



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
AUG 30 2011

17-MAY-2011

Repository ☐

Reference No.
10401249

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MACUNGIE State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
WP1AA29P35L [REDACTED] Make PORSCHE Model CAYENNE S Model Year 2005
Date Purchased 7/15/05 Dealer's Name and Telephone Number KNOPE Automotive 800-404-6556 Engine: No: Cylinders 8 Fuel Type: Mogas
Original Owner ☒ Dealer's City Allentown, PA State PA Zip Code 18103
Transmission Type Auto ☒ Antilock Brakes ☒ Cruise Control Powertrain Multiple Failure: Incident Date(s) 03-MAY-2011

FAILED COMPONENT(S) / PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM Failure Mileage 76621 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 PORSCHE CAYENNE S. THE CONTACT STATED THAT INSTRUMENT PANEL WAS FAILING AND THE TURN SIGNALS AND SPEEDOMETER WERE INOPERABLE. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY TOLD THE CONTACT THAT THE ENTIRE INSTRUMENT PANEL WOULD NEED REPLACING, BUT THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 76,621 AND THE CURRENT MILEAGE WAS 76,668.

AT A COST OF \$2000

to be removed microchip
to replace a microchip

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Macungie, PA

LEHIGH VALLEY PA 180

25 AUG 2011 PM 4 L



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