



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
09-JUN-2011	Reference No. 10405741
JUL 2 2011	

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		
Address	[REDACTED]		
City	GOLF SHORES GULF	State	AL
Zip Code	[REDACTED]		

Daytime Telephone Number	E-mail Address
[REDACTED]	
Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GBJG31R0W1 [REDACTED]		Make DUTCHMEN EXPRESS 26'	Model TRAILER CLASSIC RV	Model Year 1998
Date Purchased 9/98	Dealer's Name and Telephone Number DEAN'S RV		Engine: No: Cylinders 8	Fuel Type: REG UNLEAD
Original Owner <input checked="" type="checkbox"/>	Dealer's City TULSA	State OK	Zip Code 74135	
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 350 VORTEC	Multiple Failure: 1 FR. TIRE 1 R. TIRE	Incident Date(s) 08-JUN-2010 2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 191000 TIRES: TREAD/BELT	Failure Mileage APPROX 2500	Failure Speed 45
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make COOPER	Tire Model (Name or Number) COOPER DISCOVERER H/T	Tire Size (Example P215/65R15) 225/75R16
DOT No. (Example: DOTM19ABC036) UE1LC5M0309 SEE BELOW	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: DRIVER SIDE FRONT - RT. REAR INNER
Tire Component Code 191000 TIRES:TREAD/BELT	Tire Failure Type: TREAD SEPARATION	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 DUTCHMAN EXPRESS. THE TIRES WERE COOPER DISCOVERER LOAD RANGE E, THE TIRE SIZE WAS 225/75/R16, AND THE DOT#UE1LC5M0309. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS HE NOTICED THAT THE VEHICLE BEGAN TO SHAKE. HE DROVE ONTO THE EMERGENCY LANE AND NOTICED THAT THE TREAD WAS SEPARATING ON THE TIRES. THE VEHICLE WAS TAKEN TO A TIRE DEALER WHO ADVISED HIM THAT THEY WERE POSSIBLY DEFECTIVE. THE FIVE TIRES ON THE VEHICLE WERE REPLACED. THE MANUFACTURER ADVISED THE CONTACT TO SEND THEM THE OLD TIRES AND THEY WOULD WORK WITH HIM. THE FAILURE MILEAGE WAS UNKNOWN.

DOT #S OF TIRES THAT FAILED SIMULTANEOUSLY -
UP1LC5M0309
UP1LC5M1109

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VEHICLE ORIGINALLY CAME WITH "GENERAL TIRES" LOAD RANGE D WHICH I REPLACED WITH COOPER' LOAD RANGE D STARTING IN 2005. 3 OF THE 6 LOST THEIR TREAD & WE WERE TOLD WE NEEDED "E's (RV MFG. CALLS FOR D's ON DOOR JAMB). LAST YEAR THE FIRST "E" FAILED CAUSING \$3300.00 WORTH OF DAMAGE TO LR WHEEL WEL. COOPER PAID FOR DAMAGE BUT REFUSED TO REPLACE REMAINING 5 TIRES. I WAS TOLD "THEY'LL PROBABLY BE OK." AFTER READING OTHER REPORTS, I CANNOT BELIEVE THERE IS NO "RECALL" ON THESE TIRES! FIRST E FAILED 4/2010

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

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25 JUL 2011 PM 1 L

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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U.S. Department of Transportation
National Highway Traffic Safety Administration