

From: [REDACTED]
To: [Hershman, Larry \(NHTSA\)](#)
Subject: Re: Your Ford F-150 Complaint
Date: Sunday, May 15, 2011 10:11:58 PM

Hello Mr. Hershman,

in response to your questions

1. both my fuel tank straps broke as i was going down the road.
I had to strap the tank up with ratchet straps and a car jack just so i could drive it off the road.
2. If i remember correctly, both straps broke near where they were attached to the frame.
3. both the straps were severe corroded, and we were surprised that they were actually still even there.
4. I don't know exactly how much fuel leaked out of the tank but id say about a gallon at leased before the tank could be dropped the next day and the gas could be removed from the tank.

thank you for any other information you get and could keep me posted with it.

-----Original Message-----

From: Larry.Hershman <Larry.Hershman@dot.gov>
To: [REDACTED]
Sent: Thu, May 12, 2011 4:21 pm
Subject: Your Ford F-150 Complaint

Dear [REDACTED]

My name is Larry Hershman and I work for the National Highway Traffic Safety Administration (NHTSA), part of the U.S. Department of Transportation. I am investigating alleged problems with Ford F-150 pick-up trucks involving fuel tank strap failure. In your complaint to us about the problem that occurred on your F-150, you described similar symptoms. I'd like to ask you for some follow up information:

- 1) Did one or both fuel tank straps break?
- 2) Did it/they break in the middle or where they attach to the frame?
- 3) Please describe the condition of the fuel tank support strap(s). Aside from the break, did the straps appear to be in good shape? If not, how would you describe their condition (mostly shiny, mostly rusty, severe corrosion, etc.)?
- 4) How much fuel would you estimate leaked out of your tank?

Our investigation continues, and we are very appreciative of receiving your complaint and any additional information you provide us.

Sincerely,

Larry Hershman
Office of Defects Investigation, NVS-212
Office of Vehicle Safety - Enforcement
National Highway Traffic Safety Administration

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