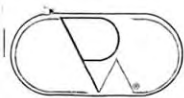


 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received JUN 1 5 2011 10-MAY-2011	Repository ☐ Reference No. 10399853
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
LORAIN	OH		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
IFAFP6639KK		FORD	CONTOUR
Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
MAY 2001	BASS FORD	No: Cylinders	
Original Owner	Dealer's City	State	Zip Code
☐	SHEFFIELD	OH	
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:
	☒ Cruise Control		Incident Date(s)
			08-APR-2011
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE		Failure Mileage	Failure Speed
GAS TANK STRAPS		180000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code			Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☐ Yes ☒ No		
		Reported to Police	
		N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 1999 FORD CONTOUR. WHILE THE CONTACT INSPECTED THE VEHICLE, HE NOTICED THAT THE FUEL TANK STRAPS WERE RUSTED. THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 180,000. THE VIN WAS UNAVAILABLE.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			



CAR PARTS WAREHOUSE, INC.
IMPORT AND DOMESTIC AUTO PARTS

CUSTOMER COPY

Pulled

By

Visit CarPartsWarehouse.net

INVOICE

REMIT TO:

5200 W. 130th Street
Brook Park, OH 44142
(216) 676-9304

SOLD TO: 90010

PO:

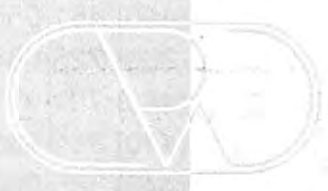
DATE: 05/10/11

MECHANICS DISCOUNT
STORE #10

INVOICE: J206301

CO. DOC.

SLSMAN: LG

ITEM #	LINE	DESCRIPTION	X	QTY	PRICE	NET	AMOUNT	T
ST173		SPECTRA STRAPS	EA	1	104.11	47.89	47.89	Y
		* TRANSFER FROM: CPW-BROOKPARK TO: CPW-LORAIN				QTY:1	SLMN: LG	
		* SHIP VIA: WE'LL PICK UP, THEN DELIVER TO CUST						
		* 99 FORD CONTOUR 4-121 2.0L DOHC						
 RIGHT PARTS RIGHT PRICE RIGHT NOW 								
THANK YOU FOR SHOPPING AT CPW LORAIN						SUBTOTAL 47.89		
NO RETURNS ON ELECTRICAL PARTS AFTER INSTALLATION						SALES TAX 2.99		
						TOTAL \$50.88		
						CASH INVOICE		
51.00 / 50.88 / 0.12						90010 206301		

COST FOR (2) GAS TANK STRAPS

STEVE'S AUTO

1603 Oberlin Avenue
Lorain, Ohio 44052
(440) 244-5092

NAME		DATE OF ORDER	
ADDRESS		312 3114	
CITY		CUSTOMER'S ORDER NUMBER	
ORDER WRITTEN BY		WHEN PROMISED	
YEAR, MAKE AND MODEL		SERIAL NUMBER	LICENSE NUMBER
MOTOR NUMBER		SPEEDOMETER	
1 - DESCRIPTION OF WORK		AMOUNT	
replace gas tank straps			
cost gas straps			
Saulson Hill			
2 - TOTAL PARTS			
3 - ACCESSORIES			
3 - TOTAL ACCESSORIES			
LBS. GREASE		1 LABOR	
		2 PARTS	
		3 ACCES.	
GALS. GAS		TAX	
QTS. OIL		TOTAL	

ESTIMATES ARE FOR LABOR ONLY
MATERIAL ADDITIONAL

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control.

PAY THIS AMOUNT
Thank You

COST TO REPLASE GAS TANK STRAPS