



STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL

JUN 21 2011

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ERIC T. SCHNEIDERMAN
ATTORNEY GENERAL

845-485-3924

POUGHKEEPSIE REGIONAL OFFICE
DIVISION OF REGIONAL AFFAIRS

May 2, 2011

[REDACTED]
Poughkeepsie, NY [REDACTED]

Our File Number: **2011-957278**
Company: Volkswagen America

Dear [REDACTED]

On behalf of Attorney General Eric T. Schneiderman, I am writing to notify you that we have received your correspondence.

We appreciate your alerting us to this matter. We believe the organization shown below may be able to assist you and we are forwarding your correspondence there.

If you do not receive a response in the near future, please follow up directly with that organization. I suggest you attach a copy of this letter or, if appropriate, mention that you are adding new information.

Thank you for writing to our office. We will keep your correspondence on file for future reference.

Very truly yours,

Mark T. Hoops

Mark T. Hoops
Senior Consumer Frauds Representative
Bureau of Consumer Frauds
and Protection

cc: National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Avenue SE West Bldg.
Washington, DC 20590

June 13, 2011

National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Avenue SE West Bldg.
Washington, DC 20590

To whom it may concern:

I am forwarding this letter to your office that was sent to me from the Attorney General on May 2, 2011. As stated in the letter, I was to contact your office and send this letter if I didn't hear anything in the near future. Please let me know if you are able to assist me in this matter and if you need any other documentation from me.

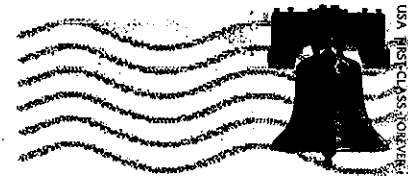
Sincerely,

A black rectangular redaction box covering the signature.

[Redacted]
Poughkeepsie, NY [Redacted]

MID HUDSON NY 125

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National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Ave. SE West Bldg.
Washington, DC 20590

