

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
	Date Received JUL - 8 2011 01-JUN-2011		Repository <input type="checkbox"/> Reference No. 10404005	
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
LAKEWOOD	CO			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
JTEES41A782		TOYOTA	HIGHLANDER	2008
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
26 July 2009	Lexus of Reno		No: Cylinders 6	Gasoline
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
	Reno	NV	89502	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
Auto-AWD	<input checked="" type="checkbox"/> Cruise Control	AWD		27-MAY-2011
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Code: 350000 EQUIPMENT			Failure Mileage	Failure Speed
			60000	0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:	
		<input type="checkbox"/> Prior Repair		
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:		Date Manufactured:	Model No./Name:	
Seat Type:		Installation System:		
Child Seat Component Code:		Failed Part:		
APPLICABLE INCIDENT INFORMATION				
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)				
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	- 0 -	- 0 -	N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences; and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL*THE CONTACT OWNS A 2008 TOYOTA HIGHLANDER. WHILE THE VEHICLE WAS PARKED THE CONTACT STATED HE WAS ATTEMPTING TO REPOSITION THE FRONT PASSENGER SIDE TIRE WITH THE JACK HOLDING THE VEHICLE UP. THE JACK SLIPPED FROM UNDERNEATH THE VEHICLE WHILE THE CONTACT WAS UNDERNEATH THE VEHICLE. THE CONTACT WAS NOT INJURED. THE PASSENGER SIDE FENDER AND THE BOTTOM MOLDING WERE DAMAGED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND A CASE WAS FILED. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 60,000.				
Repairs completed 02 June 2011				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

COLORADO COLLISION REPAIR-ARVADA

License #: Federal ID #:841108348
Auto Collision Repair with a "Personal Touch"
7400 W 61ST AVE
ARVADA, CO 80003
(303)422-5554 Fax: (303)420-5556

PRELIMINARY ESTIMATE

Written By: COLIN COLLINS
Adjuster:

CUSTOMER COPY
PAID in Full
6/6/11

Insured: [Redacted]
Owner: [Redacted]
Address: [Redacted]
Cellular: [Redacted]
Evening: [Redacted]

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact: 1. Right Front

Inspect
Location:

Insurance
Company:

Days to Repair

2008 TOYO HIGHLANDER 4X4 6-3.5L-FI 4D UTV SILVER Int:
VIN: JTEES41A782 [Redacted] Lic: [Redacted] CO Prod Date: 07/2007 Odometer: 66842
Condition: Good

- | | | |
|---------------------------|-----------------------|---------------------------|
| Air Conditioning | Rear Defogger | Tilt Wheel |
| Cruise Control | Telescopic Wheel | Intermittent Wipers |
| Keyless Entry | Rear Window Wiper | Dual Mirrors |
| Privacy Glass | Console/Storage | Overhead Console |
| Rear Spoiler | Clear Coat Paint | Power Steering |
| Power Brakes | Power Windows | Power Locks |
| Power Mirrors | AM Radio | FM Radio |
| Stereo | Search/Seek | CD Player |
| Auxiliary Audio Connectio | Anti-Lock Brakes (4) | Driver Air Bag |
| Passenger Air Bag | Head/Curtain Air Bags | Front Side Impact Air Bag |
| 4 Wheel Disc Brakes | Traction Control | Stability Control |
| Cloth Seats | 3rd Row Seat | Captain Chairs (2) |
| Automatic Transmission | 4 Wheel Drive | Overdrive |
| Aluminum/Alloy Wheels | | |

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FENDER				
2**	Repl	A/M CAPA RT Fender Base	1	225.00	2.2	2.0
3		Add for Clear Coat				0.8
4		Add for Edging				0.5
5	R&I	RT Molding assy			0.2	
6#	R&I	RT Fender Liner			0.4	
7	Repl	RT Fender liner grommet #2	5	5.30		
8	Repl	RT Molding assy clip #2	2	1.94		

PRELIMINARY ESTIMATE

2008 TOYO HIGHLANDER 4X4 6-3.5L-FI 4D UTV SILVER Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
9	Repl	RT Fender liner clip	6	8.82		
10#	Rpr	Rt Fender Brace			1.0	
11#	Refn	Tint For Closest Match				0.5
12		FRONT DOOR				
13	Blnd	RT Outer panel (HSS)				1.0
14	R&I	RT Body side mldg			0.3	
15#	Rpr	Remove & Replace Molding Urethane Adhesive			0.3	
16	R&I	RT R&I mirror			0.4	
17	R&I	RT Run channel			0.3	
18	R&I	RT Handle, outside w/o Smart Key beige			0.3	
19*	R&I	RT Door trim panel Base ash			0.7	
20*	R&I	RT Belt w'strip			0.2	
21#	Subl	Hazardous Waste Disposal	1	5.00 X		
22#	Repl	Cover Car Exterior Overspray	1		X 0.2	
23#		CORROSION PROTECTION	1			0.5
24	Repl	RT Body side mldg clip orange	3	8.91		
25	Repl	RT Body side mldg clip blue	6	5.82		
26		FRONT BUMPER				
27	R&I	R&I bumper cover			1.6	
28		Deduct for Overlap			-0.4	
29		FRONT LAMPS				
30	R&I	RT Headlamp assy Base, Limited				Incl.

Subtotals ==> 260.79 8.2 4.8

Parts		255.79
Body Labor	8.2 hrs @ \$ 46.00/hr	377.20
Paint Labor	4.8 hrs @ \$ 46.00/hr	220.80
Paint Supplies	4.8 hrs @ \$ 30.00/hr	144.00
Sublet/Misc.		5.00

SUBTOTAL		\$ 1002.79
Sales Tax	\$ 776.99 @ 8.0600%	62.63
GRAND TOTAL		\$ 1065.42