



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
25-MAY-2011	Reference No. 10402670

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City PEORIA	State AZ	Zip Code

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1HGCM66546A	Make HONDA	Model ACCORD	Model Year 2006
Date Purchased 10/2005	Dealer's Name and Telephone Number Arrowhead Honda		Engine: No: Cylinders 6
Original Owner <input type="checkbox"/>	Dealer's City Peoria	State AZ	Zip Code 85382
Transmission Type Automatic	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 19-MAY-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING	Failure Mileage 90000	Failure Speed 2
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

~~TL\*THE CONTACT OWNS A 2006 HONDA ACCORD. THE CONTACT STATED THE POWER STEERING HOSE LEAKED OIL INTO THE EXHAUST SYSTEM. THE VEHICLE WAS TAKEN TO THE DEALER WHO STATED THERE WERE NO RECALLS FOR THE FAILURE AND THE COST TO REPLACE THE HOSE WOULD BE \$400. THE MANUFACTURER WAS CONTACTED AND A CLAIM WAS FILED. THE MANUFACTURER OFFERED NO OTHER ASSISTANCE. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 90,000.~~

See attached:

Corrected narrative, dealer repair invoice, NHTSA recall documents, and manufacturer's documents related to a recall of the same failed part on another model by the same manufacturer.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



# Acura North Scottsdale

7007 East Chauncey Lane  
 Phoenix, AZ 85054  
 Main: (480) 538-4600  
 Service Direct: (480) 538-4650  
 Service Fax: (480) 538-4655

CUSTOMER NO. <b>10232</b>		ADVISOR <b>SUMMER HARTING</b>	TAG NO. <b>1612 7475</b>	INVOICE DATE <b>05/19/11</b>	INVOICE NO. <b>ACCS429121</b>
RESIDENCE PHONE		LABOR RATE	LICENSE NO.	MILEAGE <b>90,720</b>	COLOR <b>GREY/</b>
BUSINESS PHONE		YEAR / MAKE / MODEL <b>06/HONDA/ACCORD/4 DOOR SEDAN</b>			DELIVERY DATE
PEORIA, AZ		VEHICLE I.D. NO. <b>1 H G C M 6 6 5 4 6 A</b>			DELIVERY MILES
COMMENTS		F.T.E. NO.			SELLING DEALER NO.
		P.O. NO.			PRODUCTION DATE
		R.O. DATE <b>05/19/11</b>			

MO: 90729

**JOB# 1 CHARGES**

LABOR

J#	10ACZ	DRIVEABILITY	TECH(S): 515	380.80
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CUSTOMER STATES THAT THERE IS SMOKE COMING OUT FROM UNDER THE HOOD FROM THE RIGHT SIDE LEAKING  
 REPLACED POWER STEERING HIGH PRESSURE HOSE

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	PO#19203	53713-SDB-A01 H	188.51	150.81	150.81
	2	08206-9002A	FLUID, P.S.	6.23	6.23	12.46
TOTAL - PARTS						163.27

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
	L15	15% LABOR DISCOUNT		-57.12
	P15	15% PARTS DISCOUNT		-24.49
TOTAL - MISC				-81.61

**JOB# 1 TOTALS**

LABOR	380.80	
PARTS	163.27	
MISC	-81.61	
<b>JOB# 1 JOURNAL PREFIX ACCS</b>	<b>JOB# 1 TOTAL</b>	<b>462.46</b>

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
JOB # A	SS	SHOP SUPPLIES		5.63
TOTAL - MISC				5.63

**TOTALS**

**Thank you for this opportunity to serve you. If our service was satisfactory tell your friends: if not please tell us immediately.**

**DISCLAIMER OF WARRANTIES**  
 Any warranties on the products sold hereby are those of the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any

*****	TOTAL LABOR....	380.80
*	TOTAL PARTS....	163.27
* [ ] CASH [ ] CHECK CK NO. [ ]	TOTAL SUBLET...	0.00
*	TOTAL G.O.G....	0.00
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER	TOTAL MISC CHG.	5.63
*	TOTAL MISC DISC	-81.61
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE	TOTAL TAX.....	-15.71
*****	<b>TOTAL INVOICE \$</b>	<b>483.80</b>

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

ACURA NORTH SCOTTSDALE  
 7007 E CHAUNCEY LANE  
 PHOENIX AZ 85054  
 480-538-4600

TERMINAL I.D.: 7272425  
 MERCHANT #: 00005291150041

VISA  
 \*\*\*\*\*  
 SALE  
 BATCH: 000492  
 INVOICE: 429121  
 MAY 19 11 15:43  
 RRN: 114000076902  
 AUTH NO: 04520A  
 AUS RESPONSE: 0

**TOTAL \$483.80**

MICHAEL D HOSEK  
 THANK YOU

The Reynolds and Reynolds Company ERAINTSI/ME CC679953 Q (04/08)

The power steering high pressure hose leaked onto the exhaust generating smoke and a burning smell. The vehicle was taken to an Acura dealer who stated that the smoke was caused by a failure of the high pressure power steering hose which was included in a safety recall by the same manufacturer for two separate Acura models with the same engine and high pressure power steering hose as the one in the Honda Accord however, there was no recall for the failed part on the Honda model. The replacement hose and installation would cost \$400. The manufacturer was contacted and a claim was filled (Case# N012011051901181). The manufacturer offered no other assistance. The vehicle was repaired by the Acura dealer at the vehicle owner's expense of \$483.80. The replacement part listed on the dealer's repair invoice was the same as the "failed part" listed on the service bulletin filed with the NHTSA by the manufacturer.

