

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 31-MAY-2011 JUL 18 2011	Repository ☐ Reference No. 10403910
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address	
Address [REDACTED]		Evening Telephone Number <i>same</i>			
City BESSEMER	State AL	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side IN4BA41E74C [REDACTED]		Make NISSAN	Model MAXIMA	Model Year 2004	
Date Purchased 7-5-08	Dealer's Name and Telephone Number <i>Serra Toyota</i>		Engine: No: Cylinders	Fuel Type:	
Original Owner ☐	Dealer's City <i>Birmingham</i>	State <i>AL</i>	Zip Code <i>35245</i>	<i>Unleaded</i>	
Transmission Type <i>Auto</i>	☒ Antilock Brakes ☒ Cruise Control	Powertrain <i>Front wheel Drive</i>	Multiple Failure: <i>Periodic Jerking</i>	Incident Date(s) 01-MAY-2011 <i>periodically</i>	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL			Failure Mileage 101000	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2004 NISSAN MAXIMA. THE CONTACT STATED THAT THE VEHICLE SUDDENLY ACCELERATED AND WHEN TRYING TO ENGAGE THE BRAKES THE VEHICLE WOULD JERK. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE VEHICLE IDENTIFICATION NUMBER WAS NOT AVAILABLE. THE FAILURE AND CURRENT MILEAGE WAS 101,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

VIN# 1N4BA41E74C
Year 2004
Nissan Maxima
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Actually I went on line & found out most of the 2004 Maxima's are experiencing a jerking sensation. This happens periodically you don't know it until it happens it feels like some one has rear ended you. That's the best I can explain, similar to the multi complaints of the 2004 Maxima. I hope for a recall soon. Manufacturer notified 6/23/11

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

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Penalty for Private Use \$300

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safecar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safecar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration