

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received MAY 25 2011 03-MAY-2011	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
PARAMUS		NJ		SAME	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
1HGEJ8248Y1			HONDA	CIVIC	2000
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
12/10/1999	DCH PARAMUS HONDA 201-518-2007			No: Cylinders	
Original Owner ☒	Dealer's City	State	Zip Code		
	PARAMUS	NJ	07652	4	GAS
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
AUTOMATIC	☒ Cruise Control		No	14-APR-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage	Failure Speed
				201000 202400	55 MPH
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2000 HONDA CIVIC. THE CONTACT STATED THAT THE VEHICLE WOULD STALL WITHOUT WARNING. THE CONTACT TOOK THE VEHICLE TO THE DEALER AND WAS TOLD THAT THE IGNITION SWITCH WAS FAILING AND WOULD NEED REPLACING. THE DEALER ALSO INFORMED THE CONTACT THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 02V120000 (ELECTRICAL SYSTEM: IGNITION: SWITCH). THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 201,000 AND THE CURRENT MILEAGE WAS 202,000.					
202,400 202,527					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

[REDACTED]
Paramus, N.J. [REDACTED]

Direct: [REDACTED] - FAX: [REDACTED]

e-Mail: [REDACTED]

Consumer Affairs Complaint

- My car started stalling for no apparent reason about a month ago. The first time on the Garden State Parkway going at highway speed almost killing myself, my family and innocent drivers. I was able to coast to the shoulder of the highway without getting into an accident. The car displayed no warning lights. After coming to a full stop, I put the car in park and started it again with no problem and got on my way. The car stalled two more times within the same week.
- Brought the car to my mechanic (Park Ridge Auto - Robert Gervase, Owner, 202-782-0033) where he ran auto diagnostics and there were "no codes" issued indicating no problems. He thought it might be the distributor not firing properly so he change the distributor (cost \$ 447.26) (**Exhibit A**)
- Within a few days after the above mentioned repair the car stalled intermittently four more times. Before I brought the car back to the mechanic I thought I would do some research on the internet. I found the attached **CarFAX Safety & Reliability Report for my car 2000 Honda Civic EX Coupe Front Wheel Drive (Exhibit B)** where there was a recall issued on **06-14-2002 Electrical System: Ignition: Switch**. "On certain sedans, coupes, hatchbacks, and sport utility vehicles, electrical contacts in the ignition switch can degrade due to the high electrical current passing through the switch when the vehicle is started. **Worn contacts could cause the engine to stall without warning, increasing the risk of a crash.** Dealers will replace the ignition switch. Owner notification began June 14, 2002 (did not receive notification). Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Honda at 1-800-999-1009." I contacted the Honda Corporation at 800-999-1009 and they would not honor the recall, claiming there are "no recalls on your car". I contacted the National Highway Traffic and Safety Administration (NHTSA) (888-327-4236) and filed a complaint with them on 05-03-2011 (Confirmation #10398808)
- Went to where I purchased the car, DCH Paramus Honda, West 120 Route 4, Paramus, NJ 07652 and spoke to the Kirk Quinones. Service Manager (Direct: 201-518-2007) and he also would not honor the recall. Not even out of a good will gesture, putting my life and the lives of others at risk.
- I bought a new ignition switch (\$65.41) (**Exhibit C**) and had it installed (\$192.60) (**Exhibit D**), see attached bills. The car is working fine and has not stalled since the installation of the new Honda Ignition Switch.

PARK RIDGE AUTO SERVICE INC.

M/C

PARAMUS NJ [REDACTED]
[REDACTED]) -

95 BERTHOUD ST.
PARK RIDGE, NJ 07656
(201)782-0033

Year Make. 2000 Honda CIVIC
Engine L I4 4Spd/X AT FWD
License [REDACTED]
MLG in/out 201895 / 201895
Vin

Date 04/25/11 Schedule 04/25/11 **INVOICE : 74234** 08:50AM Page 1

REMARKS AND LABOR DESCRIPTIONS	HRS	PRICE	PARTS & LUBRICANTS	QTY	PRICE	TOTAL
TO COMPLETE		90.00	LUBE, OIL, FILTER DISTRIBUTOR-WITH CAP, ROTOR,	1.00 1.00	0.00 328.00	0.00 328.00
<i>EXHIBIT A</i>						

DATE	TIME	PHONE	APPROVED	AMOUNT			
I acknowledge notice and oral approval of an increase in the original estimated price				All Parts Are New Unless Shown As (U) Used or (R) Rebuilt	Labor 90.00 Sublet 0.00	Parts & Lubricants 328.00	
				This vehicle will be reassembled within 3 days of the date shown above if I do not authorize the recommended services.		HAZ. DISPOSAL 0.00	
						Gasoline 0.00	
						Sub Total 418.00	
						Sales Tax 29.26	
						Deposit 0.00	
						Disc. Applied 0.00	
						TOTAL 447.26	
						BALANCE DUE 0.00	

Master / MASTER

X

ACCEPTANCE SIGNATURE
I accept the charges and terms of this agreement.

I authorize the above repairs and necessary materials. Your employees may operate vehicle for inspection, testing, delivery at my risk. You will not be responsible for loss or damage to vehicle or items left in it. I agree to pay reasonable storage on vehicle left more than 3 working days after notification that job is completed. Labor is guaranteed 90 days or 4000 miles whichever occurs first. All other guarantees are made by the manufacturer. Warrantee work based on this bill must be performed at this shop. All parts are new unless specified as (U) used or (R) rebuilt. REMOVED PARTS WILL BE DISPOSED OF UNLESS I INITIAL HERE _____.



CARFAX® Safety & Reliability Report™



Looking at a Specific 2000 Honda Civic EX?
Start here...enter its VIN for a free vehicle history record check.

Enter A VIN



2000 HONDA CIVIC EX Coupe Front wheel drive

EXHIBIT-B

CARFAX has collected the industry's leading used car safety and reliability ratings into one, convenient report. With this report, you'll know the safety and reliability of your next used car. All information presented in this report is specific to the 2000 HONDA CIVIC EX. Please view the [CARFAX Vehicle History Report](#) for the detailed history of a specific used HONDA.

1 Safety:

This information will help you select a vehicle model that meets your expectations for safety and security.

- [NHTSA Crash Test Results](#)
- [IIHS Crash Test Results](#)
- [IIHS Low Speed Damage Repair](#)
- [HLDI Injury, Collision, & Theft](#)
- [NHTSA Safety Recalls](#)

2 Reliability:

Use this information to check how reliable a vehicle model is before you buy.

- [J.D. Power and Associates Ratings](#)
- [Identifix Reliability Ratings](#)
- [Original Manufacturer Warranty](#)
- [New Car Test Drive Automotive Review](#)
- [Awards](#)



Let us do the work!

Be the **first** to know about 2000 Honda Civic EX vehicles **just listed** for sale in your area.

Zip Code



1 Safety

Print

NHTSA Crash Test Results



Frontal Crash:

Driver

Rating:



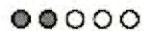
Passenger



Side Crash:

Front Seat

Rating:



Rear Seat



Rollover Resistance:

Rollover Resistance

Rating:

Not Tested

LEGEND



The National Highway Traffic Safety Administration (NHTSA) provides 3 different ratings - **full-width frontal crash test**, **side impact crash test**, and **rollover resistance**. The frontal crash test indicates how well the safety features and restraints will protect an occupant in a head-on collision. The side-impact test conveys the chance of a severe chest injury, while the rollover resistance rating estimates the risk of rolling over in a single vehicle crash. Go to [NHTSA](#) to learn more about these results.

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IIHS Crash Test Results

INSURANCE INSTITUTE FOR HIGHWAY SAFETY HIGHWAY LOSS DATA INSTITUTE

Frontal Offset Crash Test

Rating:

LEGEND

-  Good
-  Acceptable
-  Marginal
-  Poor

Overall Evaluation	A
Structure/Safety Cage	A
Injury Measures	
Head/Neck	
Chest	A
Leg/foot, left	A
Leg/foot, right	
Restraints/dummy kinematics	

Important: Frontal crash test ratings can be compared only among vehicles of similar weight.

Crash Tested Vehicle: [Details](#) | [Vehicle Specifications](#)

Insurance Institute for Highway Safety (IIHS) uses frontal offset and side impact crash tests to estimate the crashworthiness of a vehicle. These results are good indicators of how a frontal and side impact can structurally impact a 2000 HONDA CIVIC EX. The crashworthiness data for this 2000 HONDA CIVIC EX was provided by the Insurance Institute for Highway Safety, Highway Loss Data Institute. [Learn more](#) about these crash test results.

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Low-Speed Damage Repair

INSURANCE INSTITUTE FOR HIGHWAY SAFETY HIGHWAY LOSS DATA INSTITUTE

Front Crash Description:

- Front into flat barrier
- Front into angle barrier

Rear Crash Description:

- Rear into flat barrier
- Rear into pole

Average Damage Per Test

Front Crash Cost:

- Not tested by IIHS
- Not tested by IIHS

Rear Crash Cost:

- Not tested by IIHS
- Not tested by IIHS
- Not tested by IIHS**

Insurance Institute for Highway Safety (IIHS) conducts four 5 mph crash tests to assess bumper performance. These results convey how well this 2000 HONDA CIVIC EX bumpers will protect the car body from damage in low-speed collisions. Low-speed damage repair costs are obtained from the Insurance Institute for Highway Safety, Highway Loss Data Institute.

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Injury, Collision, & Theft Indicators

INSURANCE INSTITUTE FOR HIGHWAY SAFETY HIGHWAY LOSS DATA INSTITUTE

The Insurance Institute for Highway Safety (IIHS) does not provide injury, collision or theft information for this 2000 HONDA CIVIC EX.

Index:[Injury Index](#)[Collision Index](#)[Theft Index](#)**Score:**

No data from HLDI

No data from HLDI

No data from HLDI

Rating:

No data from HLDI

No data from HLDI

No data from HLDI

These scores are stated in relative terms, with 100 being the average for all cars in each category. Scores greater than 100 represent higher risk in each category. For example, an injury indicator score of 122 means that a passenger in this model is 22% more likely to be injured in an accident. Injury, collision, and theft indicators are provided by the Insurance Institute for Highway Safety, Highway Loss Data Institute.

[Back to top](#)**Safety Recalls****NHTSA Safety Recalls:**

Important: The following recalls were issued for the 2000 HONDA CIVIC EX by the National Highway Traffic and Safety Administration (NHTSA). To find out if a specific 2000 HONDA CIVIC EX still has open recalls that require repair, CARFAX recommends contacting an **authorized dealership** for more information.

Recall date:	12-13-2001
Units potentially affected:	16,459
NHTSA campaign number:	01V380000
Defective part or component:	INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT BUCKLES
Description:	Vehicle Description: Certain sedans and coupes fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 209, "Seat Belt Assemblies." Certain rear seat belt buckles were improperly manufactured. The rear seat belts will work properly and provide protection in a crash, but the owner may experience difficulty unfastening the belt after the crash. Dealers will inspect the vehicles and replace the seat belt assemblies that were improperly manufactured. Only buckles that are marked (on the back side of the buckle) with an assembly number beginning with 00185, 00186, or 00187, will be replaced. Owners should contact their dealer for this replacement. Owner notification began January 22, 2002. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Honda at 1-800-999-1009.
Recall date:	06-14-2002
Units potentially affected:	1,000,000
NHTSA campaign number:	02V120000
Defective part or component:	ELECTRICAL SYSTEM:IGNITION:SWITCH
Description:	On certain sedans, coupes, hatchbacks, and sport utility vehicles, electrical contacts in the ignition switch can degrade due to the high electrical current passing through the switch when the vehicle is started. Worn contacts could cause the engine to stall without warning, increasing the risk of a crash. Dealers will replace the ignition switch. Owner notification began June 14, 2002. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Honda at 1-800-999-1009 or Acura at 1-800-382-2238.
Recall date:	Not reported
Units potentially affected:	6,545
NHTSA campaign number:	07V512000
Defective part or component:	FUEL SYSTEM, OTHER:STORAGE:TANK ASSEMBLY
Description:	On certain compressed natural gas (cng) vehicles, in the event of a severe interior fire in the area of the rear seat, the cng tank may be heated unevenly, preventing the pressure relief device from venting the contents of the tank as designed. This could result in a tank rupture, explosion, and ejection of the tank from the vehicle. Dealers will install a heat insulator material to the rear seat back. An interim owner letter was mailed to owners beginning November 26, 2007. When parts are available, owners will be renotified asking them to bring in their vehicle for repair. Owners may contact Honda at 1-800-999-1009.

This 2000 HONDA CIVIC EX safety recall information was provided by the Insurance Institute for Highway Safety, Highway Data Loss Institute and is derived from the [National Highway Traffic and Safety Administration](#) list of safety recalls. Please call the National Highway Traffic and Safety Administration Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236) to report safety defects or to obtain information on cars, trucks, child seats, and highway or traffic safety. CARFAX does not review, validate or edit the information and statements provided by the National Highway Traffic and Safety Administration, which do not represent the opinion of CARFAX.

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Looking at a Specific 2000 Honda Civic EX?
Start here...enter its VIN for a free vehicle history record check.

Enter A VIN



[Print](#)

2 Reliability

J.D. Power Ratings

Power Circle Ratings J.D. Power Consumer Center
○○○○○○○
jdpower.com

Ownership:

Initial Ratings (up to 1 year)

Overall Quality

Mechanical Quality

Feature and Accessory Quality

Body and Interior Quality

Overall Appeal

Performance

Comfort

Feature and Instrument Panel

Style

Midterm Ratings (1-3 Years)

Mechanical Reliability

Feature and Accessory Reliability

Body and Interior Reliability

Long Term Ratings (3-5 Years)

Overall Dependability

Mechanical Dependability

Feature and Accessory Dependability

Body and Interior Dependability

Rating:

No data from source



No data from source



No data from source



No data from source

No data from source

No data from source

No data from source

No data from source

No data from source

No data from source

Scoring Legend

○○○○○○○ Among the best
○○○○○○○ Better than most
○○○○○○○ About average
○○○○○○○ The rest

J.D. Power and Associates uses selected highlights from the firm's quality and [customer satisfaction syndicated studies](#) to create the Power Ratings at the model-level. These ratings and awards are based on model rankings within each vehicle segment, whereas Power Circle Ratings compare all models across segments.

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Identifix Reliability Ratings



Category:	Comments:	Rating:	LEGEND
Engine	Occasional problems on this vehicle are failures of the Evaporative (EVAP) Canister Vent Solenoid and Catalytic Converter that are part of the Emission Controls. These problems can cause the Check Engine Light to illuminate. The cost to replace the EVAP Canister Vent Solenoid is estimated at \$49.33 and \$32.50 for labor. The cost to replace the Catalytic Converter is \$1115.00 and \$65.00 for labor. All prices are estimates based on \$65.00 per flat rate hour and do not include diagnostic time or any applicable sales tax.		Minimal Problems Moderate Problems Significant Problems
Transmission & Driveline	Infrequent problems reported, all with low repair costs		
Steering & Suspension	Infrequent problems reported, all with low repair costs		
Brakes	Infrequent problems reported, all with low repair costs		
Heating & Air Conditioning	Infrequent problems reported, all with low repair costs		
Starting & Charging	Infrequent problems reported, all with low repair costs		
Accessories	An occasional problem on this vehicle is the failure of the Windshield Wiper Motor, 2 door Civic coupe only. Failure of the Windshield Wiper Motor can cause the Windshield Wipers to fail to turn off, or not return to the Park position when the wiper switch is turned off. The cost to replace the Windshield Wiper Motor is estimated at \$97.63 for the parts and \$65.00 for labor. All prices are estimates based on \$65.00 per flat rate hour and do not include diagnostic time or any applicable sales tax.		

This 2000 HONDA CIVIC reliability information was provided by Identifix. Identifix is the nation's largest technical support service for the aftermarket auto repair industry. CARFAX does not review, validate or edit the information and statements provided by Identifix, which do not represent the opinion of CARFAX.

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Original Manufacturer Warranty

Coverage:	Years/Mileage:
Basic	3 years or 36,000 miles
Drivetrain	3 years or 36,000 miles
Emissions	No data from source
Corrosion	5 years with Unlimited mileage
Transferable	No data from source
Roadside Assistance	No roadside assistance.

Safety Belt & Inflatable Restraint	Safety belt and inflatable restraint system are covered for 15 years or 150,000 miles.
Specific Components	8 years or 80,000 miles
Notes:	Transferable: no cost, unlimited owners covered. Roadside assistance is not provided. 2005-2008 model year battery coverage 3/unlimited, no pro-rate. 2004 and earlier battery coverage 4 years, with 100% coverage for first 2 years. 2006 and earlier seatbelts covered for the useful life of the vehicle. 2007-2008 seatbelt coverage is 15/150,000. Insight battery covered for 8/80,000. Civic Hybrid warranty coverage is 10/150,000 in CA, CT, MA, ME, NY, and VT. Manufacturer covers federal emissions components under basic warranty. Emissions coverage may vary by state. Refer to owners manual for specific details.

This 2000 HONDA CIVIC EX warranty information has been provided by J&L Warranty Pros.

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New Car Test Drive Review

NewCarTestDrive.com

Category:

Summary:

Review:

America's favorite small car.

By Ray Thursby, NewCarTestDrive.com

Somewhere within the wide range of Civics available is a car certain to please almost any compact car buyer. If economy is the primary motivator, any will do, with top honors going to the base coupe. Our test sedan is rated thirstiest of the bunch, and we still managed a 32-mpg average. Luxury, in a relative sense, is available as well, though the price for a full load of amenities puts the Civic up against base versions of larger, more substantial cars.

The easy part is deciding to make the Civic a primary candidate while small-car shopping. The complexities begin when deciding which of the 17 available body style, power plant and transmission combinations best suits your needs.

Overview:

Honda Civic is one of the most popular compacts sold in the U.S. Many of us grew up with them because the Civic has been a Honda trademark for more than 30 years.

Clever engineering, Honda's renowned assembly quality and all the conveniences create an entry-level car that provides more than basic transportation. Honda makes a Civic to suit many types of people. Sedan, coupe and hatchback models available with a choice of engines tuned for performance or economy enable buyers to choose a sports coupe, a luxury sedan or a highly efficient, practical and environmentally conscious runabout.

[Read the complete 2000 Honda Civic review](#)

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Awards

View awardees recognized by [Kelley Blue Book](#), [Edmunds.com](#), [Polk Automotive](#), and [J.D. Power and Associates](#).

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WEST 120 ROUTE 4, PARAMUS, N.J. 07652
THE LARGEST EXCLUSIVE HONDA DEALER IN THE EAST
PARTS RETAIL: (201) 368-0187 PARTS WHOLESALE: (201) 368-7967
SALES: (201) 368-0180 SERVICE: (201) 368-0190
FAX: (201) 843-0137

www.dchparamushonda.com

NO REFUNDS OR EXCHANGES WITHOUT THIS INVOICE. 20% HANDLING CHARGE ON ALL RETURNED ITEMS.
NO RETURNS ON ELECTRICAL OR SPECIAL ORDERS.
NO RETURNS AFTER 14 DAYS.
ALL SPECIAL ORDERS FORFEITED AFTER 30 DAYS.

