 Pilots purchased or leased between April 13, 2002, and November 7, 2006, is now 10 years or 157,500 miles, whichever occurs first. For more information, refer to Service Bulletin 06-085, Warranty Extension: *Vehicle Warranty Mileage*.

Several vehicle models may have a problem with the OPDS (occupant position detection system) that causes the SRS indicator to stay on. Typically, one or more of these DTCs will be set:

- SRS DTC 15-1 (faulty OPDS unit or OPDS not initialized)
- SRS DTC 15-2 (faulty side airbag indicator circuit)
- SRS DTC 15-3 (faulty OPDS sensor)

To ensure continued reliability with the OPDS, American Honda is extending the warranty on the OPDS unit and the OPDS sensor to 10 years or 150,000 miles, whichever occurs first.

This warranty extension does not apply to any vehicle that has ever been declared a total loss, or any that has been issued a salvage, branded, or similar title under any state's law. **To check for vehicle eligibility, you must do a VIN status inquiry.**

VEHICLES AFFECTED

- 2000-01 Accord 2-Dr and 4-Dr: ALL with OPDS
- 2002 Accord 2-Dr and 4-Dr (U.S.-Produced): ALL with OPDS
- 2002 Accord 2-Dr and 4-Dr (Japan-Produced) with OPDS:
 - From VIN JHMCG5...2C000001 thru JHMCG5...2C035622
 - From VIN JHMCG6...2C000001 thru JHMCG6...2C030241
- 2001-03 Civic 2-Dr: ALL with OPDS
- 2004 Civic 2-Dr:
 - From VIN 1HGEM2...4L000018 thru 1HGEM2...4L036724

- 2002-03 Civic 3-Dr (U.K.-Produced): ALL with OPDS
- 2004 Civic 3-Dr (U.K.-Produced) with OPDS:
 - From VIN SHHEP3...4U500010 thru SHHEP3...4U504050
- 2001-03 Civic 4-Dr: ALL with OPDS
- 2004 Civic 4-Dr (U.S.-Produced) with OPDS:
 - From VIN 1HGES...4L000001 thru 1HGES...4L013180
- 2004 Civic 4-Dr (Canada-Produced) with OPDS:
 - From VIN 2HGES...4H500001 thru 2HGES...4H539339
- 2003 Civic Hybrid: ALL with OPDS
- 2004 Civic Hybrid with OPDS:
 - From VIN JHMES9...4S000003 thru JHMES9...4S008085
- 2002-03 CR-V: ALL with OPDS
- 2004 CR-V (Japan-Produced) with OPDS:
 - From VIN JHLRD6...4C000039 thru JHLRD6...4C003410
 - From VIN JHLRD7...4C000001 thru JHLRD7...4C007840
- 2004 CR-V (U.K.-Produced) with OPDS:
 - From VIN SHSRD6...4U200162 thru SHSRD6...4U203936
 - From VIN SHSRD7...4U200007 thru SHSRD7...4U227655
- 2003 Element: ALL with OPDS
- 2002 Odyssey: ALL with OPDS
- 2003 Pilot: ALL with OPDS
- 2004 Pilot (Canada-Produced) with OPDS:
 - From VIN 2HKYF1...4H500001 thru 2HKYF1...4H549091

CUSTOMER NOTIFICATION

All owners of affected vehicles were mailed a notification of this warranty extension. An example of the customer notification is at the end of this service bulletin.



CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

CORRECTIVE ACTION

Repair the vehicle as indicated by the **INSPECTION PROCEDURE**. If needed, replace the OPDS unit. In rare cases where an updated OPDS unit was already installed, replace the OPDS sensor.

