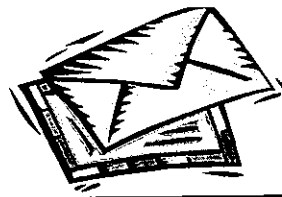


# NHTSA ccmMercury Routing Slip



Printed: 5/27/2011

<b>NHTSA #:</b> ES11-003598	<b>Rec'd Date:</b> 5/27/2011	<b>Referred By:</b> NOA10
<b>XREF #:</b>	<b>Doc Type:</b> CNG	<b>Doc Date:</b> 5/23/2011
<b>Delivery:</b> MESSENGER ENV.	<b>Address To:</b> DOT/I	<b>Due Date:</b> 6/17/2011
<b>S10 #:</b>	<b>DOT/I #:</b> 2011-2227	<b>RMP #:</b>
<b>Subject:</b> LETTER FROM SENATOR CASEY ON BEHALF OF CONSTITUENT [REDACTED] RE HIS 1998 TOYOTA TACOMA		
<b>Ack Date:</b>	<b>Ack By:</b>	<b>Signed For:</b>
<b>Sign Office:</b> DIR. GOVT. AFFAIRS	<b>Signature:</b> CHAN LIEU	<b>Cleared For:</b>
<b>Cleared Date:</b>	<b>Cleared By:</b>	<b>Closed Date:</b>
<b>File Loc:</b>	<b>XREF File:</b>	
<b>Added By:</b> BMILLINGS x65470	<b>Modified By:</b> BERNADETTE.MILLINGS	
<b>Most Recent Comment:</b>		

**Author:**

ROBERT P CASEY, JR.  
UNITED STATES SENATE

WASHINGTON, DC 20510  
Tel: Fax: E-mail:

CL-10404856-7326

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	5/27/2011	6/17/2011	
NVS-010	INFORMATION	5/27/2011		5/27/2011
NIA-110	INFORMATION	5/27/2011		5/27/2011
I	INFORMATION	5/27/2011		5/27/2011

JUN 01 2011


EXECUTIVE SECRETARIAT  
2011 MAY 27 A 11:02  
RECEIVED-NHTSA

NAM  
06011  
TW

24-May-11

2011 Senate Report - Governmental Affairs Correspondence  
Control Sheet (I-10), W85-328

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**Control Number:** 2011 — 2227  
**Date DOT Received:** 5/23/2011  
**Date DOT Entered:** 5/23/2011  
**Member's Date:** 5/23/2011  
**Member Last Name:** Casey  
**Member First Name:** Robert P.  
**Member Organization:** Untied States Senator  
**Address1** 22 S. 3rd Street, Suite 6A  
**Address2**  
**City:** Harrisburg  
**State:** PA  
**Zip** 17101  
**Constituent File Name:**   
**Constituent Date**  
**Action Office:** National Highway Traffic Safety Administration  
**Subject:** 1998 Toyoca Tacoma  
  
**Action Office Code:** NHTSA  
**Due Date:** 6 /17/2011  
**Member Contact:** Michael Deery  
icheal Deery  
**Pending** Yes  
**Member Contact Phone:** (717) 231-7540  
**Closed Date:**  
**Remarks:**  
**Direct Reply/Comeback Copy** Yes  
**Congressional Affairs Contact**

ES11-003598

2011-227



**Senator Robert P. Casey, Jr.**

United States Senate  
Harrisburg Office  
22 S. 3<sup>rd</sup> Street, Suite 6A  
Harrisburg, PA 17101  
Phone: (717) 231-7540  
Fax: (717) 231-7542

FACSIMILE TRANSMITTAL SHEET

TO: Mr. Robert Letteney, Deputy Assistance Secretary for Government Affairs	FROM: Michael J. Deery, Constituent Advocate
COMPANY: U.S. Department of Transportation	DATE: 5/23/11
FAX NUMBER: 202-366-3675	TOTAL NO. OF PAGES INCLUDING COVER: 5
PHONE NUMBER:	

URGENT     FOR REVIEW     PLEASE COMMENT     PLEASE REPLY     PLEASE RECYCLE

NOTES/COMMENTS:

Dear Mr. Letteney:

Please review the attached correspondence our office received from [REDACTED] and provide us with an update.

Thank you for your time and attention to this matter.

All the best,

Michael J. Deery  
Constituent Advocate

Senator Robert P. Casey Jr.  
Harrisburg Office  
22 S. 3<sup>rd</sup> Street, Suite 6A  
Harrisburg, PA 17101  
717-231-7540  
717-231-7542 fax  
[Michael\\_Deery@casey.senate.gov](mailto:Michael_Deery@casey.senate.gov)

**ROBERT P. CASEY, JR.**  
PENNSYLVANIA

**HARRISBURG OFFICE:**  
22 S. THIRD STREET, SUITE 6A  
HARRISBURG, PA 17101  
(717) 231-7540  
<http://casey.senate.gov>

COMMITTEES:  
AGRICULTURE, NUTRITION,  
AND FORESTRY  
FOREIGN RELATIONS  
HEALTH, EDUCATION,  
LABOR, AND PENSIONS  
SPECIAL COMMITTEE ON AGING  
JOINT ECONOMIC

# United States Senate

WASHINGTON, DC 20510

May 23, 2011

Mr. Robert Letteney  
Deputy Assistant Secretary for Governmental Affairs  
U.S. Department of Transportation  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Dear Mr. Letteney:

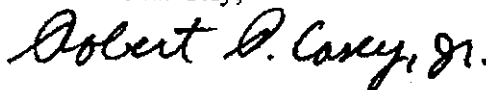
My office has been contacted by [REDACTED] regarding his 1998 Toyota Tacoma. I am enclosing a copy of the correspondence I have received.

