

MAY 23 2011

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EXECUTIVE SECRETARIAT

2011 MAY 23 P 12:07

RECEIVED - NHTSA

ADMINISTRATOR

NHTSA

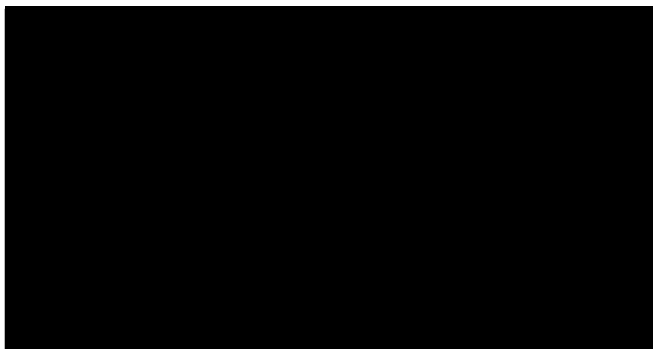
480 SEVENTH SW
WASH, DC 20590

HONDA AUTO - 1999 PRELUDE
RE: RECALL - IGNITION SWITCH
VIN JHMBB61454C [REDACTED]

PLEASE FIND ENCLOSED COMPLAINT TO
HONDA AUTOMOBILE, NORTH AMERICA ~~W~~FOR
REPAIRS I HAD TO DO BY LOCAL SHOP
BECAUSE LOCAL DEALERS WOULD NOT DO
AT "NO CHARGE."

SARAH CALLED ME TWICE FROM HONDA AND
ASKED ME TO BRING TO DEALER, BUT REFUSED
TO GIVE ME WRITTEN AUTHORIZATION FOR
A "NO CHARGE" INSPECTION.

I DEMAND REIMBURSEMENT OF REPAIR
EXPENSES, PLUS SOMETHING FOR MY
TIME & TROUBLE.



RACELAND, LA

NAH
06034
TBW

March 30, 2011

Honda Automobile Division
American Honda Motor Co., Inc.
1919 Torrence Blvd., - P. O. Box 2215
Torrance, CA 90508-9870

Reference: Safety Recall Notice
vin #JHMBB6145XC [REDACTED]
1999 Honda Prelude
Ignition Switch

Subject car was purchased from my son, [REDACTED] then co-owned by my wife [REDACTED] back some seven or eight years ago. It had no problems other than routine maintenance until 2008. It began to start and run fine until warmed up and then the engine would just stop, even while driving. This proved to be very dangerous in traffic. Local dealers have a "greater than God attitude" about them. So I brought it to a repair shop specializing in this model car. Please see enclosed repair bills totaling \$2,350.19. Several months after subject repairs I found the referenced recall notice, copy enclosed.

I contacted the local dealers (Houma and Metairie), even driving to the dealer in Harvey Louisiana and either never got a call back or the service tech advising me that if any modifications were done on the car or if he found any non-genuine parts, I would have to pay for applicable recall repair. Since I purchased the car used and could not determine what had been done prior to ownership, nor did I want to pay for a recall, I refused the strict requirements.

After almost two years on the subject repairs, it appears the shop did the proper job and replaced the defective parts in the ignition. He advised such when I approached him with the "Safety Recall Notice". I am hereby requesting reimbursement of my costs for subject repairs of \$2,350.19.

Sincerely,

[REDACTED]



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

Summer 2002

Important Safety Recall Notice: Prelude Ignition Switch

Dear Prelude Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd. has determined that a defect relating to motor vehicle safety exists in the ignition switch on certain 1997-99 Preludes.

Electrical contacts in the ignition switch can wear prematurely due to high electrical current passing through the switch. Worn out ignition contacts could cause the engine to stall without warning. Although the engine will restart in most cases, if your engine stalls while driving in traffic or at highway speeds, you're at risk of being involved in a crash. Difficulties starting the engine (for example, hard-to-start, stalls immediately after starting, etc.) may indicate that the ignition switch is failing.

What should you do?

Call any authorized Honda automobile dealer and make an appointment to have your car repaired. The dealer will install an improved ignition switch, free of charge. Please plan to leave your car for at least half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Automobile Customer Service
P.O. Box 2964
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your car, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free Auto Safety Hotline at (888) 327-4236.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 1997-99 Prelude involved in this recall. If this is not the case, or if the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

If you paid to have a defective ignition switch replaced sometime in the past, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for eligibility requirements and the reimbursement procedure.

If you have questions.

If you have any questions about this notice, or need assistance with contacting a Honda dealer, please call Automobile Customer Service at (800) 999-1009.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division



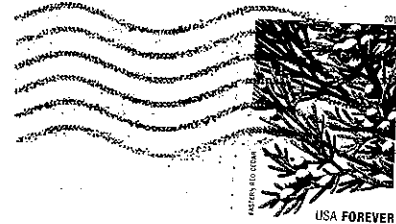
Raceland, LA

Motorcycle Hall of Fame Museum Supporter



NEW ORLEANS LA 701

16 MAY 2011 PM 2 T



ADMINISTRATOR
NATIONAL SAFETY ADMIN.
400 SEVENTH ST. SW
WASHINGTON, DC 20590