PARTS INFORMATION

OPDS Unit

2000-02 Accord 2-Dr:

P/N 81334-S80-A63, H/C 7639537

2000 Accord 4-Dr:

P/N 81334-S87-A73, H/C 7639545

2001-02 Accord 4-Dr (fabric seat):

P/N 81334-S84-A23, H/C 7639503

2001-02 Accord 4-Dr (leather seat):

P/N 81334-S87-A83, H/C 7639495

2001-02 Civic 2-Dr:

P/N 81334-S5P-306, H/C 7620115

2003-04 Civic 2-Dr:

P/N 81334-S5P-A04, H/C 7639529

2002 Civic 3-Dr:

P/N 81334-S5T-A03, H/C 7648447

2001-02 Civic 4-Dr:

P/N 81334-S5H-J12, H/C 7670805

2003-04 Civic 4-Dr:

P/N 81334-S5A-J04, H/C 7659873

2003 Civic Hybrid:

P/N 81334-S5B-J12, H/C 7635865

2004 Civic Hybrid:

P/N 81334-S5B-J04, H/C 7670680

2002-04 CR-V:

P/N 81334-S9A-J43, H/C 7629512

2003 Element:

P/N 81334-SCV-A72, H/C 7639511

2002 Odyssey:

P/N 81334-S0X-A03, H/C 7620123

2003-04 Pilot:

P/N 81334-S9V-A03, H/C 7621840

OPDS Sensor

Refer to the parts catalog for the applicable part number if needed.

Seat-Back Panel Clips

Accord and Pilot only:

P/N 91566-SP0-003, H/C 3677440 (2 required)

TOOL INFORMATION

HDS with software version 2.002.006 or later,
or

SCS Service Connector: T/N 07PAZ-001010A

WARRANTY CLAIM INFORMATION

OP#	Description	FRT
723507	SRS DTCs - Retrieve and clear	0.3
751109	Replace OPDS unit	0.3
751109	Odyssey: Replace OPDS unit	0.4
751110	Front Seat-Back Pad - Replace, includes OPDS sensor	1.1

Failed Part: OPDS Unit:
P/N 81334-S0K-A61
H/C 6268585

Defect Code: 5SA00

Symptom Code: Q0800

Skill Level: Repair Technician

Out of warranty: Any repairs to the SRS system for problems other than the 15-1, 15-2, and 15-3 DTCs that are done after warranty expiration may be eligible for goodwill consideration by the District Parts and Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

INSPECTION PROCEDURE

NOTE:

- When you check for SRS DTCs with the HDS, codes other than 15-1, 15-2, and 15-3 are not covered by this warranty extension bulletin.
- If the vehicle is covered by warranty, repair it using the normal warranty repair procedures. If the vehicle's warranty is expired, give your customer an estimate for the cost of the repair.

Do the appropriate inspection, based on the DTC.

SRS DTC 15-1

Clear the DTC with the HDS.

- If DTC 15-1 does not set again, go to **REPAIR PROCEDURE A: OPDS UNIT REPLACEMENT**.
- If DTC 15-1 sets again, continue with normal troubleshooting.
- If the OPDS unit causes DTC 15-1 to set repeatedly, yet passes the other troubleshooting steps, go to **REPAIR PROCEDURE A: OPDS UNIT REPLACEMENT**.

SRS DTC 15-2

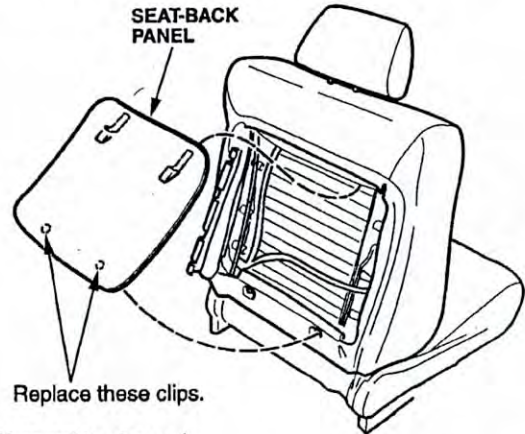
1. Inspect the connections and the wiring in the side airbag cutoff indicator circuit.
 - If all the connections and the wiring are OK, go to step 2.
 - If any of the connections or the wiring are faulty, repair the circuit, then go to step 2.
2. Clear the DTC with the HDS.
 - If DTC 15-2 does not set again, go to **REPAIR PROCEDURE A: OPDS UNIT REPLACEMENT.**
 - If DTC 15-2 sets again, continue with normal troubleshooting.
 - If the OPDS unit causes DTC 15-2 to set repeatedly, yet passes the other troubleshooting steps, go to **REPAIR PROCEDURE A: OPDS UNIT REPLACEMENT.**

