

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		Date Received 31-MAY-2011 JUL 18 2011	
Name [REDACTED] Address [REDACTED] City PHENIX CITY State AL Zip Code [REDACTED]		Daytime Telephone Number [REDACTED]		Repository ☐ Reference No. 10403772	
		Evening Telephone Number [REDACTED]		E-mail Address [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B7HC13Z7X [REDACTED]		Make DODGE		Model RAM 1500	
Model Year 1999		Engine: No: Cylinders 8		Fuel Type: Unleaded	
Date Purchased 10/2006		Dealer's Name and Telephone Number Gil's Auto		Original Owner ☐	
Dealer's City Phenix City		State AL Zip Code 36870		Transmission Type Automatic	
☒ Antilock Brakes		Powertrain		☒ Cruise Control	
Multiple Failure:		Incident Date(s) 30-MAY-2011			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 150000 SEAT BELTS Did not have an accident or sudden stop. unable to use the vehicle; The retractors will not allow the seat belts to be used AT ALL; MAJOR SAFETY ISSUE!!				Failure Mileage 110000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
Number of Deaths		Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1999 DODGE RAM 1500. THE CONTACT STATED THAT BOTH FRONT SEAT BELT RETRACTORS NO LONGER FUNCTIONED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE CONTACT WAS ADVISED THAT SHE WOULD HAVE TO REPLACE THE RETRACTORS AT HER EXPENSE. IN ADDITION, THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER: 01V119000 (SEAT BELTS:FRONT:RETRACTOR). THE CONTACT CALLED THE MANUFACTURER WHO VERIFIED THAT THE VEHICLE WAS NOT UNDER RECALL. THE VEHICLE WAS NOT REPAIRED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 110,000. Carl Gregory Dodge told me it would cost \$1100 to replace both seat belt retractors (\$400 for the retractors, \$400 labor + tax) The VIN # was not listed in the recall BUT 1999 Trucks were included. I am unable to use this vehicle as this is a MAJOR SAFETY issue. I have also spoke w/ Chrysler/Daimler/Dodge and they said "too bad." Any assistance would be appreciated.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The vehicle HAS NOT been in an accident/crash. I went to use the vehicle and the seatbelts would not come out? allow me to buckle up. I found out this year's model was under general recall. Took the vehicle to Carl Gregory Dodge in Columbus GA. was told vehicle was not included by the VIN. It would cost \$1100 to repair. I am unable to drive the vehicle as: 1) MAJOR SAFETY ISSUE; 2) could face large fine for driving w/o seatbelt. This should be the Dodge CO responsibility to replace the retractors FREE of CHARGE as use of this vehicle is UNSAFE and against the law!! Any influence and assistance would be GREATLY APPRECIATED!!

Thank you

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration