

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 03-JUN-2011 JUL 1 8 2011	Repository ☐ Reference No. 10404303
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]	
City BABYLON	State NY	Zip Code [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3VWSA29M3YM [REDACTED]		Make VOLKSWAGEN	Model JETTA
Model Year 2000		Engine: No: Cylinders	Fuel Type: UNLEADED 87
Date Purchased 8/1999	Dealer's Name and Telephone Number NASHVILLE VW 615-254-5641		Engine: No: Cylinders
Original Owner ☒	Dealer's City NASHVILLE	State TN	Zip Code 37210
Transmission Type MANUAL	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure: YES
Incident Date(s) 03-NOV-2003			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 061000 ENGINE AND ENGINE COOLING: ENGINE, 060000 ENGINE AND ENGINE COOLING		Failure Mileage 42000	Failure Speed 20
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM4L9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2000 VOLKSWAGEN JETTA. THE CONTACT STATED THAT THE VEHICLE WOULD JERK ABNORMALLY WITH THE ILLUMINATION OF THE CHECK ENGINE WARNING LAMP. THE VEHICLE WAS INSPECTED BY AN INDEPENDENT MECHANIC WHO ADVISED THAT THE MASS FLOW AIR SENSOR FAILED. THE CONTACT HAD RECEIVED NOTIFICATION OF A VOLUNTARY MANUFACTURER'S RECALL IN REGARDS TO PRIOR TO THE FAILURE. THE VEHICLE WAS REPAIRED UNDER THE RECALL. LESS THAN FOUR YEARS LATER, THE FAILURE RECURRED. THE MANUFACTURER WAS THEN CONTACTED YET THEY OFFERED NO ASSISTANCE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 42,000. THE VIN WAS UNAVAILABLE. SENSOR LIGHT FOR MASS AIR FLOW REPLACED 2X BY ME PERSONALLY AT 67,870 MILES IN 12/2007 & AGAIN AT 100,923 MILES 6/2011 BY DYNAMIC CARE CARE BABYLON NY 631-422-4064			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			