



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

1200 New Jersey Avenue SE.
Washington, DC 20590

September 28, 2011

[REDACTED]

Alum Bank, PA [REDACTED]

NVS-216 et
Ref. No. 10406371

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 1999 Isuzu Rodeo vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that while your daughter drove your MY 1999 Isuzu Rodeo, the frame broke in the rear on both sides at the shock absorber area. The vehicle was repaired under NHTSA Safety Recall Campaign No. 10V-436, which addresses rear suspension lower link brackets damaged by excessive corrosion in MY 1998 through MY 2002 Isuzu Rodeo vehicles. You state your vehicle also has excessive corrosion at other areas of the frame. The vehicle will not pass State inspection and nobody is willing to perform the repairs because of the condition of the frame. .

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to frame corrosion in addition to the problem remedied by the recall in MY 1999 Isuzu Rodeo vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. We suggest that you continue to work with Isuzu regarding your reimbursement request, the recall remedy and frame repairs.



Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement