

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received JUN 17 2011 13-MAY-2011	
				Repository ☐ Reference No. 10400759	
OWNER INFORMATION (Type or Print)					
Name				Daytime Telephone Number	
Address				E-mail Address	
City		State	Zip Code	Evening Telephone Number	
WEST SPRINGFIELD		MA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make	Model
19UUA56612A				ACURA	3.2TL
Date Purchased		Dealer's Name and Telephone Number		Engine:	Fuel Type:
1/12/02		Inskip Warwick RI 401 821 1510		No: Cylinders	GAS
Original Owner	Dealer's City	State	Zip Code		
☒	Warwick	RI	02886		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
Auto	☒ Cruise Control				22-APR-2011
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 141000 AIR BAGS: FRONTAL				Failure Mileage	Failure Speed
				147000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM49ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured		Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No				Y
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2002 ACURA 3.2 TL. THE CONTACT WAS INVOLVED IN A HEAD ON CRASH AND THE AIRBAGS DID NOT DEPLOY. THE VEHICLE WAS DESTROYED. THERE WERE NO INJURIES AND A POLICE REPORT WAS FILED. THE MANUFACTURER WAS CONTACTED AND TOLD THE CONTACT THAT A CASE WOULD BE OPENED. THE FAILURE AND CURRENT MILEAGE WAS 147,000.					
Note! Only the passenger side deployed - no one was sitting in the seat. The driverside did not deploy so it was either a passenger unintentional deployment or a driverside - did not deploy - this was a slow speed crash					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

It was only declared a total loss because of the cost of replacing the inadvertent air bag deployment and the cost of the headlights which were not broken. There was very little damage.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

There were no injuries. A car made a late-illegal lane change at a fork in road & suddenly stopped in heavy traffic. My daughter could not stop in time & hit back end of his car. Only the empty - passenger side (Air bag) ^{Front} deployed, not hers. (the driver). The car was not damaged on that (passenger side) only in the middle of the front end. The car had very little physical damage it was totalled because of miles and the cost to replace the Air bag & headlights - which were not damaged.

ATTACH ADDITIONAL SHEETS IF NECESSARY

I don't think this airbag should have been deployed in this low speed impact.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration