



C1-10405269-2100

MAY 3 1 2011

July 22, 2010

[REDACTED]
Naranja, FL [REDACTED]

Reference Number: FMW-2019089

Dear [REDACTED]

Thank you for taking the time to contact Ford Mercury Roadside Assistance with your request for reimbursement. After reviewing your request, we have found that your vehicle does not have Roadside Assistance coverage and parts/labor are not covered by Roadside Assistance. Therefore, your claim has been denied and we are returning your receipt(s).

If you have any questions relative to the benefits provided as part of your Roadside Assistance program or your request for reimbursement, please contact us Monday through Friday from 8:30 a.m. to 5:00 p.m., EST. 1-800-241-3673.

Sincerely,

The Claims Department Representatives
Ford / Mercury Roadside Assistance

Enclosure (s)

ET
060611
Dw

DUS MACHADO FORD OF
15551 S DIXIE HWY
MIAMI, FL. 33157
786-619-1440

Merchant ID: 0015146395
Term ID: 0075420000015146395001

is Machado of Kendall



15551 SOUTH DIXIE HIGHWAY
MIAMI, FLORIDA 33157
PHONE: 305-238-9211

www.gusmachadofordofkendall.com

Sale

XXXXXXXXXX
MASTERCARD

Entry Method: Swiped

Total: \$ 369.12

07/10/10

11:20:12

Inv #: 000009

Appr Code: 003908

Apprvd: Online

"Have You Driven A Ford Lately?"

World Wide Distribution
Car & Truck Parts

MVR-54063

-78894

Motorcraft



Customer Copy

THANK YOU!

AIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS INVOICE.
NO RETURNS ON ELECTRICAL OR SPECIAL ORDER PARTS.
JRNS AFTER 30 DAYS. 25% RE-STOCK CHARGE ON ALL RETURNED PARTS.

DISCLAIMERS OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER	
10 JUL 10		10 JUL 10		825041	11:19

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ACCOUNT NO. K98

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PAGE 1 OF 1

SHIP VIA	SLSM.	B/L NO.	TERMS	F.O.B. POINT
	2086	EMMANUEL BRITO	RETAIL CASH	MIAMI, FL

ORD.	QUANTITY	SHIP	B.O.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1		0	5W7Z*13C788*AC	59 PROCESSOR	511.07	344.97	344.97

By: *[Signature]*

WE ARE NOT RESPONSIBLE FOR ANY LABOR OR PARTS NOT INSTALLED BY OUR SHOP.

THANK YOU

THANK YOU FOR CHOOSING US
RICHARD PEREZ (305-234-2668)
OLMAN COTO (305-234-2668)

PARTS	344.97
SUBLET	
FREIGHT	0.00
SALES TAX	24.15
TOTAL	\$369.12

CUSTOMER'S SIGNATURE

X

SPECIAL ORDER PARTS TO BE PAID IN ADVANCE. NO ADJUSTMENTS WITHOUT THIS INVOICE OR AFTER 10 DAYS. SPECIAL ORDER AND ELECTRICAL ITEMS NOT RETURNABLE. NO CANCELLATION ON SPECIAL ORDERS. AUTHORIZED RETURNS SUBJECT TO 20% HANDLING CHARGE. All parts sold or used are subject to the Magnuson-Moss Act and the merchandise purchased is under LIMITED WARRANTY by the manufacturer. The terms of this warranty are available for your inspection.
IMPORTANT: All parts for exchange or return for credit are subject to examination by the Parts Manager or his Assistant. Parts need to be in good condition, in the original package ready for resale. Only parts returnable to Ford Motor Company will be accepted for credit.

SOUTHERN AUTO TECH INC.

28410 SOUTH DIXIE HWY.

Homestead, FL 33033-0000

Shop Phone: (305) 245-5444

Fax: (305) 245-0106

Email: southernautotech@bellsouth.net

Web Address: southernautotech@bellsouth.net

Invoice

4800

Estimate Ref #0

Date Printed: 07/12/2010

Printed Time: 2:18 pm

MV#52661

MVR#24107852

Hal/Ref:

Time Promised:

[Redacted]

2005 MERCURY GRAND MARQUIS V8 4.6L 281CID FI GAS N W

VIN: 2MEFM74W05X [Redacted]

Homestead, FL [Redacted]

License:

Mileage In: 50,509

Date Written: 07/12/2010

Home: [Redacted]

Unit #:

Mileage Out: 50,509

Written By:

Cell: [Redacted]

DOM:

Save Old Parts: No

Description	Qty	List	Extended
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Unit #:

Mileage Out: 50,509

Written By:

DOM:

Save Old Parts: No

Homestead, FL

Home:

Cell:

Description		Qty	List	Extended
Front Brakes				
	Replace front brake pads and resurface rotors... Sergio Medina			
Labor CP	Work Requested - Replace front brake pads and resurface rotors.	1.00	75.00	75.00
Part	Front Brake Pads	1.00	63.45	63.45
			Job Total:	138.45
Rear Brakes				
	Replace rear brake pads and resurface rotors. Sergio Medina			
Labor CP	Work Requested - Replace rear brake pads and resurface rotors.	1.00	75.00	75.00
Part	Rear Brake Pads	1.00	67.50	67.50
			Job Total:	142.50
Belt				
	Replace serpentine belt Sergio Medina			
Labor CP	Work Requested - Replace serpentine belt	0.50	75.00	37.50
Part	Serpentine Belt	1.00	42.99	42.99
			Job Total:	80.49
Lighting				
	Replace lighting control module. Sergio Medina			
Labor CP	Work Requested - Replace lighting control module.	0.50	75.00	37.50

PLEASE READ CAREFULLY. CHECK ONE OF THE STATEMENTS BELOW AND SIGN; I UNDERSTAND THAT, UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.00.

I REQUEST A WRITTEN ESTIMATE
 I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COST DOES NOT EXCEED \$ _____
 THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.

I DO NOT REQUEST A WRITTEN ESTIMATE

SIGNED _____ DATE _____

The state of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s.403.7185].

***This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. [s.559.904(4)]

BASIS OF CHARGE:

- Flat Rate
- Hourly Rate
- Both
- _____ (per above)

METHOD OF PAYMENT

- Cash Check
- Charge Card No. _____

Exp. _____

LABOR IS GUARANTEED FOR (WHICHEVER COMES FIRST)

MILES _____

DAYS _____

DAILY CHARGE FOR STORAGE AFTER 3 WORKING DAYS

\$ _____

TOTALS

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

ALTERNATE WORK AUTHORIZED BY:

Name: _____

Phone: _____

Authorized By _____ Date _____ Time _____

*Driving at night at 45 MPH when lights failed
Merri Fl SW 147 AVE near accident as passed all repairs*

**LIMITATION OF LIABILITIES AND
DISCLAIMER OF WARRANTIES**

2005 Mercury Grand Marquis VIN 2MEFM74W05X

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Buyer shall not be entitled to recover from the seller any consequential damages, damages to property, damage for loss of time, loss of profit or income, or any other incidental damages.

1. Customer is hereby notified that neither their vehicle nor its contents are insured or protected to the amount of the actual cash value thereof, or otherwise, against loss occasioned by theft, fire or vandalism while the property remains with the Repair Garage.
2. The Repair Garage is not responsible for items of personal property left in the vehicle.
3. The Repair Garage is not responsible for unavailability of parts or delays in parts shipment.
4. Customer hereby gives Repair Garage permission to sublet repair work if necessary.
5. All charges for repairs including labor and materials furnished are due and payable upon delivery of the within described vehicle or prior to delivery upon the expiration of three (3) days after notice that the repairs have been completed. Notice shall be deemed to have been given upon the deposit in the United States mail, postage prepaid, of written notification to that effect addressed to the customer at the address given on the reverse side hereof.
6. If the vehicle described herein is not called for within three (3) days after such notice is given, a per diem storage charge will be made for each day thereafter.
7. The Repair Garage is authorized to deliver the vehicle described herein or any of its contents to any person presenting this receipt.
8. In addition to any and all other legal remedies available, I authorize the Repair Garage to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and to enforce such lien, the Repair Garage is expressly authorized to sell said vehicle at public auction after giving a twenty (20) day written notice by certified mail to the legal owner, registered owner, and Department of Motor Vehicles of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and costs incident to sale, and the balance shall be forwarded to the legal owner, or if none, to the registered owner, or if the address is unknown, it shall be forwarded to the Department of Motor Vehicles. Said expenses for sale shall also include a reasonable attorney's fee, which may be necessarily incurred.
9. If any of such charges remain unpaid for thirty (30) days after such request for payment, the Repair Garage may also refer such charges to its attorneys for collection and the customer will pay a reasonable attorney's fee.

California only: Your signature authorizes this Repair Garage to perform Smog Control Inspection as required by article 5.5 of the California Motor Vehicle Inspection program. By law, you may choose an authorized facility to perform any needed repairs or adjustments which the smog check test indicates are necessary.

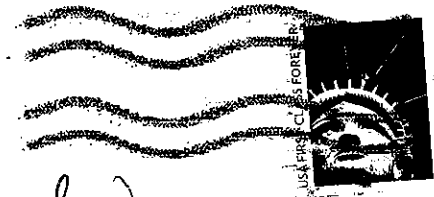
Unless otherwise stated, repairs are guaranteed for 90 days or 4,000 miles, whichever occurs first. This guarantee will only be honored if the vehicle is returned to this repair facility for the necessary guarantee work.
----- Interest will be charged at the highest rate allowed by law on all overdue account balances. -----

**ALL PARTS REMOVED WILL BE DISPOSED OF UNLESS NOTIFIED OTHERWISE
PRIOR TO THE START OF REPAIRS.**



MIAMI FL 331

24 MAY 2011 PM 1 L



US Dept Transportation
NHTSA
Office Defect Vehicle
NVS/210
1200 New Jersey Ave South East
West Bldg.
Washington, D.C. 20590