Please review [REDACTED] correspondence and provide a status regarding his concerns that I may share with him.

If you have any questions or need additional assistance, please contact Michael Deery in my Office of Constituent Services at (717) 231-7552 or via e-mail at [Michael\\_Deery@casey.senate.gov](mailto:Michael_Deery@casey.senate.gov).

Thank you for attention to this request.

Sincerely,



Robert P. Casey, Jr.  
United States Senator

**Senator Robert P. Casey, Jr.**  
**Case Information and Privacy Act Release Form**  
 Please return to our office either by email, fax, or U.S. mail.  
 Office of Senator Robert P. Casey, Jr.  
 22 South Third Street, Suite 6-A  
 Harrisburg, PA 17101  
 (717) 231-7542 (fax)

**Submitting this form to other offices will result in unnecessary delays.**

The Privacy Act of 1974 is a federal law designed to protect you from any unauthorized use and exchange of personal information by federal agencies. Any information that a federal agency has on file regarding your dealings with the United States government may not, with a few exceptions, be given to another agency or Member of Congress without your written permission. Family members, friends, or other interested parties generally may not authorize on your behalf the release of information covered by the Privacy Act.

I hereby request the assistance of the office of **Senator Robert P. Casey, Jr.**, to resolve the matter described on page 2 of this document. I authorize **Senator Casey and his staff** to receive any information they might need to provide this assistance.

I certify that the information I have provided to **Senator Casey and his staff** is true and accurate to the best of my knowledge and belief. The assistance I have requested from **Senator Casey's office** is in accordance with any federal, state, or local law.

SIGNED: \_\_\_\_\_ DATE: 21 MAY 2011

Name: (please print) \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_

City: Harrisburg State: PA Zip Code: \_\_\_\_\_

Day Telephone: \_\_\_\_\_ Evening Telephone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Federal Agency Involved: None Case Number (if applicable): N/A

Social Security Number (if applicable): N/A Passport Number (if applicable): NA

Do you currently have a case pending before a local, state or federal court pertaining to this matter?

YES: \_\_\_\_\_ NO: X If yes, please explain



**Senator Robert P. Casey, Jr.  
Case Information and Privacy Act Release Form  
Page 2**

**Please describe the problem for which you are requesting assistance. You may attach additional sheets if necessary. Any documents sent to this office will be electronically archived and the documents will be destroyed. Do not send originals.**

I purchased a 1998 Toyota Tacoma in August 2001. Prior to my purchase, the vehicle had been damaged on the right side and has a reconstructed title. Last month Toyota recalled this vehicle due to manufacture defect for frame rust and a dealer employed Toyota Master Technician recommended it be included in the warranty buy back program. Toyota Corporate has denied that recommendation due to the reconstructed title even though the frame problem was caused by them three years prior during construction of the vehicle. So now I have a dangerous (junk) vehicle, which I cannot trade in and cannot sell on the open market all because Toyota failed to construct a safe, road worthy vehicle three years prior to my purchase.

**Specifically state the assistance you request from our office and the outcome you desire. Please include copies of any documents or materials you think we should have to assist with your case. Please limit your attachments to no more than 5 pages.**

I'm trying to get this vehicle included in this warranty recall.

CUSTOMER #: 902301

**WARRANTY**

cln# 122583 122583

53227

**FREEDOM**

TOYOTA · SCION · CHRYSLER · JEEP

6060 Allentown Blvd. · Harrisburg, PA 17112

**717-545-4726**

www.FREEDOMAUTOSTORES.com

\*WARRANTY\*

DUPLICATE 1  
PAGE 1

SERVICE ADVISOR: 1451 HEATHER LUTA

HARRISBURG, PA

HOME: [REDACTED]  
US: [REDACTED]

CONT: [REDACTED]  
CELL: [REDACTED]

COLOUR	YEAR	MAKE/MODL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHITE	98	TOYOTA TACOMA	4TAWN72NXWZ [REDACTED]		90256/90256	T202	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	DO. NO.	RATE	PAYMENT	INV. DATE
1 JAN 98	DD		17:00 26 APR 11		0.00	CASH	25 APR 11
R/O OPENED	READY	OPTIONS: STK:T5539A ENG:5VZ-FE					
5:03 21 APR 11	14:44 25 APR 11						

PERFORM OPEN FRAME CORROSION RECALL	LIST	NET	TOTAL
AUSE: F			

M PERFORMED OPEN FRAME CORROSION RECALL			
1473	WT	0.60	
FC: PART#: COUNT:	0	0 TPARTS	48.48
CLAIM TYPE:			
AUTH CODE:	8711B2		

1290	4848	LABOR
1473	ACTUAL HRS	0.00
	SOLD HRS	0.60
48.48	PTS	0.00
0.00	MSC	0.00
0.00	LUB	0.00
0.00	SUB	0.00
0.00	TOTAL	48.48

\*\*\*\*\*

**YOUR OPINION COUNTS!**  
 We appreciate your feedback. It is a GREAT way for us to consistently meet your expectations as a consumer. So tell us what you think by going to [dealerrater.com/rateus](http://dealerrater.com/rateus) and post your experience for others to see!

1473	ACTUAL HRS	0.00
	SOLD HRS	0.60
48.48	PTS	0.00
0.00	MSC	0.00
0.00	LUB	0.00
0.00	SUB	0.00
0.00	TOTAL	48.48

NO RO PUNCH TIMES OR FEE \*\*\*

254848

COST, SALE, & COMP TOTALS		
1290	4848	0

BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE OWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

**STATEMENT OF DISCLAIMER**  
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	48.48
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	48.48
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	48.48

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE