

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received JUL - 8 2011 24-MAY-2011 Repository ☐ Reference No. 10402566	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
DETROIT	MI		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
JS1VY53A782		SUZUKI	BOULEVARD M109R
Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
7-8-2008	MACOMB Powersports 1-586-949-4000	No: Cylinders	Premium
Original Owner	Dealer's City	State	Zip Code
☒	Chesterfield	MI	48051
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:
Manual Shift	☐ Cruise Control	Shift	2nd Gear
		Incident Date(s)	10-JUN-2008
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 102000 POWER TRAIN: MANUAL TRANSMISSION		Failure Mileage	Failure Speed
		1000	20
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☐ Yes ☒ No	0	0
		Reported to Police	
		N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2008 SUZUKI BOULEVARD M109R MOTORCYCLE. THE CONTACT WAS DRIVING APPROXIMATELY 20 MPH WHEN THE GEAR FAILED TO SHIFT FROM FIRST INTO SECOND GEAR. AFTER NUMEROUS ATTEMPTS, THE GEAR BEGAN TO SHIFT CORRECTLY. ON SEPARATE OCCASIONS THE VEHICLE WOULD EXHIBIT A HARD SHIFT. THE FAILURE WOULD RECUR AT LEAST TWO TO THREE TIMES PER MONTH. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR DIAGNOSIS WHERE THEY INFORMED THE CONTACT THAT THE VEHICLE WAS FUNCTIONING AS DESIGNED. THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS NOT MADE AWARE OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 1,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vehicle sometimes fail to engage in second gear. I would say that 50% of the time its a rough transition going from 1st gear to second gear. You can actually hear the gears grinding when the incident occurs. All the other gears seems to be fine but the 2nd gear mishaps have been noticeable since I purchased the bike.

ATTACH AD

TS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration