

Subject: FW: NHTSA: Follow up to ODI Complaint: 10401465
Date: Friday, June 17, 2011 10:37:53 AM
Attachments: [DASH3.jpg](#)
[DASH4.jpg](#)

Complaint: 10401465

From: [REDACTED]
Sent: Friday, June 17, 2011 9:57 AM
To: DataQuality, DataQuality (NHTSA)
Subject: RE: NHTSA: Follow up to ODI Complaint: 10401465

I have attached new photos to let you see how the cracks have grown from june 3rd to june 17. The left side of the passenger airbag has split open on the dash now as well.

From: [REDACTED]
To: dataquality@dot.gov
Subject: FW: NHTSA: Follow up to ODI Complaint: 10401465
Date: Fri, 3 Jun 2011 15:27:23 +0000

Hello,

All information on survey form is correct. I have been back and forth about this matter with my Dealer as well as Acura corp and have gotten no resolve. I was advised that it will cost \$1600 to repair the dash and they would assist me so I would actually pay \$600 and that would be fine if there weren't hundreds of people with the same issue as me in the same exact area. This is a major defect with this vehicle and a huge safety risk because the crack is along the passenger airbag it looks as though someone cut along the airbag with a knife it's a perfect line and you can see the airbag imprint on the dash. There is a Facebook page dedicated to this issue Acura TL defective Dash there you will see hundreds of owners with the same exact issue. The local Atlanta news did a report on this matter and Acura has yet to be accountable for this major defect and safety hazard.

Subject: FW: NHTSA: Follow up to ODI Complaint: 10401465
Date: Thu, 26 May 2011 14:47:35 -0400
From: EVOQ@dot.gov
To: [REDACTED]

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Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

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