SRS DTC 15-3

1. Clear the DTC with the HDS.
 - If DTC 15-3 does **not** set again, go to step 2.
 - If DTC 15-3 sets again, continue with normal troubleshooting.
2. Ask your customer if electrical devices such as a laptop computer or a fluorescent map light are ever used near the front passenger's seat-back. (Some electrical devices that plug into the vehicle's accessory power socket, especially those using a power inverter/converter, can interfere with the seat-back sensors and cause SRS DTC 15-3 to set.)
 - If your customer uses any of these devices, operate the device near the front passenger's seat-back. If DTC 15-3 sets again, clear it, then return the vehicle to the customer. Advise the customer to avoid using the device near the front passenger's seat-back.
 - If your customer does not use any of these devices and DTC 15-3 does not set again, go to **REPAIR PROCEDURE A: OPDS UNIT REPLACEMENT.**

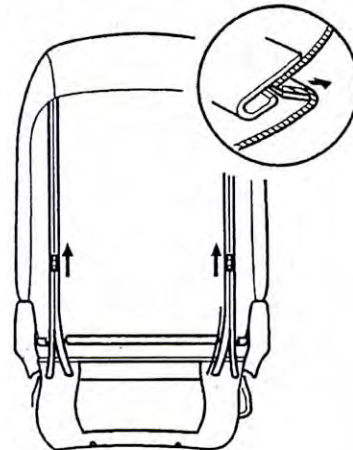
REPAIR PROCEDURE A: OPDS UNIT REPLACEMENT

1. On Accords and Pilots, remove the front passenger's seat-back panel by prying out the bottom. Replace the two lower clips.



(Accord is shown.)

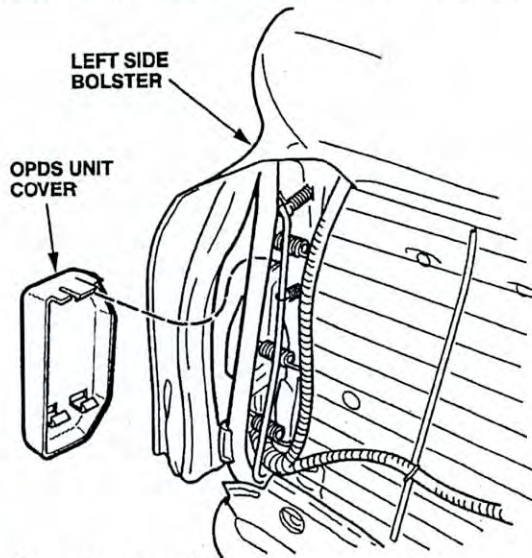
2. On all models except Accords and Pilots, unzip the two seat cover zippers on the back of the front passenger's seat.



(Civic is shown.)

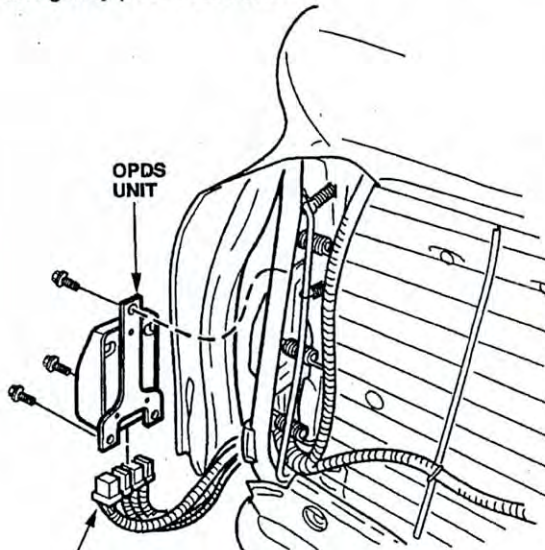
3. Pull back the seat-back cover from the left side bolster to access the OPDS unit cover.

- Remove the OPDS unit cover from the seat frame.



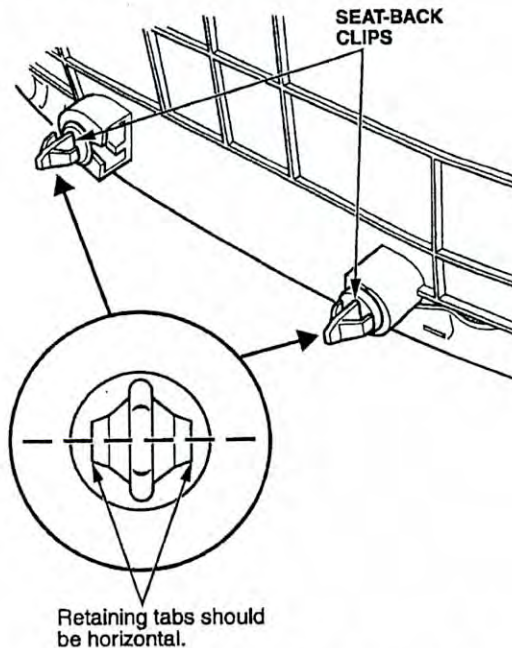
(Accord is shown.)

- Check the part number of the installed OPDS unit.
 - If the OPDS unit has an original part number, go to step 6.
 - If the OPDS unit has a new part number (refer to **PARTS INFORMATION**) or higher, go to **REPAIR PROCEDURE B: OPDS SENSOR REPLACEMENT**.
- Recline the seat-back to access the OPDS unit mounting screws.
- Remove the mounting screws from the OPDS unit, and gently pull out the unit.



(Accord is shown.)

- Disconnect the OPDS connectors, then remove the OPDS unit.
- Install a new OPDS unit, then snap on its cover.
- Slip the seat-back cover over the OPDS unit.
- On Accords, check the seat-back clip attachment bosses on the seat-back panel:
 - If the attachment bosses are OK, go to step 12.
 - If the seat-back has a pocket, and the attachment bosses are deformed or damaged, do the repair procedure in S/B 02-010, *Seat-Back Panel Is Loose or Detached*. Then go to step 12.
 - If the seat-back does not have a pocket, and the attachment bosses are deformed or damaged, replace the seat-back. Then go to step 12.
- On Accords and Pilots, install the new seat-back clips on the seat-back panel. Turn the clips so their retaining tabs are horizontal.



- On Accords and Pilots, install the seat-back panel.
- On all models except Accords and Pilots, zip the seat-back cover closed.
- Initialize the OPDS unit.
 - To initialize with the HDS, go to **Initializing the OPDS Unit: HDS Method**.
 - To initialize with the SCS service connector, go to **Initializing the OPDS Unit: Manual Mode**.

Initializing the OPDS Unit: HDS Method

NOTE: Non-Honda seat covers will interfere with the performance of the OPDS and are not recommended.

1. Adjust the front passenger's seat-back to an upright position, then remove anything on or near the seat.
2. Turn the ignition switch to LOCK (0).
3. Connect the HDS to the vehicle's DLC (data link connector).
4. Turn the ignition switch to ON (II), then turn on the HDS.
5. At the screen prompts, enter the VIN and the odometer reading. Also verify the correct date and time.
6. From the System Selection menu, select **SRS**.
7. From the Mode menu, select **Miscellaneous Test**.
8. From the Miscellaneous Test menu, select **OPDS Initialization**.
9. Follow the remaining screen prompts to complete the OPDS initialization. If the initialization fails, repeat the process two more times. If the initialization fails again, check for SRS DTCs, then troubleshoot them using the appropriate service manual.

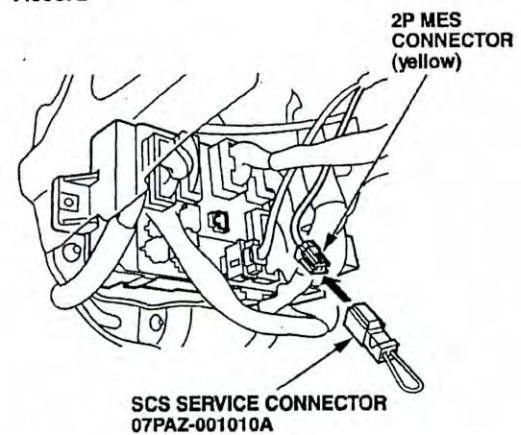
Initializing the OPDS Unit: Manual Mode

NOTE: Non-Honda seat covers will interfere with the performance of the OPDS and are not recommended.