Documents included:

- Copy of the Acura dealer repair invoice
- Copy of manufacturer's recall documents filed with the NHTSA
- Copy of the NHTSA's recall (NHTSA Campaign Number: 08V-091)
- Copy of manufacturer's service bulletin indicating the failed part which could lead to a fire.



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*February 28, 2008*

MR. WILLIAM R. WILLEN  
MANAGING COUNSEL  
PRODUCT REGULATORY OFFICE  
AMERICAN HONDA MOTOR CO., INC.  
1919 TORRANCE BOULEVARD  
TORRANCE CA 90501-2746

NVS-215paw  
08V-091

SUBJECT: POWER STEERING HOSE OIL LEAKING

DEAR MR. WILLEN:

This letter serves to acknowledge American Honda Motor Company, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ACURA/TL/2004-2008

**NHTSA Campaign Number:** 08V-091

**Mfg's Report Date:** February 25, 2008

**Components:**

STEERING: HYDRAULIC POWER ASSIST: HOSE, PIPING, AND CONNECTIONS

**Potential Number of Units Affected:** 273,000

**Summary:**

HONDA IS RECALLING 273,000 MY 2004-2008 ACURA TL VEHICLES.  
PROLONGED HIGH UNDER-HOOD TEMPERATURES MAY CAUSE THE POWER  
STEERING HOSE TO DETERIORATE PREMATURELY CAUSING THE HOSE TO  
CRACK AND LEAK POWER STEERING FLUID.

**Consequence:**

POWER STEERING FLUID LEAKING ONTO A HOT CATALYTIC CONVERTER WILL GENERATE SMOKE AND POSSIBLY LEAD TO AN UNDER-HOOD FIRE.

**Remedy:**

DEALERS WILL INSTALL A NEW HEAT RESISTANT POWER STEERING HOSE FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE FOR THIS CAMPAIGN. OWNERS MAY CONTACT HONDA AT 800-382-2238.

**Notes:**

ACURA RECALL NO. Q73. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following items:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners as soon as it becomes available.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement

February 26, 2008

Mr. Daniel C. Smith  
Associate Administrator for Enforcement  
NATIONAL HIGHWAY TRAFFIC SAFETY  
ADMINISTRATION  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE  
Washington, DC 20590

08V-091  
(3 pages)

Dear Mr. Smith:

On February 19, 2008, Honda Motor Co., Ltd. (HMC) determined that a potential defect relating to motor vehicle safety exists in the power steering hose of certain 2004 through early 2008 model year Acura TL automobiles, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

573.6(c)(1)

**Name of manufacturer:** Honda Motor Co., Ltd. (HMC)  
**Manufacturer's agent:** William R. Willen  
American Honda Motor Co., Inc. (AHM)  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

573.6(c)(2)

**Identification of potentially affected vehicles:**

<u>Make/Model</u>	<u>Description</u>	<u>VIN Range/Dates of Manufacture</u>
Acura TL	Certain 2004 model year	19UUA65514A ~19UUA65554A March 11, 2003 – September 20, 2004
	Certain 2005 model year	19UUA66265A ~19UUA66235A September 10, 2004 – September 16, 2005
	Certain 2006 model year	19UUA66256A ~19UUA66266A September 14, 2005 – September 30, 2006
	Certain 2007 model year	19UUA66287A ~19UUA662X7A July 17, 2006 – July 10, 2007
	Certain 2008 model year	19UUA66298A ~19UUA66298A July 10, 2007 – July 31, 2007

RECEIVED

2008 FEB 27 A 10:35

DEFECTS INVESTIGATION  
RECALL MGMT DIV.

**Description of the basis for the determination of the recall population:**

The recall population was based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

573.6(c)(3)

**Total number of potentially affected vehicles:** approx 273,000

573.6(c)(4)

**Percentage of affected vehicles that contain the defect:** unknown

573.6(c)(5)

**Defect description:**

Prolonged high under-hood temperatures may cause the power steering hose to deteriorate prematurely and may cause the hose to crack and leak power steering oil. Oil leaking onto a hot catalytic converter, will generate smoke and a burning smell, and could potentially result in an under-hood fire.

573.6(c)(6)

**Chronology:**

Nov. 20, 2007	HMC completed the investigation and determined that a safety-related defect existed for Acura RL and initiated a recall (07V-551) within one month. HMC continued the investigation for other models.
Feb. 19, 2008	HMC completed the investigation and determined that a safety-related defect exists for Acura TL.

573.6(c)(8)(i)

**Program for remedying the defect:**

The owners of all affected vehicles will be contacted by mail and asked to take their vehicle to an Acura dealer. The dealer will install a new heat resistant power steering hose, free of charge.

573.6(c)(8)(ii)

**The estimated date to e-mail preliminary notification to dealers:** Feb. 26, 2008

**The estimated date to provide service bulletin to dealers:** TBD

**The estimated date to begin sending notifications to owners:** TBD

**The estimated date of completion of the notification:** TBD

573.6(c)(9)

**Representative copies of all notices, bulletins and other communications:**

A copy of the dealer service bulletin will be submitted to your office as soon as possible.

573.6(c)(10)

**Proposed owner notification letter submission:**

A draft of the owner notification letter will be submitted to your office as soon as possible.

573.6(c)(11)

**Manufacturer's campaign number:**

Q73

Sincerely,

AMERICAN HONDA MOTOR CO., INC.

 on behalf of

William R. Willen  
Managing Counsel  
Product Regulatory Office

WRW:nis