

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

JUL - 3 2011

18-MAY-2011

Repository ☐

Reference No.

10401444

OWNER INFORMATION (Type or Print)

Name

Address

City

HENDERSON

State

NV

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WBANU53538

Make

BMW

Model

5 SERIES

Model Year

2008

Date Purchased

01-22-08

Dealer's Name and Telephone Number

DESERT BMW OF Las Vegas (702) 871-1010

Engine:

No: Cylinders

6

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

Auto

☒ Antilock Brakes☒ Cruise Control

Powertrain

Multiple Failure:

YES

Incident Date(s)

08-MAR-2011

17 May 2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage

8900

Failure Speed

25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 BMW 528I 5 SERIES. THE CONTACT STATED WHILE DRIVING 25 MPH AND COMING TO A TRAFFIC LIGHT THE BRAKES WERE APPLIED AND IT AUTOMATICALLY SLOWED DOWN THE VEHICLE. THERE WAS NO WARNING LIGHT AT THE TIME OF THE FAILURE. THE VEHICLE CONTINUED TO HESITATE AND ACCELERATE WITH THE BRAKE AUTOMATICALLY APPLYING ITSELF AT LEAST THREE TIMES BEFORE THE CONTACT REACHED HIS DESTINATION. THE DEALER TOWED THE VEHICLE TO THE DEALERSHIP FOR INSPECTION. THE MANUFACTURER WAS CONTACTED AND STATED THEY WOULD CONTACT THE DEALER REGARDING THE FAILURE. THE FAILURE MILEAGE WAS 8,900.

This incident has happened two times - when I tried to accelerate the vehicle would hesitate then surge forward. If the drivers behind me were not paying attention, I would have been rear ended.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

After the second incident the assistant service manager stated the fuel pump was clogged & was replaced - met with field rep & shop manager 05-25-11 & was told the fuel pump was replaced as a precautionary measure?

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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U.S. Department of Transportation
National Highway Traffic Safety Administration