



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

June 8, 2011

[REDACTED]
Shelby, OH [REDACTED]

NVS-216 nam
Ref. No. 10400356

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2001 Jeep Wrangler vehicle. Your letter was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. In your letter you indicated that the passenger side frame is almost rusted through, the horn does not work, the cruise control does not work and the air bag light stays on in your MY 2001 Jeep Wrangler. You would like Jeep to initiate a recall for all these problems and offer a recall remedy repair at no cost. You also would like a list of all recalls for your vehicle.

We have reviewed our database in an effort to identify whether a safety defect exist with regard to the structure, electrical system and air bags in MY 2001 Jeep Wrangler vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require the initiation of a safety defect investigation. A brochure explaining the investigation process is enclosed for your information or you may visit our web site at www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm.

Our database revealed that your MY 2001 Jeep Wrangler has the following recalls which we have provided for your review.

NHTSA Recall Number	Reason for Recall	Owner Notification Date	Owners May Contact
<u>06E011000</u>	Aftermarket Fuel Pumps/Leaks	01/25/2006	AIRTEX Customer Service Department at 1-800-880-3056
<u>06E022000</u>	Brake Hydraulic Master Cylinder	03/20/2006	Affina Group Customer Service at 1-800-323-0354
<u>06E026000</u>	FMVSS 108/Amber Side Reflex Reflectors	04/3/2006	Pro-A Motors at 323-838-2988
<u>04E041000</u>	Bestop/Rear Shell Roof Rack	06/16/2004	Bestop Customer Service Department at (800) 845-3567
<u>02V075000</u>	DaimlerChrysler/Ignition Switch	04/08/2002	DaimlerChrysler at 1-800-853-1403
<u>02V104000</u>	DaimlerChrysler/Debris in Manifold	05/13/2002	DaimlerChrysler at 1-800-853-1403
<u>00V366000</u>	DaimlerChrysler/FMVSS 225/Child Seat Anchor	11/12/2000	DaimlerChrysler at 1-800-853-1403

Please keep in mind that some recalls are for specific build dates and/or vehicle information numbers (VIN). We recommend you schedule an appointment with an authorized Jeep dealership to obtain a list of recalls that apply to your specific vehicle and there completion status.

We regret any problems you may be experiencing with your vehicle. The agency has no jurisdiction over non-safety defects, warranty, and remuneration matters. If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the Ohio Office of the Attorney General regarding your problem. In addition, the Federal Trade Commission (FTC) has jurisdiction over non-safety defects, paint, fraud, or deception, warranty and dealership problems, remuneration matters, and fair trade practices. There are three ways to contact the FTC: by toll-free telephone at 1-877-FTC-HELP (1-877-382-4357); by mail at Federal Trade Commission, CRC-240, Washington, DC 20580; and by using the Internet complaint form at www.ftc.gov/ftc/complaint.htm.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely yours,



Randy Reid, Chief
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Office of Defects Investigation
Enforcement