EXHIBIT C

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller, DCH PARAMUS HONDA, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and DCH PARAMUS HONDA neither assumes nor authorizes any other person to assume for it any liability in connection with the sale items on this invoice.

DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER
03 MAY 11	WF	03 MAY 11	03 MAY 11	469058

****PREPAID****

PAGE 1 OF 1

S
O
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ACCOUNT NO. 9999

S
H
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P

T
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CASH-RETAIL

PARAMUS, NJ

SHIP VIA	SLSM.	B/L NO.	TERMS	F.O.B. POINT				
	4798		CASH-RETAIL	PARAMUS, NJ				
ORD.	QTY	SHIP	NO.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1	0		35130-S02-E01	SWITCH, ST	61.13	61.13	61.13
*** ABOVE PART IS PREPAID ***								
1HGEJB248YL								
Visa								
Disc								
Amex								
Date								
PARTS DEPT. HRS. ARE FROM MONDAY TO FRIDAY 8:00 AM TO 5:30 PM AND ON SATURDAY FROM 8:00 AM TO 4:00 PM PARTS ARE WARRANTIED FOR 12 MONTHS OR 12,000 MILES FROM DATE OF SALE.								
CUSTOMER'S SIGNATURE								
X								
PARTS 61.13								
SUBLET								
FREIGHT 0.00								
SALES TAX 4.28								
TOTAL \$65.41								



Thank You!

PARK RIDGE AUTO SERVICE INC.

95 BERTHOUD ST.
PARK RIDGE, NJ 07656
(201)782-0033

Year Make. 2000 Honda Accord EX
Engine L4 2.3L 4Spd/XA FWD Vin:-
License
MLG in/out 202527 / 202527
Vin

ARAMUS NJ

Date 05/05/11 Schedule 05/05/11

ESTIMATE : 74403

08:41AM

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REMARKS AND LABOR DESCRIPTIONS	HRS	PRICE	PARTS & LUBRICANTS	QTY	PRICE	TOTAL
Replaced Honda Ignition switch supplied by customer using original equipment part purchased from Honda complete repair		180.00	<u>EXHIBIT D</u>			

DATE	TIME	PHONE	APPROVED	AMOUNT						
I acknowledge notice and oral approval of an increase in the original estimated price					All Parts Are New Unless Shown As (U) Used or (R) Rebuilt		Labor	180.00	Parts & Lubricants	0.00
							Sublet	0.00		
					This vehicle will be reassembled within 3 days of the date shown above if I do not authorize the recommended services.				HAZ. DISPOSAL	0.00
									Gasoline	0.00
									Sub Total	180.00
									Sales Tax	12.60
									Deposit	0.00
									Disc. Applied	0.00
									TOTAL	192.60
									BALANCE DUE	192.60

Payment Using: UNDECIDED

X

ACCEPTANCE SIGNATURE

I accept the charges and terms of this agreement.

Payment Using: UNDECIDED

X

ACCEPTANCE SIGNATURE
I accept the charges and terms of this agreement.

I authorize the above repairs and necessary materials. Your employees may operate vehicle for inspection, testing, delivery at my risk. You will not be responsible for loss or damage to vehicle or items left in it. I agree to pay reasonable storage on vehicle left more than 3 working days after notification that job is completed. Labor is guaranteed 90 days or 4000 miles whichever occurs first. All other guarantees are made by the manufacturer. Warrantee work based on this bill must be performed at this shop. All parts are new unless specified as (U) used or (R) rebuilt. REMOVED PARTS WILL BE DISPOSED OF UNLESS I INITIAL HERE.



7010 1870 0002 5823 9546



1000

20077

U.S. POSTAGE
PAID
PARAMUS, N.J.
07652
MAY 16, 11
AMOUNT

\$4.33

00060161-12

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382