

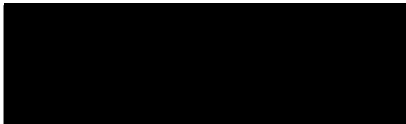
INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

January 9, 2012



Harlan, IA

NVS-216 rrr
Ref. No. 10403337

Dear

Thank you for your correspondence concerning your model year (MY) 2001 Ford F-150 truck. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI). We apologize for any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

You indicate that your MY 2001 Ford F-150 truck caught on fire and then exploded. You saw on television NHTSA's Administrator informing the public of an investigation into this problem. On July 29, 2011, ODI influenced Ford to initiate NHTSA Safety Recall Campaign No. 11V-385 (summary enclosed) that addresses fuel tank straps that fracture due to corrosion. The fractured fuel tank straps may allow the fuel tank to fall to ground and cause a fire. In addition, there are two more recalls that pose a fire risk in your vehicle (NHTSA Safety Recall Campaigns No. '06E-056 and No. 05V-388). If have not done so already, we recommend you contact a local Ford dealer to have the recalls performed on your vehicle.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.dot.gov/cars/problems.



Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

Recall Detail

09-JAN-2012

Recall Num: 11 V 385 000	573 Date: 29-JUL-2011	573 Date Rcvd: 29-JUL-2011	Potentially Affected: 1,100,000	Potentially Defective: 1,100,000
Mfr Recall Num: 11S21				
Subject: FUEL TANK STRAP CORROSION		Remedy Type: Fix/Repair	RP Num:	FMVSS Num:
Recall Type: Defect	Recall Effect: Crash Avoidance	NHTSA Inv Num: EA11-006	Influenced by: ODI	
Problem Exp: Complaints		Manufacturer: FORD MOTOR COMPANY	Recall Status: CONDUCTING RECALL	
Problem Descr: FORD IS RECALLING CERTAIN 1997 THROUGH 2003 MODEL YEAR FORD F-150, 2004 MODEL YEAR FORD F-150 HERITAGE, 1997 THROUGH 1999 MODEL YEAR F-250 LESS THAN 8,500 LBS. GROSS VEHICLE WEIGHT RATING (GVWR), AND 2002 AND 2003 LINCOLN BLACKWOOD VEHICLES MANUFACTURED FROM JUNE 20, 1995, THROUGH AUGUST 4, 2004, ORIGINALLY SOLD, OR CURRENTLY REGISTERED IN, CONNECTICUT, DELAWARE, ILLINOIS, INDIANA, IOWA, KENTUCKY, MAINE, MARYLAND, MASSACHUSETTS, MICHIGAN, MINNESOTA, MISSOURI, NEW HAMPSHIRE, NEW JERSEY, NEW YORK, OHIO, PENNSYLVANIA, RHODE ISLAND, VERMONT, WEST VIRGINIA, WISCONSIN, AND THE DISTRICT OF COLUMBIA. PROLONGED EXPOSURE TO ROAD DEICING CHEMICALS MAY CAUSE SEVERE CORROSION OF THE FUEL TANK STRAPS WHICH SECURE THE TANK TO THE VEHICLE.				
Consequence: AS A RESULT OF THE CORROSION, ONE OR BOTH STRAPS MAY FAIL ALLOWING THE FUEL LINES TO SEPARATE FROM THE TANK, OR IN SOME CASES, CAUSING THE TANK TO CONTACT THE GROUND. EITHER SCENARIO MAY RESULT IN A FUEL LEAK PRESENTING A FIRE HAZARD.				
Remedy Type: FORD WILL NOTIFY OWNERS AND INSTRUCT THEM TO TAKE THEIR VEHICLES TO A FORD OR LINCOLN DEALER TO HAVE THE FUEL TANK STRAPS REPLACED WITH STRAPS THAT HAVE INCREASED CORROSION PROTECTION. EARLY IN THIS CAMPAIGN, IF REPLACEMENT STRAPS ARE NOT AVAILABLE, DEALERS MAY INSTALL A CABLE SUPPORT UNDER THE STRAP AS AN INTERIM REPAIR OR A STEEL REINFORCEMENT OVER THE EXISTING STRAP AS A PERMANENT REPAIR. ANY REPAIRS WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL BEGAN ON SEPTEMBER 16, 2011. OWNERS MAY CONTACT FORD MOTOR COMPANY CUSTOMER RELATIONSHIP CENTER AT 1-866-436-7332. FORD'S RECALL CAMPAIGN NUMBER IS 11S21				
Notes: FORD'S RECALL CAMPAIGN NUMBER IS 11S21. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV .				
MFR Knowl Dt: 07-SEP-2010	Prod Change Dt:	Mfr Press Release Dt:	NHTSA Press Release Dt:	
Stop Sales:	Regional: Y			
Supplier:	Mfr Toll Free Num:			

Recall Detail

09-JAN-2012

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :FORD MOTOR COMPANY Make :LINCOLN Model :BLACKWOOD Model Year :2002 Type :TRUCK		20-JUN-1995	04-AUG-2004
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :FORD MOTOR COMPANY Make :FORD Model :F-150 Model Year :2003 Type :TRUCK		20-JUN-1995	04-AUG-2004
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :FORD MOTOR COMPANY Make :FORD Model :F-150 Model Year :2000 Type :TRUCK		20-JUN-1995	04-AUG-2004
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :FORD MOTOR COMPANY Make :LINCOLN Model :BLACKWOOD Model Year :2003 Type :TRUCK		20-JUN-1995	04-AUG-2004
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :FORD MOTOR COMPANY Make :FORD Model :F-250 Model Year :1997 Type :TRUCK		20-JUN-1995	04-AUG-2004
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :FORD MOTOR COMPANY Make :FORD Model :F-150 Model Year :1997 Type :TRUCK		20-JUN-1995	04-AUG-2004
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :FORD MOTOR COMPANY Make :FORD Model :F-150 Model Year :2001 Type :TRUCK		20-JUN-1995	04-AUG-2004
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :FORD MOTOR COMPANY Make :FORD Model :F-250 Model Year :1998 Type :TRUCK		20-JUN-1995	04-AUG-2004
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :FORD MOTOR COMPANY Make :FORD Model :F-150 Model Year :2004 Type :TRUCK		20-JUN-1995	04-AUG-2004
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :FORD MOTOR COMPANY Make :FORD Model :F-150 Model Year :2002 Type :TRUCK		20-JUN-1995	04-AUG-2004
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :FORD MOTOR COMPANY Make :FORD Model :F-250 Model Year :1999 Type :TRUCK		20-JUN-1995	04-AUG-2004

Component Name

FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY:MOUNTING

Recall Detail

09-JAN-2012

Products	Vehicle Usage	Beginning Mfg Date	Ending Mfg Date
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Product Type :VEHICLE Product Category :LIGHT
VEHICLES Manufacturer :FORD MOTOR COMPANY
Make :FORD Model :F-150 Model Year :1999 Type
:TRUCK

20-JUN-1995

04-AUG-2004

Product Type :VEHICLE Product Category :LIGHT
VEHICLES Manufacturer :FORD MOTOR COMPANY
Make :FORD Model :F-150 Model Year :1998 Type
:TRUCK

20-JUN-1995

04-AUG-2004

Component Name**Influencing Investigation(s)**

Investigation Num	Subject	Investigator	Relationship
EA 11 006	Fuel Tank Strap Failure Due to Corrosion	LAWRENCE HERSHMAN	Influencing

Related Recalls

Yr	Type	Major Sub	Relationship
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Recall Characteristics

Unique Recall	Unique Descr
Regional recall	

Recall Communications

Fax Ack: 22-AUG-2011	Letter Ack: 01-AUG-2011
Draft 577 Received: 22-AUG-2011	Draft 577 Approved: 23-AUG-2011
Final 577 Received: 19-SEP-2011	Owner Notification: 12-SEP-2011
Phased: N	577 End:
Renotification:	Envelope Approved:
Dealer Notification	
Received: 01-AUG-2011	Dealer Notification: 01-AUG-2011