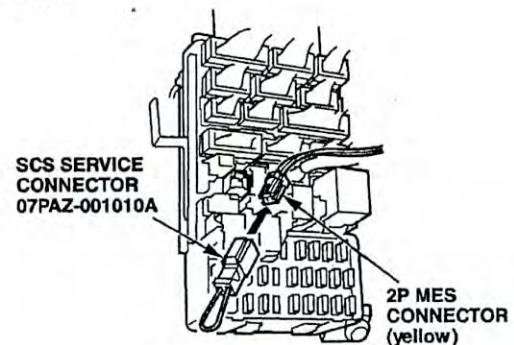
1. Adjust the front passenger's seat-back to an upright position, then remove anything on or near the seat.
2. Turn the Ignition switch to LOCK (0).
3. Connect the HDS to the vehicle's DLC (data link connector).
4. Keep the Ignition switch at LOCK (0), and turn on the HDS.
5. At the screen prompts, enter the VIN and the odometer reading.
6. From the Select Mode screen, select **SCS**, and follow the screen prompts.

7. Connect the SCS service connector to the 2P MES (memory erase signal) connector, as shown. *Do not use a jumper wire.*

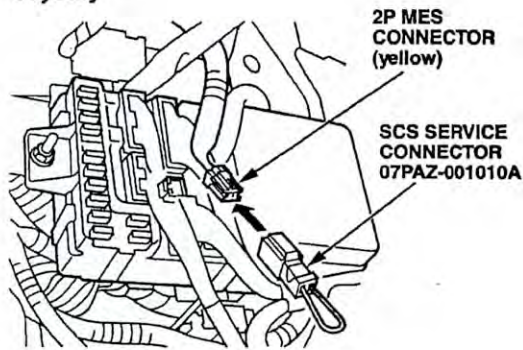
Accord



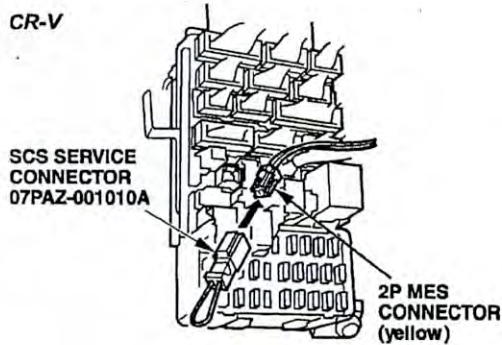
Civic



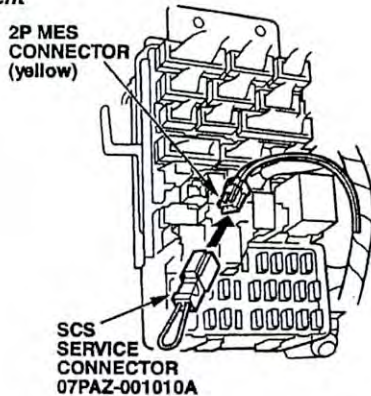
Odyssey



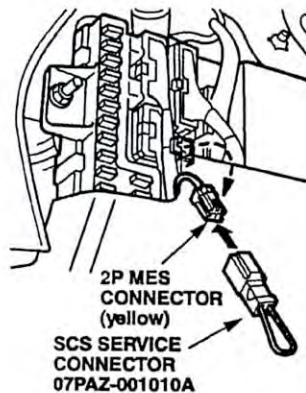
CR-V



Element



Pilot



8. Turn the ignition switch to ON (II).
9. Watch the SRS indicator. (It comes on for about 6 seconds and then goes off.) Disconnect the SCS service connector from the MES connector within 4 seconds after the indicator goes off.
10. When the SRS indicator comes on again, connect the SCS service connector to the MES connector within 4 seconds after the indicator comes on.
11. When the SRS indicator goes off, disconnect the SCS service connector from the MES connector within 4 seconds.
12. Watch the SRS indicator:
 - If the indicator blinks twice and then goes off, the OPDS unit is initialized. Turn the ignition switch to LOCK (0), and disconnect the HDS.
 - If the indicator blinks twice and then stays on, the OPDS unit is initialized, but SRS DTCs need to be cleared. Go to step 13.
 - If the indicator stays on without first blinking, the OPDS unit is **not** initialized. Repeat steps 3 thru 12.
13. Turn the ignition switch to LOCK (0), then disconnect the HDS.
14. Reconnect the SCS service connector to the MES connector. *Do not use a jumper wire.*
15. Turn the ignition switch to ON (II).
16. Watch the SRS indicator. (It comes on for about 6 seconds and then goes off.) Disconnect the SCS service connector from the MES connector within 4 seconds after the indicator goes off.
17. When the SRS indicator comes on again, connect the SCS service connector to the MES connector within 4 seconds after the indicator comes on.
18. When the SRS indicator goes off, disconnect the SCS service connector from the MES connector within 4 seconds. (The SRS indicator blinks twice to indicate that the memory has been cleared.)
19. Turn the ignition switch to LOCK (0), and wait for 10 seconds.
20. Turn the ignition switch to ON (II). (The SRS is OK if the SRS indicator comes on for 6 seconds and then goes off.) If the DTC clearing fails, repeat the process two more times. If the DTC clearing fails again, check for set SRS DTCs, and troubleshoot them with the appropriate service manual.

REPAIR PROCEDURE B: OPDS SENSOR REPLACEMENT

1. Remove the seat-back cover from the front passenger's seat:
 - Using the appropriate service manual, go to section 20 (Body), and do the removal steps under **Front Seat Cover Replacement**, or
 - Online, enter keyword **SEAT COVER**, then select **Front Seat Cover Replacement** from the list, and do the removal steps in the procedure.
2. Slide the seat-back cushion (foam) off the seat-back frame. (The OPDS sensor is built into the seat-back cushion.)
3. Slide a new seat-back cushion over the seat-back frame. Make sure the cushion is centered.
4. Install the seat-back cover:
 - Using the appropriate service manual, go to section 20 (Body), and do the installation step under **Front Seat Cover Replacement**, or
 - Online, enter keyword **SEAT COVER**, then select **Front Seat Cover Replacement** from the list, and do the installation step in the procedure.
5. Initialize the OPDS unit:
 - To initialize with the HDS, go to **Initializing the OPDS Unit: HDS Method** in this service bulletin.
 - To initialize with the SCS service connector, go to **Initializing the OPDS Unit: Manual Mode** in this service bulletin.

Spring 2006

Warranty Extension: Main Components of the Occupant Position Detection System

Dear Honda Owner:

As part of our commitment to vehicle safety, your Honda has several features that help protect you and your passengers. One of these features is the occupant position detection system (OPDS). Although we do not encourage young children to ride in the front seat, the OPDS reduces their risk of injury from an inflating side airbag by turning off the airbag if they are out of position and leaning toward the door.

Warranty Extension Details

To ensure the OPDS remains in top condition, we are extending the warranty on the main components of the system, the OPDS control unit and the OPDS sensor, to 10 years or 150,000 miles, whichever occurs first.

If the red supplemental restraint system (SRS) indicator on the instrument panel stays on, take your vehicle to any Honda dealer for an inspection. If there is a problem with the OPDS control unit or the OPDS sensor, and your vehicle is within the extended warranty time/mileage period, the dealer will replace the control unit or the sensor *free of charge*. The inspection is also free of charge, even if there is not a problem with the OPDS control unit or the OPDS sensor and your vehicle is within the extended warranty time/mileage period. Other components of the OPDS and the SRS are covered by your vehicle's normal warranty.

This warranty extension does not apply to any vehicle that has ever been declared a total loss, or any that has been issued a salvage, branded, or similar title under any state's law.

Please keep a copy of this letter in your glove box, along with your vehicle's warranty information booklet.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a Honda receiving this warranty extension. If this is not the case, or the name/address information is incorrect, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

If you paid to have a defective OPDS control unit or OPDS sensor replaced sometime in the past, you may be eligible for reimbursement. Refer to the attached *Instructions for Reimbursement* for eligibility requirements and the reimbursement procedure.

If you have questions

If you have questions about this notice, or need assistance with contacting a Honda dealer, please call Automobile Customer Service at (800) 999-1009.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division