

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received JUN 08 2011 16-MAY-2011	
				Repository ☐ Reference No. 10400986	
OWNER INFORMATION (Type or Print)					
Name [REDACTED]				Daytime Telephone Number [REDACTED]	
Address [REDACTED]				E-mail Address [REDACTED]	
City FREDERICKSBURG		State VA	Zip Code [REDACTED]		
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1BE30K15U [REDACTED]				Make TOYOTA	Model CAMRY
Model Year 2005				Engine: No: Cylinders	
Date Purchased 9-15-04	Dealer's Name and Telephone Number ROSENER AUTO GROUP 1-800-976-7045 540-898-7900			Fuel Type: GAS	
Original Owner ☒	Dealer's City FREDERICKSBURG, VA	State VA	Zip Code 22404	4	
Transmission Type AUTO	☒ Antilock Brakes ☒ Cruise Control	Powertrain		Multiple Failure: 	
				Incident Date(s) 10-MAY-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL ?				Failure Mileage 77000	Failure Speed 2
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2005 TOYOTA CAMRY. THE CONTACT STATED WHEN HE STOPPED AT A TRAFFIC LIGHT WITH HIS FOOT ON THE BRAKES THE RPM'S INCREASED EXCESSIVELY; HE THEN THRUST THE GEAR INTO NEUTRAL. APPROXIMATELY FOUR SECONDS LATER THE VEHICLE RETURNED TO NORMAL. THE MANUFACTURER INFORMED HIM TO CONTACT ANOTHER DIVISION WITHIN TOYOTA WHO INSPECTS THE ACCELERATOR FAILURE; HOWEVER, THEY WERE NOT NOTIFIED. THE FAILURE MILEAGE WAS 77,000. 1) BRAKES WEREN'T STOPPING CAR EASILY - STRONGER & STRONGER PRESSURE WAS NEEDED. NOTICED SMALL "SURGES" IN PRIOR DAYS. (OF ENGINE). 2) STOPPED AT RED LIGHT WITH FOOT ON BRAKE. CAR WANTED TO SURGE FORWARD. I FELT & HEARD RPM'S START TO RISE. CAR LURCHED FORWARD SOKE, SO I PUT TRANSMISSION IN NEUTRAL QUICKLY. ENGINE SCREAMED AS RPM'S ROSE SUDDENLY & DRAHTICALLY. ENGINE CONTINUED TO REV EXTREMELY HIGHLY FOR ABOUT 3 TO 4 SECONDS, THEN SETTLED DOWN BY ITSELF. (CONTINUED OVER LEAF)					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

(CONTINUED FROM PREVIOUS PAGE)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I DROVE TO MY SISTER'S HOUSE IN HILTON, N.Y. (about 2 MILES FURTHER,) WHERE WE WERE VISITING & STAYING. I LATER DROVE 450 MILES HOME TO VIRGINIA WITHOUT FURTHER INCIDENTS. I CALLED TOYOTA- NO RECALLS HAVE BEEN ISSUED FOR MY MODEL YEAR CAR. TOYOTA SAYS THEY ARE NOT RESPONSIBLE FOR THE PROBLEM.

(I CALLED TOYOTA AFTER I CALLED NHTSA.)

I READ WHERE 50 PEOPLE HAVE BEEN KILLED FROM SIMILAR INCIDENTS WITH THESE TOYOTAS. IT IS A DISGRACE THAT THEY HAVEN'T RECALLED THE CARS FOR FAILURE OF THE ELECTRONIC SYSTEM. THAT THE FEDERAL GOV'TS ABSOLVING TOYOTA OF RESPONSIBILITY SHOWS THAT THE GOV'TS TESTING IS FLAWED, AND/OR INCOMPLETE!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

