

APR 28 2011

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March 23, 2011

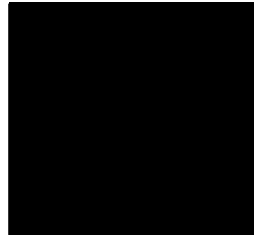
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National Highway Safety Administration

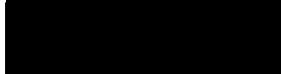

Enclosed you will find a letter that I sent to the Harley Davidson Motorcycle Company regarding my 2008 Dyna Super Glyde. I have been online and have read where many people are having the same problem as I have had. Are there any way that this issue can be investigated before someone gets hurt or killed and a solution found? Harley changed the bearings in 2008 from a 1 inch to a 25mm and this is where the problem seems to have started. Any way you can assist me in this matter please let me know. I am giving you my cell phone # [REDACTED] if you need to contact me for more information.

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March 23, 2011

  
Fletcher, Ok 

Harley Davidson President

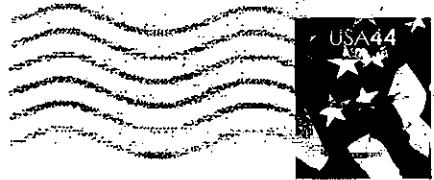
This is a letter to inform you of the wheel bearing problem on my 2008 Dyna Super Glyde the VIN # is 1HD1GM4108K  I bought this bike used with less than 3500 miles on it. At 8368 the rear wheel bearing went out on the bike. While getting this fixed (\$264.00 and some change) my mechanic told me this is a very common problem with all 2008 and newer bikes. What was Harley Davidson thinking when they went to these smaller bearings? After calling and not getting a satisfactory answer from Customer Care (414) 343-4056 I said I would write a letter. I was given a ref #1168631. I had said I was planning on replacing the rear axle so I could at least put a 1 inch bearing on the rear. After further research online I have decided to sell this bike (if my conscious will let me) as I found that the front wheel bearings are doing the same thing. So many people are reporting this problem online and since this is a major safety issue I am also sending a copy of this letter to the National Highway Safety Administration. This is a very serious problem that HD should be addressing. I do not like to get on this bike with the thought of another bearing failure on my mind each time. I know that HD is aware of this problem and is not doing anything about it just from reading what other riders have posted but I hope that by sending this letter maybe someone who gets hurt or killed because of these faulty bearings will have a lawsuit against HD. Harley Davidson's name is being smeared in the dirt because of the failure of the company to correct this problem.

A Worried Rider



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