



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
JUN 17 2011

10-MAY-2011

Repository ☐

Reference No.
10399881

OWNER INFORMATION (Type or Print)

Name **[REDACTED]**
Address **[REDACTED]**
City JACKSON State MI Zip Code **[REDACTED]**

Daytime Telephone Number **[REDACTED]** E-mail Address
Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1XKAD49X9AJ [REDACTED] Make KENWORTH Model T660 Model Year 2010
Date Purchased **2/10** Dealer's Name and Telephone Number **Wyoming Kenworth** Engine: No: Cylinders **6** Fuel Type: **diesel**
Original Owner ☐ Dealer's City **Wyoming** State **MI** Zip Code **[REDACTED]**
Transmission Type **18 speed** ☒ Antilock Brakes ☒ Cruise Control Powertrain **Cummins** Multiple Failure: Incident Date(s) **05-MAY-2011**

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC Failure Mileage 145000 Failure Speed 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2010 KENWORTH T660 TRUCK. WHILE DRIVING APPROXIMATELY 10 MPH, THE CONTACT ATTEMPTED TO DEPRESS THE BRAKE PEDAL WHEN HE NOTICED THAT THE VEHICLE WAS HESITANT TO STOP. THE CONTACT WAS ABLE TO PULL THE EMERGENCY BRAKE IN ORDER TO SLOW THE VEHICLE SPEED BUT THE CONTACT CRASHED INTO THE VEHICLE POSITIONED IN FRONT OF HIM. THE CONTACT NOTICED THERE WAS A COVER OVER THE STEERING COLUMN WHICH INTERFERED WHEN HE ATTEMPTING TO BRAKE. THE CONTACT STATED THAT THE BRAKE PEDAL WAS EXTREMELY NARROW AND MADE IT DIFFICULT TO ENGAGE. A POLICE REPORT WAS FILED. THE CONTACT WAS NOT INJURED BUT THE DRIVER OF THE SECOND VEHICLE STATED SHE RECENTLY HAD SURGERY ON HER SHOULDER AND WAS WORRIED ABOUT FURTHER INJURIES. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND STATED THAT AN INSPECTOR WOULD INSPECT THE VEHICLE FOR FAILURE. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 145,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Traveling on 3 lane ~~that~~ runs North in Middle lane
Traffic was heavy. Small grade where
accident happened. Tried to stop
Right foot was in back of brake pedal.
Interference by steering column
cover. Shoe bumped into gear
pushed down on pedal and no slowing
of vehicle occurred due to inter-
ference and poor position of foot on
pedal.

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U.S. Department
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**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safercar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
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