



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue, SE  
Washington, DC 20590

May 11, 2011

[REDACTED]  
Fletcher, OK [REDACTED]

NVS-216 mec  
Ref. # 10400364

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2008 Harley-Davidson Dyna Super Glyde motorcycle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. In your correspondence, you indicated that you encountered a rear wheel bearing problem with your MY 2008 Harley-Davidson Dyna Super Glyde motorcycle. You stated that Harley-Davidson changed the bearing from a 1 inch to a 25mm bearing which you believe is the cause of the problem and the front wheel bearing is starting to have the same problem.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to the wheel bearing problems you encountered in your MY 2008 Harley-Davidson Dyna Super Glyde motorcycle. At this time, there is insufficient evidence to warrant opening a safety defect investigation. For your information, we have enclosed a brochure explaining the investigation process which can also be found on our web site at: [www-odi.nhtsa.dot.gov/cars/problems/recalls/recallprocess.cfm](http://www-odi.nhtsa.dot.gov/cars/problems/recalls/recallprocess.cfm). The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement

Enclosure