

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		Date Received JUL - 3 2011 06-JUN-2011	
				Repository ☐	
				Reference No. 10405352	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	
Name [REDACTED]				[REDACTED] CELL [REDACTED]	
Address [REDACTED]				E-mail Address [REDACTED]	
City TOMS BROOK		State VA	Zip Code [REDACTED]	Evening Telephone Number	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3GNFK16Z43G [REDACTED]		Make CHEVROLET	Model SUBURBAN 1500 4x4	Model Year 2003	
Date Purchased 7/10/03	Dealer's Name and Telephone Number GRUBBS CHEVROLET INC 540-692-1564		Engine: No: Cylinders V8	Fuel Type: GAS	
Original Owner ☐	Dealer's City WOODSTOCK	State VA	Zip Code 22664		
Transmission Type AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain 4x4	Multiple Failure: ALL Brake LINE ARE RUSTING OUT.	Incident Date(s) 16-MAY-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC			Failure Mileage 71000	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM4L9ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2003 CHEVROLET SUBURBAN. THE CONTACT STATED THAT BOTH BRAKE LINES WERE COVERED WITH RUST AND WERE ALSO LEAKING. THE SERVICE BRAKE LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THE DEALER AND MANUFACTURER TOLD THE CONTACT THAT HE HAD TO PURCHASE AFTER MARKET PARTS. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 71,000. NAPA CAR QUEST ADVANCE AUTO AUTO ZONE None of These Auto PARTS PLACES CAN MATCH UP LINE WITH Fittings TO Fit This VEHICLE GM DON'T SUPPLY ANY LINE VEHICLE IS UNUSABLE					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					