

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received AUG 29 2011 31-MAY-2011		Repository ☐
						Reference No. 10403830
OWNER INFORMATION (Type or Print)						
Name			Daytime Telephone Number		E-mail Address	
Address						
City		State	Zip Code	Evening Telephone Number		
SAPULPA		OK				N/A
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year	
1FTWW33F4YE			FORD	F-350 SD	2000	
Date Purchased	Dealer Name and Telephone Number			Engine:	Fuel Type:	
MAR 2000	CHARLIE RUTH FORD			No: Cylinders	DIESEL	
Original Owner	Dealer's City	State	Zip Code			
☒	HENRYETTA,	OK		8-7.3		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)	
6-SPEED MANUAL	☒ Cruise Control				12-APR-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Codes: 100000 POWER TRAIN, 180000 VEHICLE SPEED CONTROL					Failure Mileage	Failure Speed
					151000	35
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)						
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police		
☐ Yes ☒ No	☐ Yes ☒ No			N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2000 FORD F350 SUPER DUTY. THE CONTACT STATED THAT THE CLUTCH ARM BROKE WHILE THE CONTACT WAS DRIVING APPROXIMATELY 35 MPH. THE VEHICLE WAS REPAIRED BY THE CONTACT. THE MANUFACTURER AND DEALER WERE CONTACTED TO REPORT THE FAILURE. THE FAILURE MILEAGE WAS 151,000 AND THE CURRENT MILEAGE WAS 154,000.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

PART BROKE IN A SCHOOL ZONE, SCHOOL WAS
OUT.

SORRY FOR BEING SO LATE, BUT IN THE MAY FIELD

ATTACH ADDITIONAL SHEETS IF NECESSARY

Sapulpa, OK

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

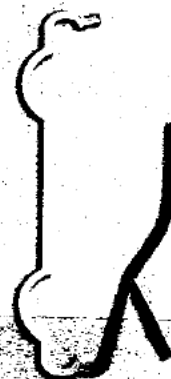
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



U.S. DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION



745 W. 51st Street
Tulsa, OK 74107
(918) 445-2700

LOCAL DIRECT
918-445-2200
FAX
918-445-6062

bobhurleyford.com

*PARTS DEPARTMENT DIRECT LINE 445-2200
Open 7:30 to 6:00 Monday thru Friday
Open Saturday 8:00 to 2:00
MIKE**TIM**LARRY**DUSTIN
Thanks for doing business with us!

CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
1000			PENDING	TIM FISK		04/13/11	202071 FOR

B
I
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T
O

RETAIL CASH

TULSA, OK 74133

SHIP TO
ONE 76N PART PART

QUANTITY	SHIP	B. O.	PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT
			YC32-7515-BB LEVER ASY - C		55.85	44.98	44.98
Cash- <u> </u> Check- <u> </u> Paid APR 13 2011 Credit Card- <u> </u> Cashier- <u> </u>							
SUBTOTAL							44.98
TAX							0.00
FREIGHT							0.00
NET504							44.98
DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller, BOB HURLEY FORD, L.L.C. hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and BOB HURLEY FORD, L.L.C. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Buyer shall not be entitled to recover from BOB HURLEY FORD, L.L.C. any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, or income or any other incidental damages. NO REFUNDS WITHOUT THIS INVOICE TERMS: Net - No discounts. All accounts due 10th following in Tulsa County, Okla. Accounts subject to collection. X CUST. SIG.							

No Refunds On Electrical or Special Ordered Parts. No Goods Accepted for Return Unless Returned With This Invoice Within 10 Days. If Parts Must Be Returned for Any Reason Please Pre-Pay Freight and Enclose Copy of Invoice. 10% Handling Charge on All Returned Items.

15:58:54 CUSTOMER COPY



ONE
YC3Z-7515-BB
LEVER

F201C

648514-18

070710



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Contents conform to Federal Motor Vehicle Safety Standards, if any are applicable. • L1193 REV 8/04

		FORT WORTH HVC 4750 LIBERTY WAY FORT WORTH, TX 76177		GRID Z000 00	SORT CODE					
		TO: BOB HURLEY FORD 745 WEST 51ST TULSA OK 74107								
C6 CARTON# 61968985		44 SIGNOUT# 60312086 00047		MESSAGE		CARRIER	BBYC	ZONE		
				STOCK		00024	C6	3		
				DATE	CUST CODE	R	O	D	SHIP. I.D. NO	HM
				072910	04024				46419858	
				OVERPACK	BATCH	CTN TYPE	CTN/PC	U/I	00001 PIECES	
000PK	01	LOW	008	0001						
LOCATION		PART NUMBER				QUAN				
X13-11-A4		YC3Z 7515 BB				1				

7 PI5134 Feb. '08







