

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
	Date Received JUL - 8 2011 02-JUN-2011		Repository <input type="checkbox"/> Reference No. 10404165	
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
WASHINGTON DC	DC			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
1HFSC47G4AA		HONDA	GOLD WING	2010
Date Purchased	Dealer's Name and Telephone Number		Engine: #	Fuel Type:
07/29/10	Lawrenceville Honda 770 8220089		#2707128	86octane
Original Owner	Dealer's City	State	No: Cylinders	
second	Lawrenceville Georgia	Ga	6	unleaded
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
4+OD	<input checked="" type="checkbox"/> Cruise Control		Comfort Package	16-FEB-2011
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Code: 010000 STEERING		Failure Mileage	Failure Speed	
Comfort Ride Package The handgrip heater warms up the R+L handgrips of the handlebar for riding on cold day		700	40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)		
na	na			
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code	Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL*THE CONTACT OWNS A 2010 HONDA GOLD WING. THE CONTACT STATED WHILE DRIVING 40 MPH THE GRIP BECAME VERY HOT TO THE POINT WHERE THE CONTACT COULD NO LONGER DRIVE IT. THE CONTACT TOOK THE VEHICLE TO THE DEALER WHO PERFORMED NUMEROUS DIAGNOSTIC TEST BUT HAVE NOT IDENTIFIED THE SOURCE OF THE PROBLEM. THE CONTACT STATED THE VEHICLE HAD BEEN IN THE DEALERS POSSESSION FOR FOUR MONTHS. THE CONTACT STATED THE FAILURE WAS A MAJOR SAFETY ISSUE THAT COULD RESULT IN A CRASH. THE FAILURE MILEAGE WAS 700.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY.		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				